Managing Clinical and Enterprise Risk in Healthcare Institutions Training Course



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4100 € (Per Person)

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Course Introduction / Overview:

Risk is inherent in the healthcare industry, from patient safety issues to financial and operational challenges. This training course is designed to provide healthcare professionals with a comprehensive framework for identifying, assessing, and mitigating risks across their organizations. It goes beyond reactive incident reporting to focus on a proactive, systems-based approach to risk management. We will explore clinical risks, such as medical errors and patient falls, alongside enterprise risks, like cybersecurity threats and regulatory non-compliance. The curriculum is informed by the foundational work of global academics like Roberta L. Cook, whose expertise in healthcare quality and risk is widely recognized. This program provides a clear blueprint for creating a culture of safety, where every staff member is empowered to identify and report potential hazards. BIG BEN Training Center is committed to empowering professionals to protect their patients and their organizations. This course provides the tools to build a resilient healthcare system that can not only handle unexpected events but also use risk analysis to drive continuous quality improvement and ensure long-term sustainability.

Target Audience / This training course is suitable for:

- Risk managers and patient safety officers.
- Hospital administrators and clinic managers.
- Quality assurance and compliance officers.
- Physicians and nurses.
- Legal and private officers.
- Hospital board members.
- Department heads and team leaders.

Target Sectors and Industries:

- Hospitals and hospital systems.
- Private medical clinics and surgical centers.
- Long-term care and rehabilitation facilities.
- Government health agencies and public health departments.
- Health insurance companies.
- Pharmaceutical and medical device companies.
- Non-profit healthcare organizations.

Target Organizations Departments:

- Risk management and patient safety.
- Quality assurance and compliance.
- Hospital administration.
- Legal and regulatory affairs.
- Information technology and cybersecurity.
- Clinical services.
- Finance and operations.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop a comprehensive risk management program for a healthcare organization.
- Identify and assess clinical and non-clinical risks.
- Apply risk mitigation strategies to prevent adverse events.
- Conduct a root cause analysis (RCA) and a failure mode and effects analysis (FMEA).
- Ensure compliance with a variety of healthcare regulations.
- Create and manage a patient safety reporting system.
- Use risk management data to drive quality improvement initiatives.
- Develop a proactive, enterprise-wide approach to risk.

Course Methodology:

This training course uses a practical and case-based methodology to ensure that participants gain actionable skills in healthcare risk management. The program incorporates detailed case studies of real-world patient safety incidents and enterprise risks, allowing participants to analyze what went wrong and how to prevent similar events. We will use interactive workshops to practice key skills like conducting a root cause analysis, performing a risk assessment, and developing a risk mitigation plan. The course includes group projects where participants will work together to create a complete risk management framework for a fictional healthcare facility. BIG BEN Training Center believes that hands-on training is essential for mastering risk management. Our expert facilitators will guide discussions and provide personalized feedback, ensuring that participants leave with the confidence and practical experience needed to lead a culture of safety and protect their organization from harm.

Course Agenda (Course Units):

Unit One: Foundations of Healthcare Risk Management

- Defining risk in the healthcare context.
- The relationship between risk management and patient safety.
- Understanding the difference between clinical and enterprise risk.
- The role of a risk manager.
- Creating a culture of safety and reporting.

Unit Two: Risk Identification and Analysis

- Identifying potential clinical risks.
- Performing a proactive risk assessment (FMEA).
- Performing a reactive risk analysis (RCA).
- Managing risks related to human factors and system failures.
- Understanding the risk register.

Unit Three: Risk Mitigation and Control

- Developing a risk mitigation strategy.
- Implementing safety controls and best practices.
- Strategies for preventing medical errors and adverse events.
- Managing risks related to facilities and technology.
- The role of staff training in risk reduction.

Unit Four: Enterprise-Wide Risk Management

- Managing financial and compliance risks.
- The growing threat of cybersecurity and data breaches.
- Legal and regulatory considerations in risk management.
- The role of insurance and legal counsel.
- Business continuity planning.

Unit Five: Performance and Quality Improvement

- Using risk management data for continuous improvement.
- Developing and tracking key risk indicators (KRIs).
- Reporting risk and safety performance to leadership.
- The future of healthcare risk management.
- Building a resilient organization.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can healthcare organizations move beyond a reactive approach to risk management to create a proactive, predictive system that identifies and addresses potential hazards before they can harm patients?

What unique qualities does this course offer compared to other courses?

This training course is a highly specialized program that focuses on the unique and critical field of risk management in healthcare, which sets it apart from generic business risk courses. We address the specific challenges and ethical considerations of the clinical environment, where the stakes are a matter of patient safety. Our curriculum goes beyond a theoretical overview to provide a practical, hands-on learning experience through realistic case studies and interactive exercises. The course distinguishes itself by teaching a holistic, enterprise-wide approach to risk that connects clinical risks to financial, operational, and legal ones. By focusing on both the technical and cultural aspects of risk, this program provides an invaluable skill set that is essential for any leader committed to a safe, compliant, and sustainable healthcare organization.