



PUBLIC RELATIONS COPYWRITING AND CONTENT STRATEGY TRAINING COURSE

23 - 27 Nov 2026

MILAN

5900 € (PER PERSON)

REF: #PR3144_135617



COURSE INTRODUCTION / OVERVIEW:

This comprehensive course is designed to master the critical intersection of public relations, copywriting, and content strategy in the modern digital landscape. It moves beyond traditional press release writing to explore the full spectrum of creating compelling narratives that build brand reputation, engage stakeholders, and drive strategic communication goals. Participants will delve into the psychological principles of persuasion, drawing on the foundational work of academics like Robert Cialdini in his seminal book, "Influence: The Psychology of Persuasion," to understand how to craft messages that resonate and inspire action. The curriculum covers everything from developing a cohesive content strategy aligned with PR objectives to executing high-impact digital PR campaigns. At BIG BEN Training Center, we provide a practical framework for creating and distributing content across various platforms, including social media, blogs, and traditional media outlets. This program equips professionals with the skills to manage brand voice, handle crisis communications with carefully crafted content, and measure the tangible impact of their efforts, ensuring they can effectively shape public perception and foster lasting brand loyalty.

TARGET AUDIENCE / THIS TRAINING COURSE IS SUITABLE FOR:

- Public Relations Specialists and Managers.
- Corporate Communications Officers.
- Marketing and Content Creation Professionals.
- Brand Managers and Strategists.
- Social Media Managers.
- Digital Marketing Specialists.
- Business Owners and Entrepreneurs.
- Anyone responsible for creating external-facing company communications.



TARGET SECTORS AND INDUSTRIES:

- Technology and Software.
- Healthcare and Pharmaceuticals.
- Financial Services and Banking.
- Consumer Goods and Retail.
- Professional Services and Consulting.
- Non-Profit and Charitable Organizations.
- Government Agencies and Public Sector Bodies.
- Hospitality and Tourism.

TARGET ORGANIZATIONS DEPARTMENTS:

- Public Relations Department.
- Marketing Department.
- Corporate Communications Department.
- Brand Management Department.
- Digital Strategy Department.
- Internal Communications Department.
- Investor Relations Department.

COURSE OFFERINGS:

By the end of this course, the participants will have able to:

- Develop a comprehensive content strategy that aligns with public relations objectives.
- Write compelling press releases, media pitches, and articles that capture media attention.
- Master the art of brand storytelling to build an authentic and engaging brand narrative.
- Create optimized content for digital PR, including blogs, social media, and thought leadership pieces.
- Apply psychological principles of persuasion to craft more effective communication materials.
- Manage and maintain a consistent brand voice across all communication channels.
- Develop content plans for crisis communication scenarios to protect brand reputation.
- Measure the effectiveness of PR content using relevant performance metrics and analytics.



COURSE METHODOLOGY:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring participants can immediately apply their learning. We move beyond theoretical lectures to a hands-on approach centered on real-world application. The course incorporates a blend of expert-led instruction, in-depth case study analysis of successful and unsuccessful PR campaigns, and collaborative group workshops. Participants will actively engage in practical exercises, such as drafting press releases, developing content calendars, and crafting social media messaging for specific PR scenarios. A significant emphasis is placed on peer-to-peer feedback and group discussions, allowing for a rich exchange of ideas and perspectives. Interactive sessions, role-playing for crisis communication, and problem-solving challenges are integrated throughout the five days. This immersive learning environment ensures that attendees not only understand the concepts of PR copywriting and content strategy but also build the confidence and skills to execute them effectively in their professional roles.

COURSE AGENDA (COURSE UNITS):

UNIT ONE: FOUNDATIONS OF STRATEGIC PR CONTENT

- The modern role of content in public relations.
- Defining your audience and key stakeholders for effective messaging.
- Establishing a consistent and authentic brand voice and tone.
- Ethical considerations and transparency in PR copywriting.
- Understanding the PESO Model (Paid, Earned, Shared, Owned).
- Aligning content strategy with overarching business and PR goals.
- Conducting a competitive content analysis.

UNIT TWO: MASTERING CORE PR WRITING ESSENTIALS

- Anatomy of a powerful press release that gets noticed.
- Crafting compelling media pitches and email outreach.
- Writing engaging fact sheets, backgrounders, and media kit components.
- Developing key messages and talking points for spokespeople.
- The art of writing speeches and official statements.
- Interview briefing document preparation.
- Editing and proofreading for clarity, impact, and accuracy.



UNIT THREE: DIGITAL PR AND CONTENT CREATION

- SEO fundamentals for public relations professionals.
- Writing optimized blog posts and articles for thought leadership.
- Creating engaging content for social media platforms (LinkedIn, X, etc.).
- Developing scripts for video and podcast content.
- Strategies for creating shareable infographics and visual content.
- Managing online newsrooms and digital press kits.
- Leveraging employee advocacy through content.

UNIT FOUR: ADVANCED PERSUASION AND BRAND STORYTELLING

- Applying principles from Cialdini's "Influence" in PR writing.
- Developing a compelling brand narrative and origin story.
- Techniques for humanizing the brand through storytelling.
- Crafting content for crisis and issues management.
- Writing effective apology statements and response strategies.
- Using data and statistics to build credibility in your content.
- Adapting stories for different cultural and international audiences.

UNIT FIVE: CONTENT STRATEGY, DISTRIBUTION, AND MEASUREMENT

- Creating a comprehensive PR content calendar.
- Mapping content to the customer and stakeholder journey.
- Strategies for content distribution and amplification.
- Building relationships with media, influencers, and partners.
- Introduction to PR analytics and performance metrics.
- Measuring the ROI of your content and PR efforts.
- Integrating PR content with the broader marketing strategy.



FAQ:

QUALIFICATIONS REQUIRED FOR REGISTERING TO THIS COURSE?

There are no requirements.

HOW LONG IS EACH DAILY SESSION, AND WHAT IS THE TOTAL NUMBER OF TRAINING HOURS FOR THE COURSE?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

SOMETHING TO THINK ABOUT:

In an era of information overload and declining trust in media, how can authentic brand storytelling cut through the noise to build genuine stakeholder relationships?

WHAT UNIQUE QUALITIES DOES THIS COURSE OFFER COMPARED TO OTHER COURSES?

This course distinguishes itself by deeply integrating the psychological principles of persuasion with the practical mechanics of modern content strategy for public relations. While many courses focus solely on writing formats like press releases, this program provides a holistic framework that begins with the 'why' behind effective communication, drawing on established academic work on influence and behavioral science. It bridges the critical gap between traditional PR tactics and the demands of the digital-first media landscape, emphasizing SEO for PR, social media narratives, and data-driven content. The curriculum is uniquely structured to build skills progressively, from foundational writing to advanced brand storytelling and crisis communication. Rather than just presenting tools, the course focuses on developing a strategic mindset, enabling participants to create cohesive and impactful content ecosystems. The emphasis on real-world case studies, interactive workshops, and peer feedback ensures that participants leave not just with knowledge, but with the confidence and refined skills to elevate their organization's reputation and stakeholder engagement.