



# **INTEGRATED HOSPITAL SUPPLY CHAIN AND MEDICAL INVENTORY OPTIMIZATION TRAINING COURSE**

**08 - 12 Nov 2026**

**AMMAN**

**3800 € (PER PERSON)**

**REF: #IM6150\_207455**



## **COURSE INTRODUCTION / OVERVIEW:**

This comprehensive training course provides healthcare professionals with essential knowledge and advanced strategies to design, implement, and manage a highly efficient hospital supply chain, with a core focus on medical supplies inventory management. The healthcare industry faces unique challenges, where inefficient inventory practices can lead to critical supply shortages, excessive costs, and ultimately, compromised patient care. This program moves beyond basic materials management to explore an integrated, end-to-end approach, covering strategic sourcing, demand forecasting, logistics, and the vital role of technology in achieving supply chain visibility and operational excellence. Participants will learn how to apply modern inventory control techniques, such as Just-In-Time (JIT) and Lean principles, tailored specifically for the dynamic hospital environment, including the proper handling of high-value physician preference items and pharmaceuticals. The curriculum incorporates contemporary academic insights, drawing from the influential work in healthcare logistics and supply chain by scholars like Ik-Whan G. Kwon, an authority in the field. A key reference that underpins this training is the book *Health Care Supply Chain Management: Elements, Operations, and Strategies*, which emphasizes the integration of supply chain and clinical delivery. By optimizing their hospital inventory control and medical equipment logistics, attendees will directly contribute to cost containment and enhance the overall quality and safety of patient service. BIG BEN Training Center is committed to empowering its participants with the practical skills needed to transform their supply chain into a competitive, resilient, and life-saving asset, ensuring the right supplies are available at the right time, every time, reducing inventory waste.

## **TARGET AUDIENCE / THIS TRAINING COURSE IS SUITABLE FOR:**

- Supply Chain Managers and Directors in Healthcare Systems.
- Hospital Materials Management and Logistics Professionals.
- Inventory and Warehouse Supervisors in Medical Facilities.
- Clinical Department Heads and Nurse Managers involved in medical supplies inventory.
- Procurement and Sourcing Specialists focused on medical supplies purchasing.
- Finance and Cost Containment Analysts in Hospital Administration.
- Quality and Patient Safety Officers overseeing supply chain integrity.
- IT and System Administrators supporting healthcare supply chain technology integration.



## **TARGET SECTORS AND INDUSTRIES:**

- Acute Care Hospitals and Multi-Hospital Systems.
- Specialized Healthcare Clinics and Outpatient Facilities.
- Pharmaceutical and Medical Device Distributors.
- Government Agencies and Equivalents involved in public health supply chain resilience.
- Long-Term Care Facilities and Rehabilitation Centers.
- Group Purchasing Organizations (GPOs) and Integrated Delivery Networks (IDNs).
- Ambulatory Surgical Centers and Diagnostic Laboratories.

## **TARGET ORGANIZATIONS DEPARTMENTS:**

- Supply Chain and Logistics Department.
- Materials Management and Central Sterile Supply Department (CSSD).
- Procurement and Strategic Sourcing.
- Finance and Accounting Department, specifically for cost reduction analysis.
- Clinical Services and Nursing Administration.
- Operating Room (OR) and Emergency Department (ED) inventory management.
- Information Technology (IT) and Systems Integration.
- Quality Assurance and Patient Safety.



## **COURSE OFFERINGS:**

By the end of this course, the participants will have able to:

- Design a resilient and cost-effective end-to-end hospital supply chain management strategy.
- Implement advanced inventory control models, such as EOQ and Reorder Point, specifically for medical supplies inventory control.
- Conduct accurate demand forecasting for both routine and volatile medical supply needs, minimizing stockouts and overstocking.
- Utilize technology including RFID, barcoding, and Enterprise Resource Planning (ERP) systems for real-time supply chain visibility.
- Develop effective strategies for managing physician preference items (PPI) to ensure standardization and cost containment.
- Structure a high-performing warehouse and distribution center for medical equipment logistics and storage compliance.
- Establish strong, ethical vendor relationship management and strategic sourcing practices.
- Apply lean principles to reduce inventory waste and optimize material flow within clinical settings, such as Par Level optimization.
- Navigate the regulatory landscape and compliance requirements impacting healthcare supply chain integrity.

## **COURSE METHODOLOGY:**

This course by BIG BEN Training Center employs a highly interactive and practical training methodology, ensuring participants can immediately apply learned concepts to their professional environments. The training uses a mix of engaging delivery methods, starting with concise lectures to introduce core concepts in integrated hospital supply chain and medical inventory optimization. A significant portion of the course is dedicated to real-world case studies and scenarios drawn from leading healthcare systems, allowing participants to analyze complex supply chain challenges, such as pandemic preparedness and inventory resilience, and develop practical solutions. Teamwork is a key component, with participants collaborating on exercises like creating a hospital inventory control implementation plan or performing a cost reduction analysis on a specific medical item category. Interactive sessions include group discussions on ethical sourcing, regulatory compliance, and the future of healthcare supply chain technology. We also incorporate simulations for demand forecasting and inventory model application, giving hands-on experience with quantitative tools. Continuous feedback is provided through peer review and instructor critique on practical assignments, ensuring a deep and lasting understanding of best practices in medical supplies purchasing and logistics. The entire methodology is designed to translate academic knowledge and search engine-optimized keywords into actionable, operational excellence.



## **COURSE AGENDA (COURSE UNITS):**

### **UNIT ONE: FOUNDATIONS OF INTEGRATED HEALTHCARE SUPPLY CHAIN MANAGEMENT**

- The critical role of the supply chain in patient safety and quality of care.
- Defining the scope and core components of hospital supply chain management.
- Understanding the financial impact of inventory waste and stockouts on hospital budgets.
- Key performance indicators (KPIs) for evaluating supply chain visibility and efficiency.
- Introduction to the integration of clinical processes and materials management.
- The difference between commercial and healthcare supply chain integrity models.
- Ethical sourcing and sustainability in medical supplies purchasing.

### **UNIT TWO: ADVANCED MEDICAL INVENTORY CONTROL AND OPTIMIZATION TECHNIQUES**

- Principles of medical supplies inventory control and classification (ABC analysis).
- Implementing Economic Order Quantity (EOQ) and Reorder Point (ROP) for high-turnover items.
- Strategies for managing consignment inventory and vendor-managed inventory (VMI) of medical equipment.
- Techniques for managing perishable and date-sensitive medical supplies inventory.
- Par Level optimization and managing decentralized hospital inventory control at the unit level.
- Lean management and Just-In-Time (JIT) principles in a clinical environment.
- Conducting and reconciling cycle counting and physical inventory counts accurately.

### **UNIT THREE: STRATEGIC SOURCING, PROCUREMENT, AND VENDOR MANAGEMENT**

- Developing a strategic sourcing plan for medical supplies purchasing and equipment.
- The role of Group Purchasing Organizations (GPOs) and their impact on cost containment.
- Best practices in vendor selection, contract negotiation, and service level agreements (SLAs).
- Managing the complexity of physician preference items (PPI) and value analysis.
- E-procurement and automating the purchase-to-pay cycle for greater efficiency.
- Risk management in procurement: identifying and mitigating supply chain disruptions.
- Compliance with regulatory requirements in medical supplies purchasing.



## **UNIT FOUR: LOGISTICS, DISTRIBUTION, AND WAREHOUSE OPERATIONS**

- Designing optimal medical equipment logistics and distribution network within the hospital.
- Warehouse layout, storage best practices, and temperature-controlled storage requirements.
- Transportation management and optimizing inbound/outbound material flow.
- The role of central sterile supply department (CSSD) in the supply chain.
- Implementing security protocols to protect high-value and controlled substances inventory.
- Reverse logistics for returns, recalls, and expired inventory waste disposal.
- Disaster preparedness and building supply chain resilience for emergencies.

## **UNIT FIVE: TECHNOLOGY, DATA ANALYTICS, AND FUTURE TRENDS**

- Utilize technology for real-time supply chain visibility using barcoding, RFID, and IoT devices.
- Selecting, implementing, and integrating a specialized healthcare supply chain technology system (ERP/WMS).
- Leveraging data analytics for informed demand forecasting and performance improvement.
- The impact of blockchain and artificial intelligence (AI) on the future of hospital supply chain management.
- Information security and compliance (e.g., HIPAA) within the supply chain integrity framework.
- Strategies for changing management when adopting new hospital inventory control systems.
- Building a culture of continuous improvement and operational excellence in materials management.

## **FAQ:**

### **QUALIFICATIONS REQUIRED FOR REGISTERING TO THIS COURSE?**

There are no requirements.

### **HOW LONG IS EACH DAILY SESSION, AND WHAT IS THE TOTAL NUMBER OF TRAINING HOURS FOR THE COURSE?**

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.



## **SOMETHING TO THINK ABOUT:**

Given the inherent volatility in healthcare demand and the critical nature of medical supplies, how can a hospital's investment in advanced healthcare supply chain technology be quantitatively justified to executive leadership as a patient safety and cost containment necessity, rather than simply an operational expenditure?

## **WHAT UNIQUE QUALITIES DOES THIS COURSE OFFER COMPARED TO OTHER COURSES?**

This training is distinguished by its deep integration of clinical needs with business optimization principles, a crucial factor often missing in general supply chain programs. It moves beyond generic logistics to focus specifically on the high-stakes environment of hospital supply chain management and the complexities of medical supplies inventory control. The course emphasizes practical, evidence-based strategies for managing physician preference items, which are major drivers of inventory waste and cost. Unlike courses that just cover theory, this program provides actionable blueprints for achieving real-time supply chain visibility through the effective utilize technology such as advanced healthcare supply chain technology systems and automation. Participants will not just learn what to do, but how to implement and sustain operational excellence, resulting in measurable cost reduction and improved patient outcomes. The curriculum is informed by academic rigor, citing experts like Ik-Whan G. Kwon, ensuring the knowledge is current and cutting-edge, preparing professionals for the next generation of supply chain resilience. This unique focus equips attendees to immediately address the most challenging aspects of materials management and elevate their hospital inventory control to a strategic advantage.