Strategic Contract Negotiation and Sales Law Training Course



21 - 25 Dec 2026

Kuala Lumpur

5200 € (Per Person)

Ref: #SAL5182_130533

Course Introduction / Overview:

This comprehensive training course is designed to equip professionals with the essential skills to navigate the complex intersection of strategic negotiation and sales law. In today's competitive business environment, the ability to negotiate effectively while ensuring legal compliance is paramount to success and risk mitigation. This program moves beyond basic tactics to provide a deep understanding of the legal frameworks governing sales, such as the Uniform Commercial Code (UCC), and the principles of creating enforceable agreements. Participants will explore the entire contract lifecycle, from initial drafting and negotiation to performance management and dispute resolution. Drawing on the foundational principles of principled negotiation, as articulated by the esteemed academic Roger Fisher in his seminal work "Getting to Yes," this course emphasizes creating value and building sustainable business relationships. BIG BEN Training Center has developed this curriculum to bridge the gap between legal theory and commercial practice, ensuring that every participant leaves with the confidence to manage complex sales contracts, mitigate legal pitfalls, and secure favorable terms that protect their organization's interests. This is an indispensable program for anyone involved in creating, negotiating, or managing sales agreements.

Target Audience / This training course is suitable for:

- Sales Managers and Directors.
- Contract Administrators and Managers.
- Procurement and Sourcing Professionals.
- Legal Counsel and Corporate Lawyers.
- Business Development Executives.
- Commercial Managers.
- Account Managers.
- Entrepreneurs and Business Owners.
- Project Managers involved in commercial agreements.
- Supply Chain and Logistics Managers.

Target Sectors and Industries:

- Technology and Software.
- Manufacturing and Engineering.
- Pharmaceuticals and Healthcare.
- Construction and Real Estate.
- Consulting and Professional Services.
- Retail and E-commerce.
- Financial Services and Banking.
- Telecommunications.
- Government Agencies and Public Sector Entities.
- Energy and Utilities.

Target Organizations Departments:

- Sales and Business Development.
- Legal and Compliance.
- Procurement and Purchasing.
- Finance and Commercial Operations.
- Contract Management.
- Project Management.
- Supply Chain Management.
- Executive Management.

Course Offerings:

By the end of this course, the participants will have able to:

- Analyze the key legal principles governing sales contracts, including the UCC.
- Draft clear, concise, and legally enforceable sales agreements and clauses.
- Develop and implement effective strategic negotiation plans for various scenarios.
- Identify and mitigate common legal risks and pitfalls in commercial contracts.
- Apply advanced negotiation tactics to achieve win-win outcomes.
- Manage the contract lifecycle from initiation to closeout and renewal.
- Structure liability, indemnity, and warranty clauses to protect organizational interests.
- Resolve contractual disputes effectively through negotiation and alternative dispute resolution (ADR) methods.
- Understand the legal implications of international sales contracts (CISG).
- Enhance communication and persuasion skills for complex negotiations.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring that participants can immediately apply their learning in a professional context. We believe that adult learning is most effective when it moves beyond theoretical lectures and incorporates hands-on experience. This course utilizes a blended approach, featuring expert-led presentations on legal principles and negotiation frameworks, combined with intensive practical exercises. A significant portion of the training is dedicated to case studies drawn from real-world business scenarios, allowing participants to analyze complex contracts and develop strategic responses. Role-playing simulations of contract negotiations provide a safe environment to practice new skills, receive constructive peer-to-peer feedback, and refine tactics. Group discussions and collaborative problem-solving workshops encourage the sharing of diverse perspectives and experiences. Our expert facilitators guide participants through each stage, ensuring a deep understanding of both the legal nuances and the psychological aspects of negotiation, fostering a skill set that is both robust and adaptable to any commercial challenge.

Course Agenda (Course Units):

Unit One: Foundations of Sales Law and Contract Principles

- Introduction to Contract Law for Sales Professionals.
- Understanding the Uniform Commercial Code (UCC) Article 2.
- Key Elements of a Legally Binding Contract.
- Distinguishing Between Offers, Counteroffers, and Acceptances.
- The Importance of Consideration and Intent.
- Statute of Frauds and the Requirement for Written Contracts.
- Introduction to Principled Negotiation and Creating Value.

Unit Two: Strategic Negotiation Preparation and Process

- The Phases of a Successful Negotiation.
- Defining Objectives and Understanding Your BATNA (Best Alternative to a Negotiated Agreement).
- Researching and Understanding the Other Party's Position.
- Developing a Comprehensive Negotiation Strategy and Plan.
- Effective Communication and Active Listening Techniques.
- The Psychology of Persuasion in a Sales Context.
- Managing Negotiation Dynamics and Overcoming Deadlocks.

Unit Three: Drafting and Analyzing Sales Contracts

- The Anatomy of a Sales Agreement.
- Drafting Key Clauses: Scope, Payment Terms, and Deliverables.
- Understanding and Writing Effective Representations and Warranties.
- Boilerplate Clauses: The Hidden Risks and Opportunities.
- Limitation of Liability and Indemnification Clauses.
- Confidentiality and Non-Disclosure Agreements (NDAs).
- Reviewing and Redlining Contracts for Risk Mitigation.

Unit Four: Advanced Negotiation and Risk Management

- Negotiating Price, Discounts, and Complex Payment Structures.
- Managing Intellectual Property Rights in Sales Agreements.
- Force Majeure and Managing Unforeseen Events.
- Termination Clauses: Rights, Consequences, and Exit Strategies.
- Introduction to International Sales Contracts and the CISG.
- Cross-Cultural Negotiation Strategies and Considerations.
- Ethical Considerations and Best Practices in Negotiation.

Unit Five: Contract Management and Dispute Resolution

- Post-Negotiation: Contract Implementation and Management.
- Monitoring Performance and Ensuring Compliance.
- Handling Breach of Contract Scenarios.
- Remedies for Breach: Damages, Specific Performance, and Rescission.
- Introduction to Alternative Dispute Resolution (ADR): Mediation and Arbitration.
- Negotiating Settlements and Avoiding Litigation.
- Course Review, Key Takeaways, and Personal Action Planning.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

In an era of increasing automation and AI-driven contract analysis, what is the enduring value of human-led, principled negotiation in building long-term business relationships?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself through its unique and seamless integration of two critical business disciplines: the legal intricacies of sales law and the art of strategic negotiation. Unlike programs that treat these subjects in isolation, our curriculum is built on the premise that one cannot be mastered without the other. We move beyond theoretical legal lectures to provide a holistic, commercially-focused perspective, teaching participants not just what the law says, but how to use that knowledge as a powerful tool at the negotiating table. The emphasis is on practical application, with a significant portion of the course dedicated to hands-on, realistic simulations and case studies that mirror the challenges professionals face daily. This approach ensures that participants develop a dual competency, enabling them to draft and analyze contracts with legal precision while simultaneously negotiating terms with strategic and persuasive skill. The focus on principled, value-driven negotiation techniques further sets this course apart, equipping attendees to build stronger, more resilient business partnerships rather than just closing one-off deals.