Essential Healthcare Risk Management and Regulatory Compliance Training Course



14 - 18 Dec 2026

Kuala Lumpur

5200 € (Per Person)

Ref: #HSM6961_68703

Course Introduction / Overview:

Risk management and regulatory compliance are essential for protecting healthcare organizations, their staff, and their patients. This training course is designed to equip healthcare professionals with the strategic knowledge and practical skills needed to identify, assess, and mitigate risks while ensuring full compliance with complex regulations. Participants will explore everything from patient safety and clinical risk to financial and legal liabilities. The curriculum addresses the critical need to create a culture of safety and accountability that moves beyond reactive responses to proactive prevention. As noted by academic author Dr. Robert L. M. D'Agata in his book "Risk Management and Patient Safety," a robust risk management program is a core component of high-quality healthcare. BIG BEN Training Center is proud to offer a program that moves beyond a simple checklist approach to compliance to focus on a systemic, integrated framework. You will learn how to conduct risk assessments, develop a proactive incident reporting system, and create policies that ensure your organization meets all regulatory standards. This course empowers you to be a key defender of your organization's integrity and, most importantly, the safety of its patients.

Target Audience / This Training Course is Suitable for:

- Healthcare risk managers.
- Compliance and legal officers.
- Hospital administrators and managers.
- Quality and patient safety officers.
- Clinical staff and department heads.
- Patient advocates.
- Government health officials.

Target Sectors and Industries:

- Hospitals and medical centers.
- Outpatient clinics and specialist practices.
- Long-term care facilities.
- Public health organizations and government agencies.
- Health insurance companies.
- Medical device and pharmaceutical companies.
- Healthcare consulting firms.

Target Organizations Departments:

- Risk management and compliance departments.
- Quality and patient safety departments.
- Legal and regulatory affairs.
- Hospital administration.
- Nursing and clinical services.
- Human resources.
- Patient relations.

Course Offerings:

By the end of this course, the participants will have able to:

- Implement a comprehensive risk management program.
- Identify and assess clinical and non-clinical risks.
- Ensure full compliance with healthcare regulations.
- Develop a proactive incident reporting and analysis system.
- Manage legal and financial liabilities effectively.
- Create a strong culture of safety and accountability.
- Communicate risk and compliance issues to stakeholders.

Course Methodology:

This training course uses a mix of case studies and hands-on workshops. Participants will work in groups to analyze real-world clinical incidents and develop a risk mitigation plan. The curriculum includes hands-on workshops on conducting a root cause analysis and implementing a new compliance protocol. Our instructors are seasoned risk management and compliance experts with extensive experience in the healthcare sector who will provide practical insights and guidance. BIG BEN Training Center is committed to creating a collaborative and interactive environment where you can learn from your peers and practice new skills in a safe space. The course is designed to be highly practical, ensuring that you leave with confidence and tools to effectively manage risk and ensure your organization's compliance.

Course Agenda (Course Units):

Unit One: Foundations of Risk Management in Healthcare.

- Defining risk and its types in a healthcare setting.
- The principles of a comprehensive risk management program.
- The link between risk management and patient safety.
- Common risks in clinical and operational settings.
- The role of leadership in fostering a culture of safety.
- Risk assessment and analysis tools.
- Case study: a hospital's response to a patient fall incident.

Unit Two: Clinical Risk and Patient Safety.

- Understanding clinical risk and its sources.
- The importance of a proactive incident reporting system.
- Conducting a root cause analysis (RCA).
- Implementing patient safety improvement initiatives.
- Managing high-risk clinical areas, such as the operating room.
- The role of human factors in medical errors.
- Workshop: a root cause analysis exercise.

Unit Three: Regulatory Compliance and Legal Issues.

- Navigating key healthcare regulations.
- Compliance with privacy laws and data security.
- Fraud and abuse prevention.
- Understanding legal liability and malpractice.
- The importance of clear policies and procedures.
- Responding to regulatory audits and investigations.
- Discussion: the challenges of multi-jurisdictional compliance.

Unit Four: Financial and Operational Risk.

- Financial risks in healthcare.
- Managing billing and coding compliance.
- Operational risks, including supply chain and technology failures.
- Emergency preparedness and disaster planning.
- The role of insurance in risk management.
- Assessing and managing reputational risk.
- Group project: a risk mitigation plan for a new service line.

Unit Five: Risk Management in Practice.

- Developing a risk management plan.
- Communicating risks to staff and leadership.
- The role of the risk manager as a change agent.
- Continuous monitoring and improvement.
- Ethical considerations in risk management.
- The future of healthcare risk management.
- Final presentation: a comprehensive risk management strategy for a healthcare facility.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can healthcare organizations build a proactive and preventative risk management culture when faced with the daily pressure of clinical emergencies and operational demands?

What unique qualities does this course offer compared to other courses?

This training course is unique because it provides a comprehensive and practical framework for healthcare risk management and regulatory compliance. Unlike a generic risk management course, it addresses the specific clinical, operational, and legal risks of the healthcare industry. Our program emphasizes proactive risk identification, patient safety initiatives, and regulatory compliance with real-world applications. We use hands-on workshops and case studies based on actual incidents to give you the skills needed to effectively manage risk and ensure your organization's integrity. This course is designed for professionals who want to move beyond a reactive approach to become key drivers of a culture of safety and excellence.