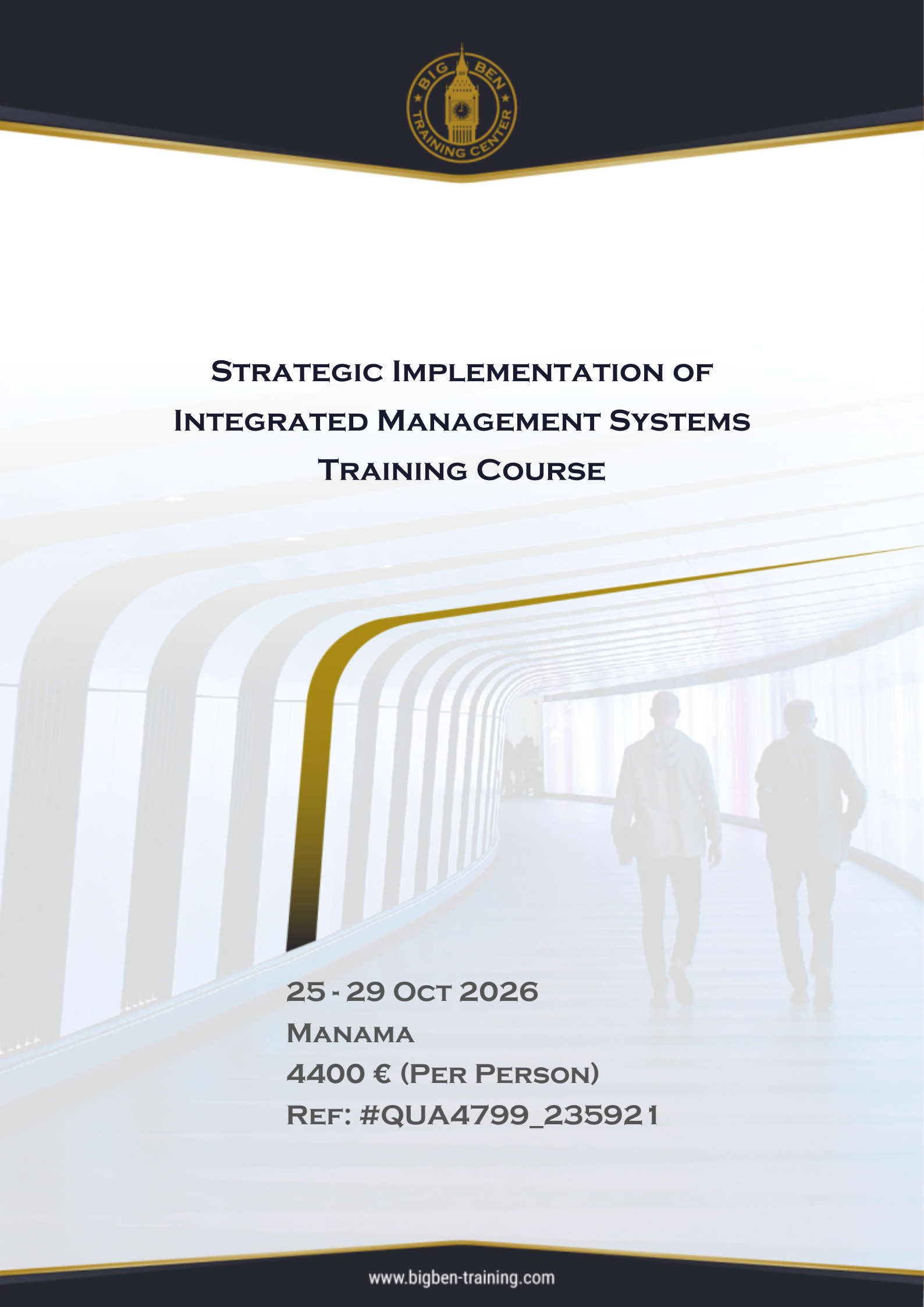
Strategic Implementation of Integrated Management Systems Training Course



25 - 29 Oct 2026

Manama

4400 € (Per Person)

Ref: #QUA4799_235921

Course Introduction / Overview:

An Integrated Management System (IMS) represents a strategic framework that consolidates an organization's systems and processes into one comprehensive framework, enabling it to operate more efficiently and effectively. This course provides a complete roadmap for implementing an IMS that merges standards such as ISO 9001 (Quality), ISO 14001 (Environmental), and ISO 45001 (Occupational Health & Safety). By breaking down silos between departments, an IMS fosters a culture of continual improvement, enhances risk management, and ensures consistent compliance. As noted by quality management expert David Hoyle in his extensive work, including the "ISO 9000 Quality Systems Handbook," the true power of a management system lies in its practical application and integration into the core business strategy. This program offered by BIG BEN Training Center moves beyond theory to provide actionable strategies for designing, documenting, and deploying a unified system. Participants will learn to streamline audits, reduce duplication of effort, and align organizational objectives with quality, environmental, and safety performance, ultimately driving sustainable business excellence and increasing stakeholder confidence. This course is the definitive guide for professionals seeking to lead their organizations through a successful IMS implementation journey.

Target Audience / This training course is suitable for:

- Quality Managers and Assurance Professionals.
- Environmental, Health, and Safety (EHS) Managers and Coordinators.
- Internal and External Auditors.
- Compliance Officers and Managers.
- Operations and Process Improvement Managers.
- Management Representatives and System Coordinators.
- Consultants specializing in management systems.
- Senior leaders and department heads involved in strategic planning.

Target Sectors and Industries:

- Manufacturing and Industrial Production.
- Construction and Engineering.
- Oil, Gas, and Energy sectors.
- Healthcare and Pharmaceutical industries.
- Logistics and Transportation.
- Information Technology and Telecommunications.
- Governmental agencies and public sector organizations.
- Consulting and professional services firms.

Target Organizations Departments:

- Quality Assurance and Quality Control.
- Health, Safety, and Environment (HSE/EHS).
- Operations and Production.
- Compliance and Regulatory Affairs.
- Risk Management.
- Internal Audit.
- Strategic Planning and Corporate Governance.
- Facilities and Maintenance Management.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop a strategic implementation plan for an Integrated Management System.
- Interpret the requirements of key standards like ISO 9001, ISO 14001, and ISO 45001.
- Design a unified documentation structure for policies, procedures, and records.
- Conduct integrated risk assessments covering quality, environmental, and safety aspects.
- Establish cohesive objectives and key performance indicators (KPIs) for the IMS.
- Plan and execute effective integrated internal audits.
- Facilitate management review meetings to evaluate IMS performance.
- Drive continual improvement initiatives within the integrated framework.
- Manage the process of achieving and maintaining IMS certification.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring that participants gain tangible skills for immediate application. We move beyond traditional lectures to create a dynamic learning environment where theory is directly linked to real-world practice. The course heavily relies on case studies of successful and challenging IMS implementations, allowing participants to analyze complex scenarios and develop strategic solutions. Group discussions and collaborative workshops encourage the sharing of diverse experiences and perspectives, fostering a deeper understanding of the subject matter. Practical exercises, such as developing an integration matrix, conducting a mock internal audit, and drafting an IMS policy, are central to the learning process. Our expert instructors facilitate these sessions, providing personalized feedback and guiding participants through complex concepts. This hands-on approach ensures that attendees not only understand the principles of an IMS but also build the confidence and competence to lead its implementation within their own organizations.

Course Agenda (Course Units):

Unit One: Foundations of Integrated Management Systems

- Introduction to Management Systems and Standards.
- The Core Concepts of Quality (ISO 9001), Environmental (ISO 14001), and OHS (ISO 45001).
- The Business Case for Integration: Benefits and Challenges.
- Understanding the High-Level Structure (HLS) and Annex SL.
- Identifying Stakeholder Needs and Expectations.
- Defining the Scope and Boundaries of the IMS.
- The Role of Leadership and Commitment in IMS Success.

Unit Two: Strategic Planning and Framework Development

- Developing an Integrated IMS Policy.
- Establishing SMART Integrated Objectives and Targets.
- Conducting a Gap Analysis of Existing Systems.
- Integrated Risk and Opportunity Assessment Methodologies.
- Planning Actions to Address Risks and Opportunities.
- Legal and Other Compliance Obligations in an Integrated Context.
- Resource Planning for IMS Implementation.

Unit Three: Implementation and Operational Control

- Creating a Unified Documentation System.
- Developing Integrated Procedures and Work Instructions.
- Competence, Training, and Awareness Programs.
- Communication Strategies for a Successful IMS Rollout.
- Integrated Operational Planning and Control.
- Emergency Preparedness and Response across Disciplines.
- Managing Change within the Integrated System.

Unit Four: Performance Evaluation and Internal Auditing

- Monitoring, Measurement, Analysis, and Evaluation Techniques.
- Establishing Integrated Key Performance Indicators (KPIs).
- Planning and Conducting Integrated Internal Audits.
- Techniques for Auditing Multiple Standards Simultaneously.
- Reporting Audit Findings and Non-conformities.
- The Process for Management Review of the IMS.
- Evaluating Compliance and System Effectiveness.

Unit Five: Continual Improvement and Certification Readiness

- Managing Non-conformities and Corrective Actions.
- Root Cause Analysis in an Integrated System.
- Strategies for Continual Improvement Projects.
- Leveraging Data for Evidence-Based Decision Making.
- Preparing for the External Certification Audit.
- Interacting with Certification Bodies.
- Maintaining and Enhancing the IMS Post-Certification.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can an organization effectively merge the distinct cultures of quality, environmental, and safety management into a single, cohesive operational philosophy without diminishing the focus on each individual discipline?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by focusing on the strategic and cultural aspects of integration, rather than merely providing a clause-by-clause overview of the standards. While other programs may teach the "what," this course emphasizes the "how" and "why," equipping participants with a leadership mindset. We delve into the complexities of aligning disparate departmental objectives into a single, unified corporate strategy, a challenge often overlooked in standard training. The curriculum is built around a holistic, process-based approach, teaching participants to see the organization as an interconnected system, not a collection of separate functions. Through advanced case studies and interactive simulations, attendees learn to navigate the practical challenges of implementation, such as overcoming resistance to change, securing leadership buy-in, and designing a documentation system that is efficient, not bureaucratic. The academic rigor of the content ensures a deep understanding of principles like risk-based thinking and the PDCA cycle as they apply across all integrated disciplines, fostering a proactive rather than reactive management culture.