Advanced Minute Taking and Technical Meeting Management Training Course



08 - 12 Nov 2026

Doha

5500 € (Per Person)

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Course Introduction / Overview:

Effective meeting management and precise minute-taking are critical pillars of organizational success, particularly in technical and specialized fields where accuracy can impact project outcomes, compliance, and innovation. This course is meticulously designed to transform participants from passive note-takers into strategic contributors who ensure every meeting is productive and its outcomes are impeccably documented. Drawing on principles of clear communication and structured documentation, this program delves deep into the complexities of managing meetings where technical jargon, complex data, and critical decisions are commonplace. As emphasized in works on effective management, such as "The Effective Executive" by Peter Drucker, time spent in meetings must be purposeful and result-oriented. This training, offered by BIG BEN Training Center, provides a comprehensive framework for achieving this, covering the entire lifecycle of a meeting from strategic agenda setting to post-meeting action tracking. Participants will learn to navigate the nuances of technical discussions, capture the essence of complex arguments, and produce minutes that are not only accurate and concise but also serve as a clear, actionable record for all stakeholders. This is more than a course on writing; it is a masterclass in communication, facilitation, and information management for the modern technical professional.

Target Audience / This training course is suitable for:

- Executive Assistants and Personal Assistants.
- Administrative Professionals and Office Managers.
- Project Managers and Project Coordinators.
- Engineers, Scientists, and R&D Professionals.
- Committee Secretaries and Board Administrators.
- Quality Assurance and Compliance Officers.
- Team Leaders and Department Supervisors.
- Anyone responsible for organizing or documenting technical or formal meetings.

Target Sectors and Industries:

- Engineering and Construction.
- Information Technology and Software Development.
- Pharmaceuticals and Biotechnology.
- Research and Development (R&D).
- Manufacturing and Industrial Operations.
- Energy, Oil, and Gas.
- Telecommunications.
- Governmental Bodies and Public Sector Agencies.
- Healthcare and Medical Research.
- Financial Services and Consulting.

Target Organizations Departments:

- Project Management Office (PMO).
- Engineering and Technical Services.
- Research and Development.
- Quality Assurance and Control.
- Executive Administration.
- Legal and Compliance.
- Operations and Production.
- Information Technology (IT).
- Corporate Governance and Secretariat.
- Human Resources and Training.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop and structure comprehensive agendas for technical meetings.
- Master advanced listening and note-taking techniques to capture critical information accurately.
- Write clear, concise, and objective minutes that reflect the decisions and actions of a meeting.
- Effectively manage and document complex technical discussions and specialized terminology.
- Facilitate meeting dynamics, manage time effectively, and handle difficult participants professionally.
- Understand and apply formal meeting procedures and protocols.
- Create and manage a robust system for tracking action items and ensuring follow-through.
- Utilize modern technologies to enhance the efficiency of virtual and hybrid meetings.
- Edit and proofread meeting minutes to ensure professional quality and accuracy.
- Confidently support and add value to high-stakes technical and corporate meetings.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring that participants can immediately apply their learning in a professional context. This course moves beyond traditional lectures to create an immersive learning environment. A significant portion of the training is dedicated to hands-on exercises, including mock technical meetings where participants take turns acting as the chairperson, minute-taker, and participant. This allows for real-time practice and constructive feedback in a controlled setting. We will utilize case studies of both exemplary and poorly documented meetings to analyze best practices and common pitfalls. Group discussions and brainstorming sessions will encourage peer-to-peer learning and the sharing of diverse experiences. Participants will work with various templates for agendas, minutes, and action logs, which they can adapt for their own organizational needs. The instructor will provide expert guidance, facilitate interactive sessions, and offer personalized feedback to help each participant master the skills required for effective minute-taking and technical meeting management. The focus is on building practical competence and confidence through active participation and real-world simulations.

Course Agenda (Course Units):

Unit One: Foundations of Effective Meeting Management

- The strategic importance of meetings and accurate documentation.
- Defining meeting objectives and desired outcomes.
- Roles and responsibilities of the Chair, Secretary, and participants.
- Crafting a purpose-driven and structured meeting agenda.
- Pre-meeting preparation and communication protocols.
- Understanding different types of meetings (e.g., formal, informal, technical review).
- Principles of parliamentary procedure and Robert's Rules of Order.

Unit Two: The Core Skills of Professional Minute Taking

- Active listening techniques for enhanced comprehension.
- Different styles of note-taking for different meeting types.
- The art of summarizing complex discussions accurately.
- Maintaining objectivity and avoiding personal interpretation.
- Capturing motions, key decisions, and voting results precisely.
- Developing a standardized template for meeting minutes.
- Practical exercises in live note-taking and information filtering.

Unit Three: Navigating the Complexity of Technical Meetings

- Strategies for understanding and documenting technical jargon and acronyms.
- Techniques for capturing data, figures, and technical specifications.
- Working with subject matter experts to ensure accuracy.
- How to handle confidential and sensitive information.
- Documenting risk assessments and technical compliance discussions.
- Managing Q&A sessions and expert presentations within minutes.
- Case study analysis of minutes from engineering and R&D meetings.

Unit Four: Advanced Facilitation and Interpersonal Dynamics

- The minute-taker's role in supporting the meeting Chair.
- Techniques for effective time management during meetings.
- Strategies for managing disruptive or challenging participants.
- Building consensus and documenting points of agreement and disagreement.
- Non-verbal communication cues and their impact on meeting flow.
- Conflict resolution skills for tense meeting environments.
- Role-playing scenarios for managing difficult meeting situations.

Unit Five: Post-Meeting Procedures and Modern Technology

- The process of drafting, editing, and proofreading minutes.
- Gaining approval and circulating minutes effectively.
- Creating and managing a robust action item tracking system.
- Best practices for archiving and retrieving meeting records.
- Leveraging technology for virtual and hybrid meeting management.
- Tools for collaborative minute-taking and document sharing.
- Final simulation: Managing a technical meeting from agenda to action plan.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

In an era of advanced AI transcription tools, how does the human element of interpretation and contextual understanding redefine the role of a professional minute-taker?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by its specialized focus on the unique challenges of technical meetings, an area often overlooked by generic minute-taking programs. While other courses may cover the basics of writing minutes, our curriculum is specifically engineered to equip participants with the skills to navigate complex, data-heavy, and jargon-filled environments typical of engineering, IT, and R&D sectors. We move beyond mere transcription to teach the art of synthesis—how to distill intricate technical discussions into clear, concise, and actionable records. A key differentiator is our emphasis on the dual role of the minute-taker as both a documentarian and a facilitator. The program integrates advanced interpersonal skills training, empowering participants to manage difficult dynamics and support the meeting chair in maintaining focus and productivity. The methodology is intensely practical, centered around realistic simulations of technical project reviews and board meetings, rather than abstract theory. This hands-on approach ensures that participants leave not just with knowledge, but with the demonstrated competence and confidence to add strategic value to any technical meeting they attend or document.