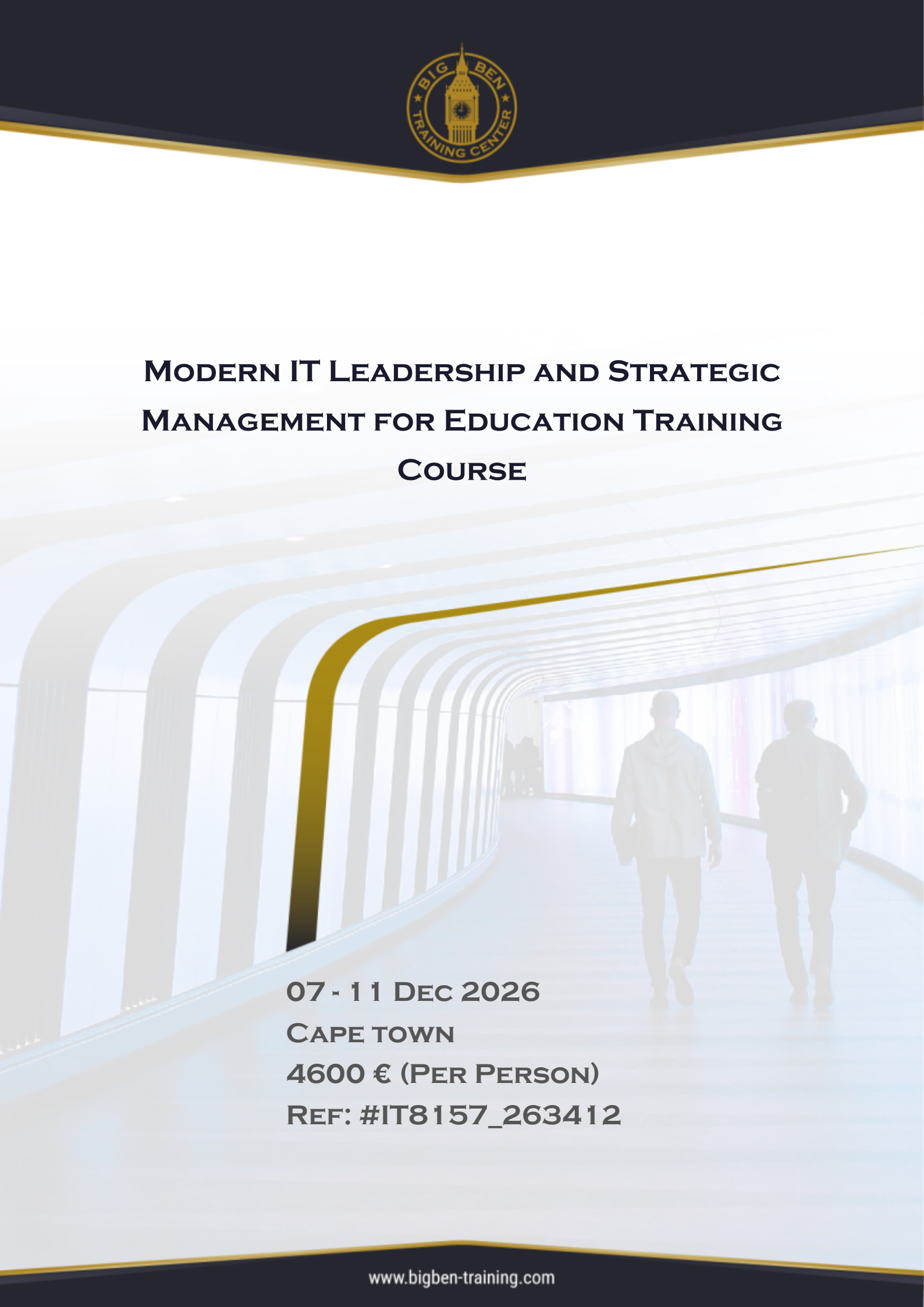
# Modern IT Leadership and Strategic Management for Education Training Course



07 - 11 Dec 2026

Cape town

4600 € (Per Person)

Ref: #IT8157_263412

## Course Introduction / Overview:

This Modern IT Leadership and Strategic Management for Education Training Course offer a deep dive into the unique challenges and opportunities faced by IT professionals in the academic world. In today's rapidly changing educational landscape, technology serves as the backbone of teaching, learning, and administration. This course goes beyond basic IT administration, focusing instead on developing a strategic mindset that aligns technology initiatives with core educational goals. Participants will explore how to manage complex IT environments, ensure data security, and foster a culture of digital innovation. The training addresses critical topics like cloud computing for academic institutions, cybersecurity strategies tailored for student and faculty data, and the implementation of learning management systems (LMS) and enterprise resource planning (ERP) systems. By understanding the principles outlined in scholarly works like "Information Technology and the Networked Economy" by Robert D. Galliers, participants will learn how to transition from a support role to a strategic partner within their organizations. BIG BEN Training Center is committed to providing a comprehensive curriculum that prepares IT leaders to drive technological change and create a secure, efficient, and forward-thinking educational environment. This is more than a technical course; it is a guide for becoming an effective leader in the digital education era.

## Target Audience / This training course is suitable for:

- Chief Information Officers (CIOs) in educational institutions.
- IT Directors and Managers.
- Network and Systems Administrators.
- Instructional Technology Specialists.
- School and university administrative staff involved in IT planning.
- Anyone responsible for IT strategy and implementation in an academic setting.

## Target Sectors and Industries:

- Higher education institutions (universities, colleges).
- K-12 schools and school districts.
- Vocational and technical schools.
- Government agencies responsible for educational oversight.
- Educational technology companies.
- Research institutions and academic centers.

## Target Organizations Departments:

- IT departments.
- Academic administration.
- Learning and Development (L&D).
- Curriculum and instructional design.
- Cybersecurity and data management.
- Finance and operations.

## Course Offerings:

By the end of this course, the participants will have able to:

- Develop and implement a strategic IT plan for an educational institution.
- Manage and optimize cloud computing services for academic use.
- Design and enforce robust cybersecurity policies to protect institutional data.
- Evaluate and select appropriate learning management systems (LMS) and enterprise resource planning (ERP) solutions.
- Lead IT projects from conception to completion with a focus on stakeholder collaboration.
- Foster digital literacy and technology adoption among faculty and staff.
- Ensure compliance with educational data privacy regulations.
- Analyze and manage the total cost of ownership (TCO) for IT infrastructure.

## Course Methodology:

This training course at BIG BEN Training Center employs a dynamic and interactive methodology to ensure maximum learning and practical application. The approach combines theoretical concepts with real-world scenarios to help participants apply their new knowledge directly. Case studies of successful and failed IT projects in educational settings will be analyzed to identify best practices and common pitfalls. Group discussions and collaborative problem-solving exercises will encourage peer-to-peer learning and the exchange of diverse perspectives. Participants will engage in hands-on workshops where they can practice skills related to strategic planning, risk management, and technology implementation. The course also incorporates feedback sessions, allowing instructors to provide personalized guidance and support. The focus is on active participation, moving beyond lectures to create a learning experience that is both engaging and effective. This blend of methods ensures that participants not only understand the material but can confidently utilize these skills in their professional roles. The course provides a balanced mix of technical knowledge and strategic leadership principles, preparing attendees for the challenges of modern educational IT management.

## Course Agenda (Course Units):

### Unit One: Strategic IT Management in the Education Sector.

- Defining the role of IT leadership in academic institutions.
- Aligning IT strategy with institutional mission and goals.
- Assessing current IT infrastructure and technology needs.
- Developing a long-term strategic IT roadmap.
- Managing the digital transformation journey.
- Budgeting and financial management for IT departments.
- Governance, risk, and compliance (GRC) frameworks.

## Unit Two: Cloud Computing and Infrastructure.

- Understanding cloud service models (IaaS, PaaS, SaaS).
- Evaluating and selecting cloud providers for academic use.
- Migrating legacy systems to the cloud.
- Managing cloud security and data residency.
- Optimizing cloud costs and resource allocation.
- Utilizing cloud collaboration tools for faculty and students.
- Disaster recovery and business continuity planning.

## Unit Three: Cybersecurity and Data Protection.

- Identifying and mitigating cyber threats in an educational environment.
- Implementing network security protocols and firewalls.
- Developing and managing incident response plans.
- Educating faculty and students on cybersecurity best practices.
- Ensuring compliance with data privacy regulations (FERPA, GDPR).
- Securing learning management systems (LMS) and student data.
- The role of endpoint security and mobile device management (MDM).

## Unit Four: Learning and Enterprise Systems.

- Selecting and implementing learning management systems (LMS).
- Integrating enterprise resource planning (ERP) for administrative functions.
- Managing student information systems (SIS).
- Using data analytics for academic and administrative decision-making.
- User adoption strategies for new technologies.
- System maintenance and lifecycle management.
- Exploring emerging educational technologies (AI, VR).

### Unit Five: Leadership and Change Management.

- Leading IT teams and fostering a culture of innovation.
- Communication strategies for IT leaders.
- Managing stakeholder expectations and building consensus.
- Driving organizational change through technology adoption.
- Best practices for vendor management and contract negotiation.
- Professional development for IT staff.
- Ethical considerations in educational technology.

## FAQ:

### Qualifications required for registering to this course?

There are no requirements.

### How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

## Something to think about:

In an era of rapid technological advancement, how can IT leaders in the education sector balance the need for innovation with the ethical responsibility of protecting student privacy and data security?

## What unique qualities does this course offer compared to other courses?

This training course provides a distinct advantage by focusing specifically on the unique challenges of the educational sector, moving beyond generic IT management principles. While many courses cover technical skills, this one emphasizes the critical connection between IT strategy and academic mission. Participants will learn how to create a technology roadmap that directly supports learning outcomes, streamlines administrative processes, and fosters an innovative campus culture. The content is not just about tools or systems, but about the strategic application of technology to solve real-world problems in schools and universities. We use case studies and practical scenarios that are highly relevant to educational institutions, such as managing a campus-wide network, securing sensitive student data, and implementing a new learning management system. BIG BEN Training Center's approach is to develop leaders who can communicate effectively with faculty, administrators, and students, bridging the gap between technical expertise and educational goals. This course is designed for those who want to be more than just IT managers, they want to be visionaries who shape the future of education through technology.