# Developing Leadership Resilience and Mental Toughness Training Course

02 - 06 Nov 2026

Kuala Lumpur

5200 € (Per Person)

Ref: #IS1273_209230

## Course Introduction / Overview:

In today's volatile and unpredictable business environment, the ability to withstand pressure, navigate adversity, and bounce back from setbacks is no longer a soft skill but a core leadership competency. This course is meticulously designed to equip leaders with the psychological tools and strategic frameworks necessary to build profound emotional resilience and mental toughness. Drawing upon principles from positive psychology and behavioral science, including the groundbreaking work of Angela Duckworth on "grit" as detailed in her book "Grit: The Power of Passion and Perseverance," we explore the mechanics of a resilient mindset. Participants will move beyond simply managing stress to transforming their response to it, enabling them to lead with clarity, composure, and conviction. At BIG BEN Training Center, we provide a transformative learning experience that integrates self-awareness with actionable strategies, empowering leaders to not only survive but thrive amidst challenges, fostering a culture of resilience that permeates their entire organization and drives sustainable performance.

## Target Audience / This training course is suitable for:

- C-Suite Executives and Senior Leaders.
- Department Heads and Division Managers.
- Team Leaders and Supervisors.
- Project and Program Managers.
- High-potential employees and aspiring leaders.
- Human Resources and Organizational Development Professionals.
- Entrepreneurs and Business Owners.

## Target Sectors and Industries:

- Technology and Information Technology.
- Finance, Banking, and Insurance Services.
- Healthcare and Pharmaceutical sectors.
- Management and Business Consulting.
- Manufacturing and Industrial Operations.
- Governmental bodies and Public Sector agencies.
- Telecommunications and Media.
- Retail and Fast-Moving Consumer Goods (FMCG).

## Target Organizations Departments:

- Executive Leadership and Senior Management.
- Human Resources and Talent Development.
- Operations and Supply Chain Management.
- Sales and Business Development.
- Project Management Office (PMO).
- Customer Service and Client Relations.
- Strategy and Corporate Planning.

## Course Offerings:

By the end of this course, the participants will have able to:

- Develop a deep understanding of the psychological and neurological underpinnings of resilience.
- Master advanced emotional regulation techniques to maintain composure under pressure.
- Apply cognitive reframing strategies to transform challenges into opportunities for growth.
- Build and lead highly resilient teams capable of navigating uncertainty and change effectively.
- Cultivate a personal growth mindset to foster adaptability and continuous learning.
- Implement practical strategies to prevent leadership burnout and enhance personal wellbeing.
- Strengthen decision-making skills in high-stakes and stressful situations.
- Foster a culture of psychological safety and trust within their teams and organization.

## Course Methodology:

The training methodology at BIG BEN Training Center is designed to be immersive, practical, and highly interactive, ensuring that participants internalize and apply the concepts of resilience and mental toughness effectively. We move beyond traditional lecture-based formats to create a dynamic learning environment built on experiential activities. The course heavily utilizes real-world case studies, allowing participants to analyze and deconstruct complex leadership challenges in a controlled setting. Facilitated group discussions and peer-to-peer coaching sessions encourage the sharing of diverse perspectives and collaborative problem-solving. A significant portion of the training is dedicated to practical exercises, including role-playing scenarios, self-assessment tools, and mindfulness practices. This hands-on approach ensures that leaders not only understand the theories but also build the muscle memory required to deploy these skills under pressure. Continuous feedback from the facilitator and peers is a cornerstone of our method, enabling personal growth and skill refinement throughout the five-day program.

## Course Agenda (Course Units):

### Unit One: The Foundations of Resilient Leadership

- Defining emotional resilience and mental toughness in a leadership context.
- The neuroscience of stress and the brain's response to pressure.
- Understanding the link between resilience, performance, and wellbeing.
- Assessing your current resilience and mental toughness levels.
- The role of self-awareness as the cornerstone of resilience.

- Key characteristics of highly resilient leaders.
- Introduction to the concept of Antifragility in leadership.

## Unit Two: Mastering Emotional Regulation and Composure

- Developing advanced emotional intelligence and regulation skills.
- Techniques for managing intense emotions in real-time.
- The practice of mindfulness for enhanced focus and clarity.
- Controlling physiological responses to stress through breathing and grounding techniques.
- Maintaining a calm and decisive presence during a crisis.
- Communicating with composure and empathy under pressure.
- Strategies for detaching from work-related stress to ensure recovery.

## Unit Three: Building Mental Toughness and a Growth Mindset

- Understanding Carol Dweck's concept of Fixed vs. Growth Mindsets.
- Techniques for cognitive reframing and challenging limiting beliefs.
- Developing grit and perseverance in the face of long-term challenges.
- The power of optimism and its role in overcoming setbacks.
- Building mental agility to adapt to rapidly changing circumstances.
- Harnessing Stoic principles for modern leadership challenges.
- Creating a personal mental toughness development plan.

## Unit Four: Leading and Cultivating Resilient Teams

- The leader's role in fostering team resilience and psychological safety.
- Strategies for building a high-trust, collaborative team environment.
- Leading your team through organizational change and uncertainty.
- Effective communication strategies during times of crisis and adversity.
- Empowering team members to develop their own resilience skills.
- Recognizing and addressing signs of burnout and stress within the team.
- Celebrating progress and learning from failures as a collective unit.

## Unit Five: Sustaining Resilience and Driving a Resilient Culture

- Developing sustainable habits for long-term resilience and wellbeing.
- Advanced energy management strategies to prevent leadership burnout.
- The role of values and purpose in fueling resilience.
- Building a supportive professional network and seeking feedback.
- Action planning for embedding resilience practices into daily leadership.
- Championing a resilient organizational culture from the top down.
- Measuring the impact of resilience on individual and team performance.

# FAQ:

## Qualifications required for registering to this course?

There are no requirements.

## How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

## Something to think about:

To what extent is leadership resilience an innate trait versus a skill that can be systematically developed, and what are the organizational implications of each perspective?

## What unique qualities does this course offer compared to other courses?

This course distinguishes itself by adopting a holistic and scientifically-grounded framework that integrates positive psychology, neuroscience, and pragmatic leadership strategy. Unlike programs that offer superficial stress management tips, we focus on fundamentally rewiring the leader's response to pressure, moving from a reactive coping state to a proactive, antifragile mindset. The curriculum is uniquely structured to build resilience from the inside out, beginning with deep personal self-awareness and emotional regulation before extending these principles to team leadership and organizational culture. A key differentiator is our emphasis on sustainable resilience; we equip leaders with the habits and energy management strategies required to prevent burnout and thrive over the long term, rather than just surviving the next crisis. Furthermore, the course content goes beyond individual toughness to address the leader's critical role in cultivating psychological safety and fostering a resilient team environment, creating a powerful ripple effect that enhances organizational adaptability and performance. It is an investment in building enduring leadership capability, not just a temporary fix for stress.