



COMPREHENSIVE WAREHOUSE SAFETY AND HAZMAT MANAGEMENT TRAINING COURSE

09 - 13 Nov 2026

KUALA LUMPUR

5200 € (PER PERSON)

REF: #PSC4899_33710



COURSE INTRODUCTION / OVERVIEW:

This course provides a comprehensive framework for establishing and maintaining the highest standards of safety within warehouse and storage environments, with a specialized focus on the complexities of hazardous materials management. In today's fast-paced supply chain, a lapse in safety protocols can lead to catastrophic operational, financial, and human consequences. This program moves beyond basic compliance to instill a proactive safety culture. Drawing on principles from leading safety science, including the risk assessment methodologies championed by academics like the late Dr. M. Sam Mannan, participants will learn to identify, evaluate, and control a wide spectrum of warehouse hazards. The curriculum integrates key concepts from essential industry texts such as "Lees' Loss Prevention in the Process Industries," adapting complex industrial safety principles for the modern logistics environment. BIG BEN Training Center has designed this course to be intensely practical, equipping professionals with the tools to implement robust safety management systems, manage Safety Data Sheets (SDS), and ensure full compliance with the Globally Harmonized System (GHS) for chemical classification and labeling. This is not just a course about rules; it is a strategic program for building resilient, efficient, and fundamentally safe warehouse operations from the ground up.

TARGET AUDIENCE / THIS TRAINING COURSE IS SUITABLE FOR:

- Warehouse Managers and Supervisors.
- Health, Safety, and Environment (HSE) Officers.
- Logistics and Supply Chain Professionals.
- Operations Managers.
- Facility Managers.
- Chemical Handlers and Storage Personnel.
- Forklift Operators and Material Handling Staff.
- Emergency Response Team Members.
- Procurement and Inventory Control Staff.
- Regulatory Compliance Specialists.

TARGET SECTORS AND INDUSTRIES:

- Logistics and Third-Party Logistics (3PL) Providers.
- Manufacturing and Industrial Production.
- Chemical and Petrochemical Industries.
- Pharmaceutical and Healthcare Distribution.

- Retail and E-commerce Fulfillment Centers.
- Food and Beverage Storage and Distribution.
- Aerospace and Automotive Parts Distribution.
- Governmental and Public Sector Storage Facilities.
- Construction and Building Materials Supply.
- Waste Management and Recycling Operations.



TARGET ORGANIZATIONS DEPARTMENTS:

- Operations and Production.
- Logistics and Supply Chain Management.
- Health, Safety, and Environment (HSE).
- Warehouse and Distribution.
- Facilities and Maintenance.
- Quality Assurance and Control.
- Human Resources and Training.
- Risk Management and Compliance.
- Procurement and Sourcing.
- Emergency Management.

COURSE OFFERINGS:

By the end of this course, the participants will have able to:

- Conduct comprehensive risk assessments specific to warehouse environments.
- Develop and implement effective hazardous material control programs.
- Interpret and manage Safety Data Sheets (SDS) in line with GHS standards.
- Establish safe operating procedures for material handling equipment like forklifts.
- Design and execute emergency response and spill containment plans.
- Implement robust fire prevention and protection strategies in storage areas.
- Promote a positive and proactive safety culture among all warehouse staff.
- Conduct effective safety audits and incident investigations.
- Ensure compliance with local and international warehouse safety regulations.
- Apply ergonomic principles to reduce manual handling injuries.

COURSE METHODOLOGY:

The training methodology at BIG BEN Training Center is designed for maximum knowledge retention and practical application. This course rejects a purely lecture-based format in favor of a dynamic, interactive learning environment. Participants will engage in a blend of expert-led presentations, real-world case study analyses of warehouse incidents, and collaborative group workshops. A significant portion of the course is dedicated to hands-on activities, including simulated hazard identification exercises, risk assessment projects, and the development of a mock emergency response plan.

Interactive sessions, Q&A panels, and peer-to-peer discussions are integrated throughout the five days to encourage the sharing of experiences and solutions to common challenges. We utilize video demonstrations of correct and incorrect practices, and participants receive continuous feedback from the instructor. This immersive approach ensures that attendees not only understand the theoretical principles of warehouse safety and hazmat handling but also gain the confidence to implement these critical skills effectively in their operational contexts immediately upon returning to their workplace.



COURSE AGENDA (COURSE UNITS):

UNIT ONE: FOUNDATIONS OF WAREHOUSE SAFETY AND REGULATORY FRAMEWORKS

- Introduction to Occupational Health and Safety Management.
- Understanding Key National and International Safety Regulations.
- The Critical Role of a Proactive Safety Culture.
- Hazard Identification, Risk Assessment, and Control Measures.
- Principles of Warehouse Layout and Design for Safety.
- Understanding Slips, Trips, and Falls Prevention.
- Electrical Safety and Lockout/Tagout (LOTO) Procedures in Warehouses.

UNIT TWO: HAZARDOUS MATERIALS (HAZMAT) IDENTIFICATION AND COMMUNICATION

- Introduction to the Globally Harmonized System (GHS).
- Decoding Safety Data Sheets (SDS) and Chemical Labels.
- Classification of Hazardous Substances and Dangerous Goods.
- Safe Storage Requirements for Different Chemical Classes.
- Chemical Segregation and Compatibility Charting.
- Personal Protective Equipment (PPE) Selection and Use.
- Health Effects of Chemical Exposure and First Aid.

UNIT THREE: SAFE MATERIAL HANDLING AND EQUIPMENT OPERATION

- Principles of Ergonomics and Manual Handling Techniques.
- Comprehensive Forklift and Powered Industrial Truck (PIT) Safety.
- Pedestrian Safety and Traffic Management in the Warehouse.
- Safe Operation of Conveyors, Cranes, and Hoists.
- Warehouse Racking Inspection, Safety, and Load Management.
- Safe Loading and Unloading Procedures at the Dock.
- Best Practices for Stacking, Palletizing, and Securing Loads.

UNIT FOUR: EMERGENCY PREPAREDNESS AND SPILL RESPONSE

- Developing a Comprehensive Warehouse Emergency Action Plan.
- Fire Prevention, Detection, and Suppression Systems.
- Procedures for Safe Evacuation and Assembly.

- Hazardous Material Spill and Leak Containment Strategies
- Using Spill Kits and Response Equipment Effectively
- Incident Reporting and Communication Protocols
- First Aid and CPR Basics for Warehouse Incidents



UNIT FIVE: ADVANCED SAFETY MANAGEMENT AND CONTINUOUS IMPROVEMENT

- Conducting Effective Warehouse Safety Audits and Inspections.
- Root Cause Analysis for Incident and Accident Investigation.
- Developing and Tracking Key Safety Performance Indicators (KPIs).
- Implementing a Behavior-Based Safety (BBS) Program.
- Managing Contractor Safety in the Warehouse.
- Continuous Improvement Cycles (e.g., Plan-Do-Check-Act) for Safety.
- Leadership's Role in Championing a World-Class Safety Program.

FAQ:

QUALIFICATIONS REQUIRED FOR REGISTERING TO THIS COURSE?

There are no requirements.

HOW LONG IS EACH DAILY SESSION, AND WHAT IS THE TOTAL NUMBER OF TRAINING HOURS FOR THE COURSE?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

SOMETHING TO THINK ABOUT:

Beyond regulatory compliance, how can a deeply embedded safety culture transform a warehouse from a cost center into a strategic asset for business resilience and growth?

WHAT UNIQUE QUALITIES DOES THIS COURSE OFFER COMPARED TO OTHER COURSES?

This course distinguishes itself by adopting a holistic, systems-thinking approach to warehouse safety, moving far beyond simple regulatory checklists. While many programs focus narrowly on compliance, this training integrates the technical aspects of hazmat handling and equipment operation with the critical human elements of safety culture and leadership. We emphasize the "why" behind the "what," enabling participants to think like risk managers, not just rule followers. The curriculum is built on a foundation of proactive hazard anticipation rather than reactive incident response. By incorporating principles from advanced safety science and incident investigation, the course equips professionals to build resilient systems that prevent accidents before they happen. The content is uniquely practical, focusing on the implementation of strategies like behavior-based safety programs and leading safety indicators, which are often overlooked in standard training. It provides a strategic blueprint for transforming the safety function from a necessary obligation into a driver of operational excellence, employee morale, and supply chain reliability.