Oil and Gas Human Resource Management Excellence Training Course



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Kuala Lumpur

5200 € (Per Person)

Ref: #HR1964_164389

Course Introduction / Overview:

The oil and gas industry presents a unique and complex set of human resource challenges, from managing a global, highly skilled workforce to navigating volatile market cycles and ensuring stringent safety compliance. This specialized training course is meticulously designed to equip HR professionals with the advanced knowledge and strategic tools necessary to excel in this demanding environment. Moving beyond generic HR principles, the curriculum delves into the specific nuances of the energy sector, addressing critical areas such as talent management for technical roles, compensation strategies for remote and hazardous assignments, and the pivotal role of HR in fostering a world-class safety culture. Drawing on insights from thought leaders like Dave Ulrich, who revolutionized the field with concepts in his book "Human Resource Champions," this program emphasizes the HR function as a strategic business partner. BIG BEN Training Center has developed this course to provide a comprehensive A-to-Z roadmap, enabling participants to build resilient, high-performing organizations capable of thriving through the industry's inherent fluctuations and operational complexities. Participants will leave with actionable strategies to drive organizational success and human capital excellence within the oil and gas landscape.

Target Audience / This training course is suitable for:

- HR Managers and Directors in the energy sector.
- HR Business Partners supporting oil and gas operations.
- Talent Acquisition and Recruitment Specialists.
- Compensation and Benefits Analysts and Managers.
- Employee and Labor Relations Advisors.
- Training and Development Professionals.
- Operations Managers with significant HR responsibilities.
- HSE Managers involved in personnel management.

Target Sectors and Industries:

- Upstream exploration and production companies.
- Midstream transportation and storage operators.
- Downstream refining and marketing corporations.
- Oilfield services and equipment manufacturing companies.
- Engineering, Procurement, and Construction (EPC) contractors.
- National Oil Companies (NOCs).
- Governmental bodies and regulatory agencies overseeing the energy sector.

Target Organizations Departments:

- Human Resources Department.
- Operations and Production Departments.
- Health, Safety, and Environment (HSE) Department.
- Project Management Department.
- Legal and Compliance Departments.
- Strategy and Corporate Planning Departments.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop strategic workforce plans tailored to the cyclical nature of the oil and gas industry.
- Master advanced recruitment techniques for attracting specialized engineering and technical talent.
- Design and implement competitive compensation and benefits packages for a global and mobile workforce.
- Effectively manage complex employee and labor relations issues specific to the energy sector.
- Integrate HR practices with Health, Safety, and Environment (HSE) policies to build a robust safety culture.
- Implement effective performance management systems for diverse operational roles.
- Lead change management initiatives during industry downturns, mergers, or acquisitions.
- Utilize HR analytics to make data-driven decisions for talent management and operational efficiency.
- Develop robust succession plans for critical leadership and technical positions.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be immersive, interactive, and highly practical, ensuring that participants can directly apply their learning to real-world challenges in the oil and gas sector. We move beyond traditional lectures to foster a dynamic learning environment built on a foundation of expert-led instruction and collaborative engagement. The course heavily utilizes industry-specific case studies, allowing participants to analyze and solve complex HR problems drawn from actual scenarios in upstream, midstream, and downstream operations. Interactive group discussions and workshops will encourage the sharing of experiences and best practices, creating a rich peer-to-peer learning network. Role-playing exercises will simulate challenging situations, such as labor negotiations or crisis management communications, to build practical skills and confidence. Participants will also engage in hands-on activities, such as developing a workforce plan for a hypothetical project or designing a compensation structure for expatriate employees. Continuous feedback from our experienced facilitators ensures that learning is reinforced and personalized, empowering attendees to return to their organizations with a comprehensive toolkit of effective HR strategies.

Course Agenda (Course Units):

Unit One: Strategic HR in the Global Oil and Gas Context

- The unique landscape of the oil and gas industry value chain.
- Key economic drivers and the impact of market volatility on human capital.
- Legal and regulatory frameworks governing employment in the energy sector.
- The role of HR as a strategic business partner in oil and gas companies.
- Understanding National Oil Companies (NOCs) vs. International Oil Companies (IOCs).
- Analyzing workforce demographics and future talent pipeline challenges.
- Ethical considerations and corporate social responsibility in energy operations.

Unit Two: Talent Acquisition and Workforce Planning

- Strategic workforce planning for project-based and cyclical employment.
- Advanced sourcing strategies for scarce technical and engineering skills.
- Competency-based interviewing and selection for high-risk roles.
- Developing an effective employer brand to attract top talent.
- Onboarding programs for remote and hazardous work environments.
- Managing international assignments and expatriate talent.
- Retention strategies for critical personnel during industry downturns.

Unit Three: Compensation, Benefits, and Performance Management

- Designing competitive compensation structures for the energy sector.
- Specialized pay considerations: hazard pay, remote location allowances, and rotational schedules.
- Administering benefits programs for a global and mobile workforce.
- Developing effective performance appraisal systems for operational and technical staff.
- Linking performance metrics to business objectives and safety outcomes.
- Managing underperformance in a high-stakes environment.
- Best practices in employee recognition and reward programs.

Unit Four: Employee Relations and HSE Integration

- Managing employee and labor relations in a unionized and non-unionized environment.
- The critical role of HR in fostering a world-class safety culture.
- HR's responsibilities in incident investigation and crisis management.
- Developing and implementing effective employee wellness and assistance programs.
- Managing workplace conflict and grievance procedures.
- Ensuring compliance with international labor standards and human rights.
- Building a resilient and engaged workforce through effective communication.

Unit Five: The Future of HR in the Energy Sector

- The impact of digitalization and automation on the oil and gas workforce.
- Leveraging HR analytics and data for strategic decision-making.
- Developing leadership pipelines and robust succession plans.
- Managing organizational change, restructuring, and downsizing.
- Fostering diversity, equity, and inclusion in a traditionally homogenous industry.
- Preparing the workforce for the energy transition.
- Creating a personal action plan for implementing key course learnings.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can HR leaders in the oil and gas sector balance the immediate need for cost optimization during downturns with the long-term strategic imperative of retaining critical talent for future upswings?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by moving far beyond generic human resource theory to provide a deeply specialized and contextualized learning experience tailored specifically for the oil and gas industry. Unlike general HR programs, every module, case study, and discussion is framed within the unique operational, economic, and regulatory realities of the energy sector. We address the industry's most pressing challenges head-on, from managing talent through boom-and-bust cycles to the critical integration of HR with Health, Safety, and Environment (HSE) imperatives. The curriculum is built on practical, actionable strategies rather than abstract concepts, focusing on real-world scenarios such as designing compensation for rotational schedules or developing retention plans for critical technical experts during a downturn. Furthermore, the course emphasizes the strategic role of HR as a vital business partner, equipping participants with the analytical and leadership skills needed to influence key organizational decisions. By focusing exclusively on the nuances of the oil and gas value chain, from exploration to refining, this program provides an unparalleled depth of insight and a practical toolkit that can be immediately deployed to drive performance and resilience in one of the world's most demanding industries.