Strategic Compliance Management with ISO 19600 Training Course



16 - 20 Nov 2026

Rome

5800 € (Per Person)

Ref: #ISO1857_66179

Course Introduction / Overview:

In today's complex and highly regulated global business environment, establishing a robust compliance management system (CMS) is no longer optional but a strategic imperative for organizational sustainability and integrity. This course provides a comprehensive guide to ISO 19600, the international standard offering principles and guidelines for effective compliance management. It moves beyond a simple checklist approach, focusing on integrating compliance into the very fabric of an organization's culture and operations. As discussed by experts like Eugene Soltes in works such as "Why They Do It: Inside the Mind of the White-Collar Criminal," a true culture of compliance is built on understanding and influencing behavior, not just enforcing rules. This program, offered by BIG BEN Training Center, is designed to equip participants with the practical skills to develop, implement, evaluate, and continually improve a CMS aligned with ISO 19600. Participants will learn to identify compliance obligations, assess risks, and implement controls that protect the organization from legal, financial, and reputational damage, thereby fostering trust with stakeholders and ensuring long-term success.

Target Audience / This training course is suitable for:

- Compliance Officers and Managers.
- Risk Management Professionals.
- Internal and External Auditors.
- Legal Counsel and Corporate Lawyers.
- Corporate Governance Specialists.
- Senior Executives and Board Members.
- Quality and Process Improvement Managers.
- Regulatory Affairs Professionals.
- Human Resources Managers involved in policy implementation.
- Consultants specializing in Governance, Risk, and Compliance (GRC).

Target Sectors and Industries:

- Banking, Financial Services, and Insurance.
- Healthcare and Pharmaceuticals.
- Energy, Oil, and Gas.
- Telecommunications and Technology.
- Manufacturing and Engineering.
- Construction and Real Estate.
- Governmental Agencies and Public Sector Bodies.
- Transportation and Logistics.
- Retail and Consumer Goods.
- Non-Profit and Non-Governmental Organizations.

Target Organizations Departments:

- Legal and Compliance Department.
- Internal Audit Department.
- Risk Management Department.
- Corporate Governance Office.
- Operations Management.
- Finance and Accounting.
- Human Resources.
- Procurement and Supply Chain Management.
- Quality Assurance and Control.
- Executive Management.

Course Offerings:

By the end of this course, the participants will have able to:

- Interpret the principles, framework, and requirements of the ISO 19600 guidelines.
- Establish the context of the organization and identify compliance obligations.
- Conduct a comprehensive compliance risk assessment to identify and prioritize risks.

- Design, develop, and implement an effective compliance management system.
- Define roles, responsibilities, and authorities for compliance management.
- Develop and implement effective compliance policies, procedures, and controls.
- Foster a positive organizational culture of integrity and compliance.
- Establish processes for monitoring, measuring, and analyzing CMS performance.
- Plan and conduct internal audits of the compliance management system.
- Lead the continual improvement of the CMS based on performance evaluation.
- Manage non-compliance incidents and implement corrective actions effectively.
- Prepare and present compliance performance reports to top management.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring participants can translate theoretical knowledge into actionable skills. This course moves beyond traditional lectures by incorporating a blended learning approach. Sessions will feature expert-led presentations on the core concepts of ISO 19600, followed by intensive group discussions and workshops where participants can analyze real-world compliance challenges. A significant portion of the course is dedicated to case study analysis, examining both successful compliance programs and notable corporate failures to extract valuable lessons. Participants will engage in practical exercises, such as developing a compliance risk register, drafting a compliance policy, and simulating a management review meeting. Role-playing scenarios will be used to practice handling ethical dilemmas and non-compliance incidents. Continuous feedback from the instructor and peers is a key component, fostering a collaborative learning environment where diverse industry experiences are shared and leveraged for collective growth and understanding.

Course Agenda (Course Units):

Unit One Introduction to Compliance Management and ISO 19600

- The Global Context of Corporate Compliance and Governance.
- Understanding Governance, Risk, and Compliance (GRC) Principles.
- Introduction to the ISO 19600 Standard: Scope and Objectives.
- Key Terminology and Definitions within ISO 19600.
- The Business Case for Implementing a Compliance Management System (CMS).
- Understanding the 'Plan-Do-Check-Act' (PDCA) Cycle in a CMS.
- Relationship between ISO 19600 and other standards like ISO 37001 and ISO 31000.

Unit Two Leadership, Planning, and Support for the CMS

- The Critical Role of Top Management and Leadership Commitment.
- Establishing and Communicating a Formal Compliance Policy.
- Defining Roles, Responsibilities, and Authorities for Compliance.
- Planning to Address Compliance Risks and Opportunities.
- Setting Clear and Measurable Compliance Objectives.
- Determining and Providing Necessary Resources for the CMS.
- Ensuring Competence, Training, and Awareness across the Organization.

Unit Three Operation of the Compliance Management System

- Operational Planning and Control for Compliance Processes.
- Identifying and Managing Compliance Obligations.
- Conducting a Comprehensive Compliance Risk Assessment.
- Developing and Implementing Controls to Mitigate Compliance Risks.
- Establishing Effective Communication and Reporting Channels.
- Documented Information: Creating and Controlling CMS Documentation.
- Managing Outsourced Processes and Third-Party Compliance Risks.

Unit Four Performance Evaluation and Continual Improvement

- Monitoring, Measurement, Analysis, and Evaluation of the CMS.
- Techniques for Tracking Compliance Performance.
- Conducting Internal Audits of the Compliance Management System.
- The Process and Importance of Management Review.
- Identifying and Addressing Non-Compliance and Nonconformities.
- Implementing Corrective Actions to Prevent Recurrence.
- Strategies for the Continual Improvement of the CMS.

Unit Five Advanced Topics and Integration

- Fostering and Measuring a Culture of Compliance and Integrity.
- Whistleblowing Policies and Investigation Procedures.
- Managing Compliance in a Digital and Global Environment.
- Integrating the CMS with other Management Systems (e.g., Quality, Environmental).
- Reporting Compliance Performance to Stakeholders.
- Preparing for Future Trends in Regulation and Compliance.
- Final Review and Open Forum for Participant Questions.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

Beyond formal policies and procedures, how can an organization truly embed a culture of ethical compliance that influences every employee's daily decision?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by moving beyond a purely theoretical examination of the ISO 19600 standard to a deeply practical and strategic implementation focus. While other programs may concentrate on the clauses of the standard, our curriculum emphasizes the "how" and "why" behind building a sustainable compliance culture. We utilize a case-study-driven approach, dissecting real-world corporate compliance successes and failures to provide actionable insights that participants can apply directly within their organizations. The program is structured to foster critical thinking about integrating compliance seamlessly into business strategy, rather than treating it as a separate, restrictive function. Facilitated by seasoned GRC professionals at BIG BEN Training Center, the sessions prioritize interactive workshops and peer-to-peer learning, allowing participants from diverse industries to share challenges and co-create solutions. The ultimate goal is not just to understand ISO 19600, but to master the art of using it as a framework to build a resilient, ethical, and high-integrity organization from the inside out.