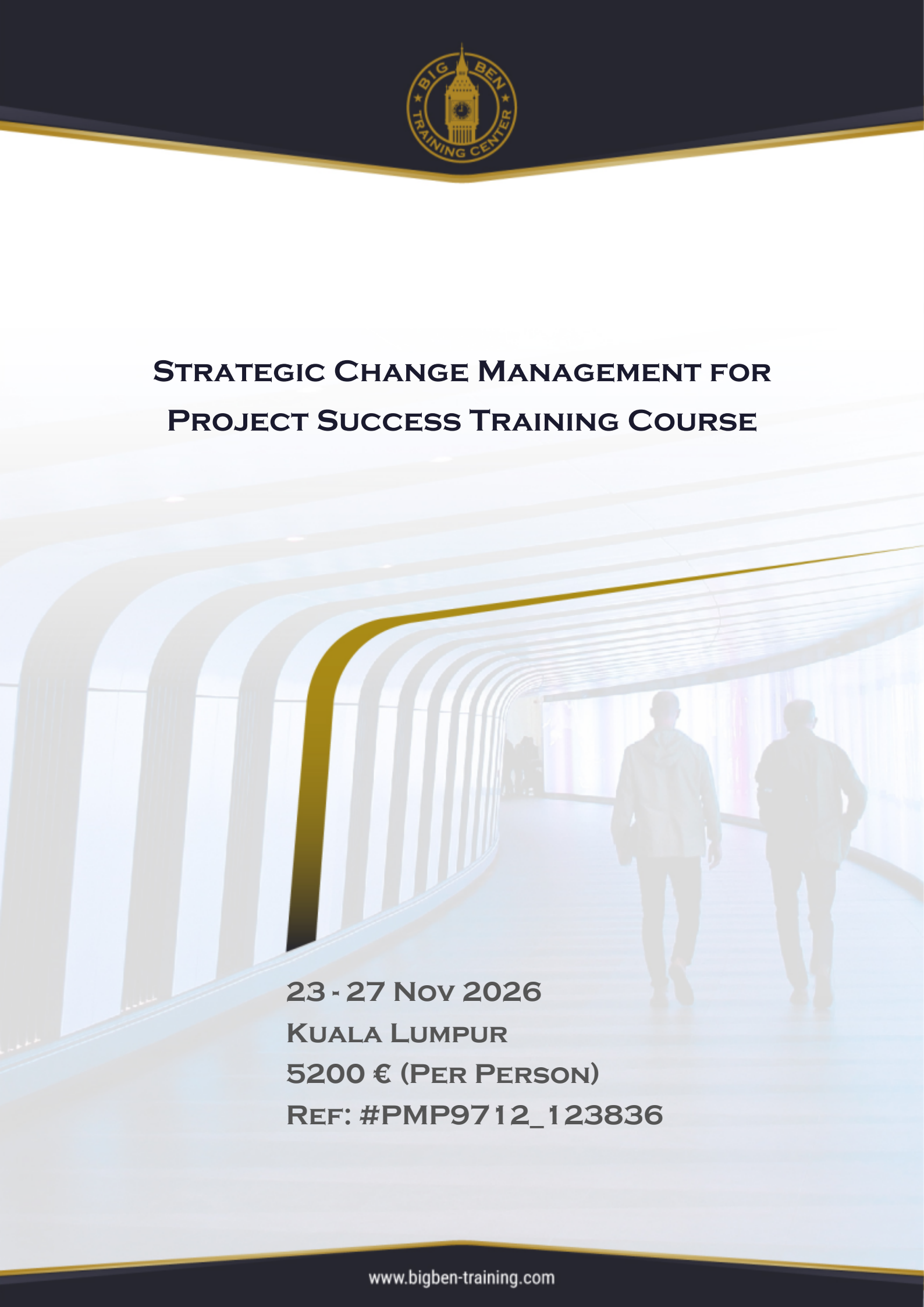
Strategic Change Management for Project Success Training Course



23 - 27 Nov 2026

Kuala Lumpur

5200 € (Per Person)

Ref: #PMP9712_123836

Course Introduction / Overview:

This intensive training course provides a comprehensive framework for integrating strategic change management with project implementation to ensure organizational objectives are not only met but exceeded. In today's volatile business environment, the ability to manage change effectively is a critical determinant of project success. This program moves beyond theoretical concepts to offer practical, actionable strategies for leading teams through transformation. We will explore the foundational principles articulated by leading thinkers like John P. Kotter in his seminal work, "Leading Change," to understand the human side of change and its impact on project timelines and outcomes. Participants will learn to diagnose organizational readiness, develop robust change communication plans, and manage stakeholder expectations with precision. BIG BEN Training Center has designed this curriculum to equip leaders with the tools to navigate resistance, build momentum, and embed new processes into the corporate culture. This course is the definitive guide for professionals seeking to master the art of steering complex projects to successful completion by mastering the dynamics of strategic organizational change.

Target Audience / This training course is suitable for:

- Project Managers and Program Managers.
- Change Management Professionals and Practitioners.
- Team Leaders and Department Heads.
- Senior Executives and Business Leaders.
- IT Professionals involved in system implementation projects.
- Human Resources and Organizational Development Specialists.
- Operations Managers responsible for process improvements.
- Consultants specializing in business transformation.

Target Sectors and Industries:

- Information Technology and Telecommunications.
- Banking, Finance, and Insurance.
- Healthcare and Pharmaceuticals.
- Engineering and Construction.
- Manufacturing and Logistics.
- Governmental bodies and Public Sector organizations.
- Retail and Consumer Goods.
- Energy and Utilities.

Target Organizations Departments:

- Project Management Office (PMO).
- Human Resources.
- Operations and Production.
- Information Technology (IT).
- Strategy and Corporate Planning.
- Finance and Accounting.
- Marketing and Sales.
- Customer Service.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop a comprehensive change management strategy aligned with project goals.
- Apply established change management models like Kotter's 8-Step Process and ADKAR.
- Conduct thorough stakeholder analysis and create effective engagement plans.
- Design and implement a strategic communication plan to support change initiatives.
- Identify, analyze, and mitigate resistance to change within teams and the organization.
- Integrate change management activities directly into the project lifecycle.
- Establish key performance indicators (KPIs) to measure the effectiveness of change initiatives.
- Lead teams through the transition phase with greater confidence and competence.
- Develop techniques for sustaining change and ensuring long-term adoption.
- Foster a culture of change readiness and continuous improvement.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, experiential, and focused on practical application. We believe that adult learning is most effective when participants are actively engaged in the process. This course utilizes a blended approach that combines expert-led presentations with a variety of hands-on activities. Participants will work through real-world case studies to analyze complex change scenarios and develop viable solutions. Group discussions and brainstorming sessions will encourage the sharing of diverse perspectives and experiences, enriching the learning for all. Interactive workshops and role-playing exercises will provide a safe environment to practice new skills, such as stakeholder communication and managing difficult conversations. Each module includes practical tools and templates that can be immediately applied in the workplace. Our expert facilitators provide continuous feedback and coaching, ensuring that participants can connect the course content directly to their own professional challenges and organizational context. The emphasis is on learning by doing, transforming theoretical knowledge into tangible leadership capabilities.

Course Agenda (Course Units):

Unit One: Foundations of Strategic Change and Project Management

- The symbiotic relationship between change management and project success.
- Understanding the psychology of organizational change.
- Exploring key change management models (Lewin, Kotter, ADKAR).
- Defining the scope and objectives of a change initiative.
- The role of leadership in driving and championing change.
- Assessing organizational culture and readiness for change.
- Linking change initiatives to the overall business strategy.

Unit Two: Strategic Planning for Change Implementation

- Conducting a comprehensive change impact assessment.
- Advanced stakeholder analysis and mapping techniques.
- Developing a strategic and multi-channel communication plan.
- Building a powerful guiding coalition and change champion network.
- Defining clear roles and responsibilities for the change team.
- Creating a detailed change management roadmap and timeline.
- Integrating the change plan with the master project plan.

Unit Three: Executing Change within the Project Framework

- Implementing the change communication plan effectively.
- Proactive strategies for managing and overcoming resistance.
- Coaching managers and supervisors to lead their teams through change.
- Engaging employees through training, workshops, and support sessions.
- Managing the transition from the current state to the future state.
- Leveraging short-term wins to build momentum and motivation.
- Addressing the "human side" of project implementation challenges.

Unit Four: Monitoring, Controlling, and Adapting the Change

- Developing metrics and KPIs to track change adoption and progress.
- Conducting pulse surveys and feedback sessions to gauge sentiment.
- Implementing a change-related risk management process.
- Adjusting the change strategy based on real-time feedback and results.
- Reporting on change management progress to stakeholders and leadership.
- Managing scope creep in both the project and the change initiative.
- Techniques for effective problem-solving during the transition period.

Unit Five: Sustaining Change and Realizing Project Benefits

- Anchoring new behaviors and processes into the organizational culture.
- Developing reinforcement mechanisms to prevent regression.
- Celebrating successes and recognizing contributions.
- Conducting a post-implementation review of the change process.
- Documenting lessons learned for future change initiatives.
- Measuring the long-term benefits and return on investment (ROI) of the change.
- Creating a culture of continuous improvement and agility.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can leaders balance the need for rapid project implementation with the human-centric pace required for successful and sustainable change adoption?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by treating change management not as a separate, parallel activity but as an integral, interwoven component of the project management lifecycle. While many programs focus on either project execution or change theory, our curriculum is built on the synthesis of both, providing a unified framework for achieving project success. We move beyond simply presenting models like Kotter's or ADKAR and instead focus on the practical application of these frameworks within the constraints of a project timeline and budget. The curriculum emphasizes the development of critical leadership and communication skills required to navigate the complex human dynamics of transformation; a nuance often overlooked in purely process-driven courses. Participants will engage with complex, real-world case studies that challenge them to make strategic decisions and manage trade-offs between project milestones and change readiness. The focus is on building a deep, strategic capability to lead change, ensuring that project deliverables are not just completed, but are also fully adopted, utilized, and sustained to deliver their intended long-term value.