ISO 13485 Medical Devices Quality Management Training Course



19 - 23 Oct 2026

Cape town

4600 € (Per Person)

Ref: #ISO2767_267226

Course Introduction / Overview:

This comprehensive course provides a deep dive into the ISO 13485:2016 standard, the internationally recognized framework for a medical device quality management system (QMS). In an industry where patient safety and product efficacy are paramount, establishing a robust QMS is not just a regulatory requirement but a fundamental business imperative. This training is designed to demystify the standard's clauses and empower participants to implement, maintain, and improve a compliant QMS within their organizations. As author Itay Abuhav outlines in his work, "ISO 13485:2016 - A Complete Guide to Quality Management in the Medical Device Industry," the standard's lifecycle approach is critical. BIG BEN Training Center has structured this program to go beyond theoretical knowledge, focusing on the practical application of principles such as risk management, design and development controls, and post-market surveillance. Participants will gain the skills to navigate complex regulatory landscapes, manage documentation effectively, and prepare for successful certification audits, ultimately contributing to the delivery of safer and more effective medical devices to the market. This course is the definitive guide for professionals seeking to master medical device quality management.

Target Audience / This training course is suitable for:

- Quality Assurance Managers and Engineers.
- Regulatory Affairs Specialists.
- Internal and External Auditors.
- Research and Development (R&D) Professionals.
- Manufacturing and Production Managers.
- Product Design and Development Engineers.
- Management Representatives.
- Consultants in the medical device industry.
- Company Executives and Senior Management.
- Supplier Quality Engineers.

Target Sectors and Industries:

- Medical Device Manufacturing.
- In Vitro Diagnostic (IVD) Device Manufacturing.
- Pharmaceutical and Biotechnology Companies.
- Medical Device Component and Material Suppliers.
- Contract Manufacturing Organizations (CMOs).
- Medical Software Development.
- Healthcare Institutions with device development or modification activities.
- Governmental bodies and regulatory agencies.
- Testing and Certification Bodies.
- Medical Device Distribution and Servicing Companies.

Target Organizations Departments:

- Quality Assurance and Quality Control.
- Regulatory Affairs.
- Research and Development (R&D).
- Manufacturing and Production.
- Engineering and Design.
- Purchasing and Supply Chain Management.
- Clinical Affairs.
- Post-Market Surveillance and Vigilance.
- Legal and Compliance.
- Operations Management.

Course Offerings:

By the end of this course, the participants will have able to:

- Interpret the requirements and clauses of the ISO 13485:2016 standard accurately.
- Develop and implement a compliant Quality Management System for medical devices.
- Integrate risk management principles (ISO 14971) throughout the product lifecycle.
- Establish effective design and development controls and documentation.
- Manage processes for production, service provision, and supplier evaluation.
- Conduct effective internal audits and prepare for external certification audits.
- Implement robust Corrective and Preventive Action (CAPA) systems.
- Understand the requirements for medical device files and technical documentation.
- Navigate the complexities of post-market surveillance and vigilance activities.
- Lead their organization towards continuous improvement and regulatory compliance.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be immersive, interactive, and highly practical. We believe that adult learning is most effective when it combines expert instruction with hands-on application. This course moves beyond traditional lectures to include a dynamic mix of learning techniques. Participants will engage in detailed case studies based on real-world medical device scenarios, allowing them to analyze problems and apply the principles of ISO 13485 in a controlled environment. Interactive group discussions and workshops encourage peer-to-peer learning and the sharing of diverse industry experiences. Practical exercises, such as drafting QMS documentation or conducting mock audit scenarios, are integrated throughout the five days to build tangible skills. Our expert instructors facilitate these sessions, providing personalized feedback and ensuring that complex concepts are understood. The approach is centered on empowering participants not just to know the standard, but to confidently apply it within their own operational context, a hallmark of the practical training BIG BEN Training Center provides.

Course Agenda (Course Units):

Unit One: Foundations of ISO 13485 and Quality Management Systems

- Introduction to medical device regulations and standards.
- Understanding the structure and terminology of ISO 13485:2016.
- The process approach and its application in a QMS.
- Key principles of quality management for medical devices.
- General requirements for a Quality Management System (Clause 4).
- Documentation requirements, including the quality manual and medical device file.
- Control of documents and control of records.

Unit Two: Management Responsibility and Resource Management

- The role of top management in the QMS.
- Establishing a quality policy and objectives.
- Defining responsibility, authority, and communication channels.
- Conducting effective management reviews.
- Provision of resources for the QMS.
- Human resources, competence, awareness, and training.
- Requirements for infrastructure and the work environment.

Unit Three: Product Realization and Design Controls

- Planning of product realization processes.
- Customer-related processes and communication.
- Design and development planning and inputs.
- Design and development outputs, review, and verification.
- Design and development validation and transfer.
- Control of design and development changes.
- Purchasing processes, information, and verification of purchased product.

Unit Four: Production, Service, and Process Control

- Production and service provision controls.
- Cleanliness of product and contamination control.
- Installation activities and servicing activities.
- Specific requirements for sterile medical devices.
- Validation of processes for production and service provision.
- Identification and traceability requirements.
- Control of monitoring and measuring equipment.

Unit Five: Measurement, Analysis, Improvement, and Risk Management

- Planning for monitoring, measurement, analysis, and improvement.
- Feedback, complaint handling, and reporting to regulatory authorities.
- Conducting and managing internal audits.
- Control of nonconforming product.
- Analysis of data to demonstrate QMS suitability.
- Implementing effective Corrective and Preventive Actions (CAPA).
- Integrating ISO 14971 risk management into the QMS.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

Beyond achieving certification, how can the principles of ISO 13485 be leveraged to foster a culture of continuous innovation in medical device design?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by moving beyond a clause-by-clause recitation of the standard to provide a holistic, lifecycle-oriented perspective on quality management. Its primary focus is on practical implementation and the integration of critical, interrelated standards, most notably ISO 14971 for risk management. While other courses may treat these as separate subjects, our curriculum weaves risk management into every stage, from design and development to post-market surveillance, reflecting real-world regulatory expectations. The training emphasizes the "why" behind the requirements, empowering participants to make informed, risk-based decisions rather than simply checking boxes. We utilize a rich array of case studies drawn from diverse medical device sectors, including software as a medical device (SaMD) and combination products, ensuring the content is relevant and current. The course structure is designed to build a strategic understanding, enabling participants to not only achieve compliance but also to use the QMS as a framework for operational excellence, product improvement, and sustained business success in the highly regulated medical device industry.