Advanced Critical Thinking and Problem-Solving Strategies Training Course



09 - 13 Nov 2026

Kuala Lumpur

5200 € (Per Person)

Ref: #IS6279_22424

Course Introduction / Overview:

In today's rapidly evolving global landscape, the ability to engage in advanced critical thinking and effective problem-solving is not merely an advantage but a fundamental necessity for organizational success and individual growth. This comprehensive training course, offered by BIG BEN Training Center, is meticulously designed to equip professionals with the sophisticated analytical tools and strategic frameworks required to navigate complex challenges and make informed decisions. Participants will delve into the core principles of critical thinking, moving beyond superficial analysis to uncover root causes and develop robust, sustainable solutions. We explore the intricacies of cognitive biases, drawing insights from influential works such as Daniel Kahneman's "Thinking, Fast and Slow," to enhance self-awareness and improve judgment. The curriculum emphasizes practical application, integrating advanced analytical skills with creative problem-solving techniques to foster innovation. From structured problem identification to strategic decision making and implementation, this course provides a holistic approach to mastering the art and science of effective problem resolution. It is an immersive experience designed to transform how participants approach challenges, empowering them to become more agile, insightful, and impactful contributors within their organizations.

Target Audience / This training course is suitable for:

- Senior Managers and Executives.
- Team Leaders and Supervisors.
- Project Managers and Program Coordinators.
- Analysts and Strategists.
- Innovation and R&D Professionals.
- Consultants and Advisors.
- Anyone seeking to enhance their strategic thinking development and decision-making training.

Target Sectors and Industries:

- Technology and IT Services.
- Financial Services and Banking.
- Healthcare and Pharmaceuticals.
- Manufacturing and Engineering.
- Government Agencies and Public Administration.
- Consulting and Professional Services.
- Education and Research Institutions.
- Retail and Consumer Goods.
- Energy and Utilities.

Target Organizations Departments:

- Strategy and Planning Departments.
- Operations and Production Departments.
- Human Resources and Talent Development.
- Research and Development (R&D).
- Project Management Offices (PMO).
- Marketing and Sales Departments.
- Finance and Accounting Departments.
- Risk Management and Compliance.
- Innovation and Business Development.

Course Offerings:

By the end of this course, the participants will have able to:

- Master advanced critical thinking skills for complex problem solving.
- Apply structured problem-solving techniques to identify root causes effectively.
- Develop strategic thinking development for proactive decision making.
- Enhance analytical skills course for evaluating diverse information sources.
- Recognize and mitigate cognitive bias awareness in judgment processes.
- Utilize creative problem-solving methodologies for innovative solutions.
- Implement effective decision-making frameworks under pressure.
- Lead teams through complex challenge resolution with confidence.
- Design and execute robust action plans for sustainable outcomes.
- Foster a culture of continuous improvement and strategic foresight within their teams.

Course Methodology:

This Advanced Critical Thinking and Problem-Solving Strategies Training Course at BIG BEN Training Center employs a highly interactive and practical methodology designed to maximize learning and skill application. Our approach integrates a variety of dynamic learning techniques to ensure participants not only grasp theoretical concepts but also gain hands-on experience in applying them. The course heavily features real-world case studies, allowing participants to analyze complex business scenarios, identify critical issues, and develop strategic solutions. Group discussions and collaborative problem-solving exercises are central to the methodology, encouraging participants to share diverse perspectives, challenge assumptions, and build consensus. Interactive sessions, including simulations and role-playing, provide a safe environment for practicing new techniques and receiving immediate feedback. Participants will engage in individual and team-based activities that foster critical analysis, logical reasoning strategies, and creative problem solving. The training also incorporates self-assessment tools and peer feedback mechanisms to promote continuous personal and professional development. This comprehensive methodology ensures an engaging, impactful, and transformative learning experience, equipping participants with the practical skills needed for effective decision making in their professional roles.

Course Agenda (Course Units):

Unit One: Foundations of Critical Thinking and Problem Solving

- Defining critical thinking and its importance in the modern workplace.
- Understanding cognitive biases and their impact on decision-making.
- Developing a critical mindset and intellectual humility.
- Introduction to structured problem-solving methodologies.
- Identifying problem types and their complexities.
- The role of questioning and active listening in problem identification.
- Ethical considerations in critical analysis and problem resolution.

Unit Two: Advanced Analytical and Logical Reasoning

- Mastering logical fallacies and avoiding common reasoning errors.
- Applying deductive, inductive, and abductive reasoning.
- Techniques for data interpretation and evidence evaluation.
- Utilizing frameworks for complex data analysis.
- Developing strong argumentation and persuasive communication skills.
- Strategic thinking models for organizational challenges.
- Enhancing analytical skills for informed decision-making.

Unit Three: Creative Problem Solving and Innovation

- Exploring divergent and convergent thinking processes.
- Brainstorming techniques for generating innovative solutions.
- Applying design thinking principles to problem resolution.
- Overcoming mental blocks and fostering creative environments.
- Lateral thinking strategies for unconventional solutions.
- Prototyping and testing innovative ideas.
- Fostering a culture of continuous improvement and innovation.

Unit Four: Strategic Decision Making and Implementation

- Decision-making models and frameworks for complex scenarios.
- Risk assessment and mitigation strategies in decision-making.
- Stakeholder analysis and managing conflicting interests.
- Developing robust action plans and implementation strategies.
- Monitoring and evaluating solution effectiveness.
- Adaptive decision-making in dynamic environments.
- Leadership in driving strategic problem resolution.

Unit Five: Collaborative Problem Solving and Future Trends

- Facilitating group problem-solving sessions and workshops.
- Building consensus and managing team dynamics.
- Leveraging diverse perspectives for enhanced solutions.
- Introduction to systems thinking for holistic problem understanding.
- Anticipating future challenges through strategic foresight.
- Utilizing technology and AI in critical thinking and problem solving.
- Personal action planning for continuous skill development.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How do inherent cognitive biases, often operating unconsciously, fundamentally shape and potentially distort our strategic problem-solving processes and decision-making outcomes in complex organizational environments?

What unique qualities does this course offer compared to other courses?

This Advanced Critical Thinking and Problem-Solving Strategies Training Course stands out through its deeply integrated approach to developing both analytical rigor and creative ingenuity. Unlike many programs that focus solely on theoretical frameworks or basic problem-solving techniques, this course at BIG BEN Training Center provides a comprehensive toolkit for navigating real-world complexities. We delve into advanced analytical skills, including the nuanced understanding of cognitive biases, drawing on cutting-edge research to equip participants with a profound self-awareness that enhances their judgment. The curriculum uniquely blends structured problem solving with innovative solutions training, ensuring participants can not only dissect problems but also generate truly novel and effective responses. Our emphasis is on practical application through extensive case studies and interactive simulations, moving beyond abstract concepts to deliver actionable insights. Participants will master strategic thinking development, learning to anticipate challenges and make data-driven decision making, rather than merely reacting to them. This course fosters a transformative learning experience, empowering professionals to become strategic leaders capable of driving significant organizational impact through enhanced decision making and complex challenge resolution.