# CBAHI Standards for Healthcare Excellence in KSA Training Course

20 - 24 Dec 2026

Doha

5500 € (Per Person)

Ref: #HSM1875_227244

## Course Introduction / Overview:

This comprehensive course is meticulously designed to provide an in-depth understanding of the Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI) standards. In an era where healthcare quality is paramount, particularly within the framework of Saudi Arabia's Vision 2030, achieving CBAHI accreditation is a critical benchmark for excellence. This program, offered by BIG BEN Training Center, navigates the complexities of the National Hospital Standards, from foundational concepts to advanced implementation strategies. We will explore the core philosophies of quality improvement championed by pioneers like Avedis Donabedian, whose frameworks for assessing healthcare quality remain influential. Participants will gain insights into how to translate theoretical standards into practical, sustainable processes within their facilities. The curriculum covers everything from patient safety goals to leadership and governance, ensuring a holistic grasp of the requirements. Drawing parallels with concepts discussed in works like "The Quality Cure" by David Cutler, this course emphasizes creating a culture of continuous improvement, not just preparing for a survey. It is an essential journey for any healthcare professional dedicated to elevating patient care and organizational performance in the Kingdom.

## Target Audience / This training course is suitable for:

- Healthcare Quality Directors and Managers.
- Hospital and Clinic Administrators.
- Medical Directors and Heads of Clinical Departments.
- Senior Nursing Staff and Nurse Managers.
- Physicians, Surgeons, and other Clinical Practitioners.
- Pharmacists and Pharmacy Technicians.
- Laboratory and Radiology Technicians.
- Risk Managers and Patient Safety Officers.
- Healthcare Facility Managers.
- Accreditation Coordinators and Specialists.
- All healthcare professionals involved in quality improvement initiatives.

## Target Sectors and Industries:

- Hospitals and Medical Centers.
- Primary Healthcare Clinics and Polyclinics.
- Specialized Medical Facilities (e.g., dental, rehabilitation, long-term care).
- Ambulatory Surgery Centers.
- Diagnostic Imaging and Laboratory Centers.
- Governmental health authorities and regulatory bodies.
- Private healthcare corporations and investment groups.

## Target Organizations Departments:

- Quality Management and Improvement Department.
- Patient Safety and Risk Management.
- Medical and Clinical Affairs.
- Nursing Services.
- Pharmacy Services.
- Administration and Operations.
- Human Resources and Credentialing.
- Facility Management and Safety.
- Health Information Management and Medical Records.
- Infection Prevention and Control.

## Course Offerings:

By the end of this course, the participants will have able to:

- Interpret the intent and requirements of each CBAHI standard accurately.
- Develop and implement policies and procedures that align with CBAHI requirements.
- Lead and participate in internal audits and mock surveys to assess compliance.
- Identify gaps in current practices and formulate effective corrective action plans.
- Champion a culture of patient safety and continuous quality improvement within their organization.
- Understand the tracer methodology used by CBAHI surveyors.
- Effectively manage documentation and data required for the accreditation process.
- Enhance leadership skills for driving quality initiatives and managing change.
- Apply risk management principles to clinical and non-clinical processes.
- Prepare their respective departments and the entire facility for a successful CBAHI survey.

## Course Methodology:

The training methodology at BIG BEN Training Center is designed to be immersive, interactive, and highly practical. We believe that adult learning is most effective when it connects theory to real-world application. This course moves beyond traditional lectures to create a dynamic learning environment. Sessions will feature a blend of expert-led presentations, detailed case studies from Saudi healthcare facilities, and interactive group discussions where participants can share challenges and best practices. A significant portion of the course is dedicated to hands-on workshops, including mock tracer activities and gap analysis exercises, allowing participants to apply CBAHI standards to simulated scenarios. Team-based projects will encourage collaborative problem-solving, mirroring the multidisciplinary approach required for successful accreditation. Our expert instructors facilitate a supportive atmosphere, providing personalized feedback and encouraging critical thinking. The methodology focuses on building practical skills and confidence, ensuring that participants leave not just with knowledge of the standards, but with the ability to lead and implement them effectively within their own organizations.

## Course Agenda (Course Units):

### Unit One Introduction to CBAHI and Quality Management Principles

- Introduction to the Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI).
- The role of CBAHI in achieving Saudi Vision 2030 healthcare goals.
- Core principles of healthcare quality and patient safety.
- Understanding the structure of the CBAHI National Hospital Standards.
- Key terminology and definitions in the accreditation process.
- The accreditation cycle from application to decision.
- Leadership's role in fostering a culture of quality and safety.

### Unit Two Patient-Centered Standards

- Access to Care and Continuity of Care (ACC).
- Patient and Family Rights (PFR).
- Patient and Family Education (PFE).
- Assessment of Patients (AOP).
- Care of Patients (COP).
- Anesthesia and Surgical Care (ASC).
- Exploring the Essential Safety Requirements (ESR) within patient care.

### Unit Three Leadership and Organizational Management Standards

- Governance, Leadership, and Direction (GLD).
- Human Resources Management (HRM).
- Management of Information (MOI).
- Medical Record Services (MRS).
- Developing effective quality improvement and patient safety plans.
- Strategic planning and performance monitoring.
- Credentialing and privileging of medical staff.

## Unit Four Clinical Support and Safety Standards

- Medication Management and Use (MMU).
- Infection Prevention and Control (IPC).
- Facility Management and Safety (FMS).
- Medical and Nursing Equipment Management (MNE).
- Emergency and Disaster Management (EDM).
- Blood Bank and Transfusion Services (BBT).
- Laboratory Services (LAB).

## Unit Five The Accreditation Process and Continuous Improvement

- Preparing for the CBAHI survey visit.
- Understanding the on-site survey process and tracer methodology.
- Techniques for conducting effective internal audits and mock surveys.
- Managing and responding to survey findings and requirements for improvement.
- Sustaining compliance and driving continuous quality improvement post-accreditation.
- Data collection, analysis, and utilization for performance enhancement.
- Developing and presenting a compelling Quality Improvement Project (QIP).

# FAQ:

## Qualifications required for registering to this course?

There are no requirements.

## How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

## Something to think about:

Beyond compliance, how can healthcare organizations embed the principles of CBAHI standards into their daily culture to drive genuine, sustainable improvements in patient outcomes?

## What unique qualities does this course offer compared to other courses?

This course distinguishes itself by moving beyond a simple review of the CBAHI manual to focus on the strategic implementation and cultural integration of quality standards. While other programs may concentrate on checklist-based compliance, our curriculum is built around the philosophy of sustainable excellence. We emphasize the "why" behind each standard, connecting it to global best practices in patient safety and clinical outcomes. The course is uniquely tailored to the context of the Saudi healthcare landscape, addressing the specific challenges and opportunities faced by facilities within the Kingdom. Our methodology prioritizes practical application through immersive case studies, mock tracer exercises, and the development of actionable quality improvement plans. Participants will not just learn to pass a survey; they will learn to lead change, foster a proactive safety culture, and use the CBAHI framework as a powerful tool for driving measurable improvements in organizational performance and patient care. The focus is on building internal capacity and empowering healthcare leaders to champion quality long after the training has concluded.