Advanced Hospital Administration and Leadership Strategies Training Course



20 - 24 Dec 2026

Amman

3800 € (Per Person)

Ref: #HOS4794_228081

Course Introduction / Overview:

This comprehensive training course is designed to equip current and aspiring healthcare leaders with the advanced skills necessary to navigate the complexities of modern hospital administration. In an industry defined by rapid change, regulatory pressures, and the constant need for innovation, effective leadership is paramount. This program moves beyond traditional management theories to provide a deep dive into strategic planning, financial stewardship, and operational excellence within the healthcare context. Participants will explore cutting-edge concepts in patient safety, quality improvement, and digital health transformation. Drawing upon the foundational principles discussed by experts like Peter C. Olden in his seminal work, "Management of Healthcare Organizations: An Introduction," this course provides a robust framework for evidence-based decision-making. BIG BEN Training Center has meticulously crafted this curriculum to foster a new generation of leaders who can drive organizational success while championing patient-centered care. The course integrates real-world case studies and strategic frameworks to ensure that participants can immediately apply their learning to overcome challenges and seize opportunities in their respective institutions, ultimately improving healthcare delivery and patient outcomes.

Target Audience / This training course is suitable for:

- Hospital Directors and Chief Executive Officers.
- Medical Directors and Chiefs of Staff.
- Heads of Clinical and Non-Clinical Departments.
- Senior Nursing Leaders and Nurse Managers.
- Healthcare Administrators and Operations Managers.
- Quality Improvement and Patient Safety Officers.
- Healthcare Project Managers.
- Physicians and clinicians aspiring to leadership roles.
- Healthcare consultants and policy advisors.

Target Sectors and Industries:

- Private and public hospitals.
- Specialized medical centers and clinics.
- Long-term care and rehabilitation facilities.
- Ambulatory care centers.
- Health insurance organizations.
- Pharmaceutical and medical device companies.
- Governmental health agencies and ministries of health.
- Non-profit healthcare organizations.

Target Organizations Departments:

- Executive Management and Administration.
- Clinical Services and Medical Affairs.
- Operations Management.
- Nursing Services.
- Finance and Accounting.
- Human Resources and Talent Management.
- Quality Assurance and Patient Safety.
- Information Technology and Health Informatics.
- Strategic Planning and Business Development.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop and execute robust strategic plans aligned with organizational goals.
- Master financial management principles specific to healthcare, including budgeting and revenue cycle management.
- Lead quality improvement initiatives using frameworks like Lean and Six Sigma.
- Implement effective risk management and patient safety protocols to minimize adverse events.
- Enhance operational efficiency across various hospital departments.
- Navigate the complex legal and ethical landscape of healthcare administration.
- Foster a culture of collaboration and high performance among clinical and non-clinical staff.
- Leverage health information technology to improve patient care and administrative processes.
- Develop advanced leadership and communication skills for managing change and conflict.
- Analyze healthcare market trends to inform strategic decision-making.

Course Methodology:

The training methodology at BIG BEN Training Center is centered on an immersive and participatory learning experience. This course rejects passive, lecture-based instruction in favor of a dynamic blend of interactive techniques designed to build practical skills and critical thinking. Participants will engage deeply with real-world scenarios through a series of carefully selected case studies from leading healthcare institutions, allowing them to analyze complex problems and formulate viable solutions. Facilitated group discussions and peer-to-peer learning sessions will encourage the exchange of diverse perspectives and experiences, enriching the educational journey for all. Interactive workshops and role-playing exercises will provide a safe environment to practice new leadership, negotiation, and communication skills. The program emphasizes practical application, with participants developing action plans and strategic frameworks they can implement in their own organizations. Our expert facilitators provide continuous feedback and guidance, ensuring that theoretical knowledge is effectively translated into tangible, real-world competencies for immediate impact in the workplace.

Course Agenda (Course Units):

Unit One: Foundations of Modern Healthcare Leadership

- The Evolving Landscape of the Global Healthcare System.
- Core Principles of Hospital Administration and Management.
- Ethical Dilemmas and Legal Frameworks in Healthcare.
- Understanding Healthcare Policy and Regulatory Compliance.
- Leadership vs. Management in a Clinical Setting.
- The Role of Governance and a Hospital's Board.
- Patient-Centered Care as a Core Strategy.

Unit Two: Strategic Planning and Operational Excellence

- Developing a Vision and Mission for a Healthcare Organization.
- Conducting SWOT Analysis for Strategic Planning.
- Mastering Hospital Operations and Workflow Optimization.
- Lean Management Principles in a Hospital Environment.
- Managing the Healthcare Supply Chain Effectively.
- Integrating Health Information Technology and Digital Transformation.
- Measuring Performance with Key Performance Indicators (KPIs).

Unit Three: Financial Management and Stewardship in Healthcare

- Fundamentals of Healthcare Finance and Accounting.
- Budgeting, Cost Control, and Financial Planning.
- Revenue Cycle Management and Reimbursement Models.
- Analyzing Financial Statements and Health Reports.
- Capital Budgeting for Medical Equipment and Infrastructure.
- Navigating Value-Based Purchasing and Payment Models.
- Financial Strategies for Sustainable Healthcare Operations.

Unit Four: Enhancing Quality, Safety, and Patient Experience

- Frameworks for Quality Improvement (QI) in Healthcare.
- Implementing Robust Patient Safety Programs.
- Root Cause Analysis of Medical Errors and Sentinel Events.
- Accreditation Standards (e.g., JCI) and Continuous Readiness.
- Clinical Risk Management and Mitigation Strategies.
- Measuring and Improving the Patient Experience.
- The Role of Data Analytics in Quality Management.

Unit Five: Leading People, Culture, and Change

- Effective Leadership Styles for Healthcare Environments.
- Building and Managing High-Performing Clinical Teams.
- Conflict Resolution and Negotiation Skills for Leaders.
- Leading Organizational Change and Innovation.
- Talent Management and Physician Engagement Strategies.
- Crisis Management and Emergency Preparedness for Hospitals.
- The Future of Healthcare Leadership and Emerging Trends.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

In an era of rapid technological advancement and shifting patient expectations, how can healthcare leaders balance the drive for operational efficiency with the imperative of maintaining compassionate, human-centered care?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by moving beyond theoretical knowledge to cultivate practical, adaptive leadership wisdom essential for today's volatile healthcare environment. While many programs focus solely on the administrative mechanics of running a hospital, this curriculum integrates the critical domains of strategic foresight, financial acumen, and people-centric leadership into a cohesive whole. Its primary distinction lies in its emphasis on real-world application, using a case-study methodology that challenges participants to solve complex, contemporary problems facing hospital administrators, from managing digital transformation to implementing value-based care models. Furthermore, the course places a significant focus on the "soft skills" that define exceptional leaders resilience, emotional intelligence, and the ability to inspire change. It is designed not just to impart information, but to transform mindsets, equipping participants with the strategic agility and ethical grounding needed to lead with confidence and integrity, ensuring both organizational sustainability and superior patient outcomes.