Maintenance Management for Non-Profit Organizations Training Course



16 - 20 Nov 2026

Kuala Lumpur

5200 € (Per Person)

Ref: #INM7179_58280

Course Introduction / Overview:

This course is a specialized training program created to address the specific maintenance management needs of non-profit organizations. It is an in-depth exploration of how to effectively manage facilities and assets with limited budgets and often with volunteer-based staff. Participants will learn to develop and implement strategic maintenance plans that prioritize asset longevity and operational efficiency, ensuring that the organization's resources are used for its core mission. The curriculum covers a wide range of topics, including budget creation, vendor management, and the use of basic facility management software. The course also emphasizes the importance of safety and regulatory compliance within a non-profit context. By the end of this program, attendees will have the skills to move from a reactive to a proactive maintenance approach, reducing costs and improving the reliability of their facilities. The training draws on the principles outlined in "The Facilities Manager's Handbook" by John R. H. Williams, providing a solid foundation in the core concepts of facility upkeep and management. This course, offered by BIG BEN Training Center, is designed to be highly practical and immediately applicable, helping non-profits make the most of their limited resources.

Target Audience / This training course is suitable for:

- Non-profit facility managers and directors.
- Operational and administrative staff in non-profits.
- Board members and executives overseeing facilities.
- Volunteers responsible for building maintenance.
- Financial managers involved in budget allocation.
- Public sector employees working with non-profit partners.
- Community organization leaders.

Target Sectors and Industries:

- Non-profit organizations.
- Community centers and social services.
- Educational institutions.
- Religious organizations.
- Charitable and humanitarian groups.
- Foundations and trust.
- Government agencies.

Target Organizations Departments:

- Operations and facilities.
- Administration.
- Finance and grants management.
- Volunteer coordination.
- Program management.
- Executive leadership.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop and manage a realistic maintenance budget for non-profit.
- Implement preventive and predictive maintenance schedules.
- Select and manage external vendors and contractors effectively.
- Use basic facility management software to track assets and work orders.
- Prioritize maintenance tasks to align with organizational goals.
- Ensure regulatory compliance and maintain a safe environment.
- Maximize asset life and reduce operational costs.

Course Methodology:

This course uses a highly practical and budget-conscious methodology that combines theoretical knowledge with real-world case studies specific to the non-profit sector. The training includes interactive discussions, group exercises, and hands-on workshops that address the unique challenges of limited funding and reliance on volunteers. Participants will learn how to create a simple maintenance plan from a limited budget and will practice prioritizing tasks to ensure the most critical needs are met. The curriculum incorporates case studies on topics like making a case for maintenance funding to a board and working with volunteer labor. Instructors from BIG BEN Training Center will guide participants through these scenarios, providing personalized feedback and practical solutions. The program also includes sessions on using free or low-cost tools for maintenance management, ensuring the skills learned are immediately applicable. This methodology is designed to empower non-profit professionals to take control of their maintenance operations, no matter what their resource constraints.

Course Agenda (Course Units):

Unit One: Strategic Maintenance for Non-Profits

- The unique challenges of maintenance management in non-profits.
- Aligning maintenance goals with the organization's mission.
- Understanding the importance of a proactive maintenance strategy.
- Types of maintenance: reactive, preventive, and predictive.
- Key performance indicators (KPIs) for non-profit maintenance.
- Building a case for maintenance funding and resources.
- Introduction to asset management for non-profits.

Unit Two: Budgeting and Financial Management

- Developing a comprehensive and realistic maintenance budget.
- Strategies for effective cost management and reduction.
- Securing grants and alternative funding for maintenance projects.
- Understanding asset depreciation and lifecycle costing.
- Tracking expenses and reporting on maintenance spending.
- Negotiating with vendors and suppliers.
- Creating a capital improvement plan for your facilities.

Unit Three: Maintenance Planning and Operations

- Creating a simple and effective preventive maintenance schedule.
- Prioritizing work orders and managing backlog.
- Best practices for using volunteers in maintenance tasks.
- Implementing a basic work order management system.
- Developing a maintenance and repair handbook.
- Managing emergency repairs and unforeseen events.
- Practical exercise: developing a work plan for a non-profit facility.

Unit Four: Vendor and Contractor Management

- The process of selecting the right contractors for maintenance jobs.
- Creating a clear scope of work and contract agreements.
- Managing contractor performance and ensuring quality.
- Handling disputes and contract issues.
- Building a list of trusted vendors and suppliers.
- Understanding liability and insurance for contractors.
- Case studies in successful vendor relationships.

Unit Five: Safety, Compliance, and Future Trends

- Ensuring a safe environment for staff, volunteers, and clients.
- Compliance with local building codes and regulations.
- Conducting a basic facility safety audit.
- Introduction to simple facility management software (FMS).
- Using data to make informed maintenance decisions.
- Emerging trends in facility maintenance for non-profits.
- Final project: creating a facility assessment and maintenance plan.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

In an environment where every dollar is critical to mission delivery, how can strategic maintenance planning not only protect an organization's physical assets but also directly contribute to its financial sustainability and community impact?

What unique qualities does this course offer compared to other courses?

This course is distinguished by its focused and compassionate approach to maintenance management, tailored specifically for the non-profit sector. Unlike generic training programs that assume a large budget and staff, this curriculum is built around the realities of limited resources and a mission-driven environment. We go beyond traditional maintenance theory to provide practical strategies for managing less, leveraging volunteer power, and making a compelling case for funding. The program's case studies and examples are drawn directly from non-profits, addressing issues like grant writing for capital projects and balancing mission-critical work with facility upkeep. This training also highlights the importance of safety and compliance within a framework that respects an organization's humanitarian goals. Offered by BIG BEN Training Center, this course empowers non-profit leaders and staff to become more effective stewards of their physical assets, allowing them to focus on what matters most: serving their communities.