



COMPREHENSIVE SUPPLY CHAIN VISIBILITY AND TRACKING TRAINING COURSE

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KUALA LUMPUR

5200 € (PER PERSON)

REF: #LOG4708_34033



COURSE INTRODUCTION / OVERVIEW:

In today's volatile global market, achieving end-to-end supply chain visibility is no longer a competitive advantage but a fundamental necessity for survival and growth. This course provides a comprehensive exploration of the principles, technologies, and strategies required to build a transparent, responsive, and resilient supply chain. We move beyond basic tracking to delve into the creation of a 'glass pipeline' where information flows as freely as the goods themselves. As the renowned academic Martin Christopher argues in his seminal work, "Logistics & Supply Chain Management," true competitive advantage is found in the supply chain, not just the products. This program, offered by BIG BEN Training Center, is meticulously designed to equip professionals with the skills to harness real-time data, predictive analytics, and emerging technologies like IoT and blockchain. Participants will learn to proactively manage disruptions, optimize inventory levels, enhance supplier collaboration, and ultimately deliver superior customer value by transforming their supply chain from a cost center into a strategic asset. This training course is your definitive guide to mastering the complexities of modern supply chain visibility and control.

TARGET AUDIENCE / THIS TRAINING COURSE IS SUITABLE FOR:

- Supply Chain Managers and Directors.
- Logistics and Distribution Managers.
- Procurement and Sourcing Professionals.
- Operations Managers.
- Inventory Planners and Analysts.
- Warehouse and Fulfillment Supervisors.
- IT Specialists involved in supply chain systems.
- Freight Forwarders and 3PL Coordinators.
- Demand Planners and Forecasters.
- Compliance and Risk Management Officers.

TARGET SECTORS AND INDUSTRIES:

- Manufacturing and Industrial Production.
- Retail, E-commerce, and Consumer Goods.
- Pharmaceuticals, Healthcare, and Life Sciences.
- Automotive and Aerospace.
- Food and Beverage Distribution.

- Technology and Electronics Manufacturing.
- Third-Party Logistics (3PL) and Freight Forwarding.
- Oil and Gas.
- Government, Defense, and Public Sector Agencies.



TARGET ORGANIZATIONS DEPARTMENTS:

- Supply Chain Management.
- Logistics and Transportation.
- Procurement and Sourcing.
- Operations Management.
- Inventory Control and Planning.
- Warehousing and Distribution.
- Information Technology (IT).
- Customer Service and Order Fulfillment.
- Finance and Cost Control.
- Strategic Planning.

COURSE OFFERINGS:

By the end of this course, the participants will have able to:

- Develop a strategic framework for achieving end-to-end supply chain visibility.
- Evaluate and select appropriate tracking technologies such as RFID, IoT, and GPS.
- Analyze real-time data to identify bottlenecks and mitigate potential disruptions.
- Implement a supply chain control tower concept for centralized decision-making.
- Utilize predictive analytics to improve demand forecasting and inventory management.
- Enhance collaboration with suppliers and partners through shared data platforms.
- Assess the application of blockchain for enhancing transparency and security.
- Measure the return on investment (ROI) of visibility initiatives.
- Design a more resilient and agile supply chain capable of withstanding market volatility.

COURSE METHODOLOGY:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring that participants can immediately apply their learning in a professional context. We employ a blended learning approach that combines expert-led instruction with hands-on activities. The course will feature in-depth analysis of real-world case studies, examining how leading companies have successfully implemented visibility solutions and how others have failed. Participants will engage in collaborative group exercises to design visibility strategies for hypothetical business scenarios, fostering teamwork and problem-solving skills. Interactive workshops will provide practical experience with data visualization tools and simulation software to model supply chain flows and identify inefficiencies. Throughout the program, there will be ample opportunity for open discussions, Q&A sessions with the instructor, and



COURSE AGENDA (COURSE UNIT)

UNIT ONE FOUNDATIONS OF SUPPLY CHAIN VISIBILITY

- Defining end-to-end supply chain visibility.
- The historical evolution from simple tracking to intelligent visibility.
- Key performance indicators (KPIs) for measuring visibility.
- The business case for investing in supply chain visibility.
- Identifying common visibility gaps and their impact on operations.
- The role of visibility in risk management and supply chain resilience.
- Understanding the four stages of supply chain visibility maturity.

UNIT TWO CORE TECHNOLOGIES FOR TRACKING AND VISIBILITY

- An overview of Auto-ID technologies (Barcodes, QR Codes, RFID).
- Global Positioning Systems (GPS) for in-transit tracking.
- The Internet of Things (IoT) sensors for real-time condition monitoring.
- Electronic Data Interchange (EDI) and Application Programming Interfaces (APIs).
- Cloud computing platforms for data aggregation and accessibility.
- Understanding telematics in fleet management.
- Comparing active versus passive tracking technologies.

UNIT THREE DATA ANALYTICS AND PREDICTIVE INSIGHTS

- The concept of the supply chain control tower.
- Leveraging big data for supply chain optimization.
- Introduction to predictive analytics for demand and disruption forecasting.
- Creating effective supply chain dashboards and data visualization.
- Using analytics to improve inventory management and reduce stockouts.
- Machine learning applications in logistics and route optimization.
- From descriptive to prescriptive analytics for proactive decision-making.

UNIT FOUR IMPLEMENTING AND MANAGING VISIBILITY SYSTEMS

- A step-by-step guide to implementing a visibility solution.
- Selecting the right software and technology vendors.
- Challenges of system integration and data harmonization.
- Change management strategies for successful adoption.
- Onboarding suppliers and logistics partners to a shared platform.
- Calculating the Return on Investment (ROI) for visibility projects.

- Ensuring data security and privacy in a connected supply chain.

UNIT FIVE ADVANCED TOPICS AND THE FUTURE OF SUPPLY CHAIN VISIBILITY



- The role of blockchain in creating an immutable record of transactions.
- Artificial Intelligence (AI) for autonomous supply chain decision-making.
- Enhancing sustainability and ethical sourcing through transparent tracking.
- Building a truly resilient and agile supply chain network.
- The future of last-mile delivery visibility and customer experience.
- Digital twin technology for supply chain simulation and planning.
- Preparing for the next generation of supply chain challenges.

FAQ:

QUALIFICATIONS REQUIRED FOR REGISTERING TO THIS COURSE?

There are no requirements.

HOW LONG IS EACH DAILY SESSION, AND WHAT IS THE TOTAL NUMBER OF TRAINING HOURS FOR THE COURSE?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

SOMETHING TO THINK ABOUT:

Considering the immense investment required for advanced visibility systems, how can small and medium-sized enterprises (SMEs) leverage technology to compete with larger corporations without compromising their financial stability?

WHAT UNIQUE QUALITIES DOES THIS COURSE OFFER COMPARED TO OTHER COURSES?

This training course distinguishes itself by moving beyond theoretical concepts to provide a deeply practical and implementation-focused roadmap for achieving genuine supply chain control. While many courses focus solely on specific technologies, our curriculum integrates technology evaluation with strategic business objectives, ensuring participants learn not just what the tools are, but how to build a compelling business case and manage their successful implementation. We place a significant emphasis on the decision-making aspect of visibility, exploring the development of supply chain control towers and the application of predictive and prescriptive analytics to transform raw data into actionable intelligence. The program is uniquely structured to address the critical contemporary challenges of risk management and supply chain resilience, equipping professionals with the foresight to anticipate disruptions and the agility to respond effectively. Rather than offering a generic overview, this course provides a holistic framework that connects technology, data analytics, process optimization, and strategic planning, empowering participants to architect a truly transparent, intelligent, and future-proof supply chain.