Strategic Healthcare Procurement and Supply Chain Training Course

22 - 26 Nov 2026

Amman

3800 € (Per Person)

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Course Introduction / Overview:

The healthcare supply chain is a complex and critical ecosystem where efficiency directly impacts patient outcomes and organizational financial health. This course provides a comprehensive exploration of modern healthcare supply chain management and strategic procurement, moving from foundational principles to advanced operational tactics. In an era of rising costs and stringent regulations, mastering this domain is no longer optional but essential for survival and excellence. Participants will delve into the intricate processes that ensure the timely and cost-effective delivery of medical supplies, pharmaceuticals, and equipment. Drawing on principles discussed by leading academics like Dr. Anne Snowdon, who emphasizes the importance of traceability and system integration, this program equips professionals with the tools to build resilient, efficient, and patient-centric supply chains. The curriculum is designed to be intensely practical, referencing concepts from seminal works like "Supply Chain Management: Strategy, Planning, and Operation" to provide a robust theoretical underpinning for real-world application. At BIG BEN Training Center, we are committed to empowering healthcare professionals to navigate these challenges, transforming their supply chain from a cost center into a strategic asset that enhances quality of care.

Target Audience / This training course is suitable for:

- Supply Chain and Logistics Managers.
- Procurement and Purchasing Officers.
- Hospital and Clinic Administrators.
- Pharmaceutical and Medical Device Buyers.
- Materials Management Supervisors.
- Operations Managers in Healthcare.
- Clinical Department Heads and Nurse Managers.
- Finance and Cost Control Professionals in Healthcare.
- Quality Assurance and Regulatory Compliance Staff.

Target Sectors and Industries:

- Hospitals and Healthcare Systems.
- Pharmaceutical Manufacturing and Distribution Companies.
- Medical Device and Equipment Manufacturers.
- Third-Party Logistics (3PL) Providers Specializing in Healthcare.
- Public Health Organizations and Non-Governmental Organizations (NGOs).
- Government Health Ministries and Regulatory Agencies.
- Long-Term Care Facilities and Rehabilitation Centers.
- Diagnostic Laboratories and Clinics.

Target Organizations Departments:

- Procurement and Purchasing Department.
- Supply Chain Management and Logistics Department.
- Operations and Administration Department.
- Finance and Accounting Department.
- Clinical and Patient Care Services.
- Quality Assurance and Control Department.
- Information Technology (for SCM systems).
- Facilities Management Department.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop comprehensive procurement strategies tailored to the healthcare environment.
- Analyze and optimize inventory levels for medical supplies and pharmaceuticals.
- Implement effective cost-reduction initiatives without compromising patient safety or quality.
- Evaluate and select suppliers based on quality, reliability, and value.
- Negotiate favorable contracts and manage vendor relationships effectively.
- Mitigate risks such as supply disruptions, counterfeit products, and regulatory non-compliance.
- Utilize data analytics to improve supply chain visibility and decision-making.
- Integrate lean principles to enhance efficiency and eliminate waste in logistics processes.
- Ensure compliance with national and international healthcare regulations.
- Lead supply chain improvement projects that align with organizational strategic goals.

Course Methodology:

This training course from BIG BEN Training Center employs a dynamic and interactive learning methodology designed for maximum knowledge retention and practical application. We believe that adult learning is most effective when it is engaging, relevant, and collaborative. The program is built around a blend of expert-led presentations, real-world case study analyses of healthcare supply chain challenges, and interactive group discussions. Participants will not just listen to theory; they will actively engage with it through hands-on exercises, such as developing a risk mitigation plan for a hypothetical drug shortage or creating a supplier evaluation scorecard. Role-playing scenarios will be used to simulate complex contract negotiations and stakeholder communications. Team-based activities encourage peer-to-peer learning, allowing participants to share experiences and best practices from their own organizations. Continuous feedback is a cornerstone of our approach, with structured Q&A sessions and instructor-led reviews of practical exercises. This immersive methodology ensures that participants leave with not only a deep understanding of the concepts but also the confidence and skills to implement them immediately in their professional roles.

Course Agenda (Course Units):

Unit One: Foundations of the Modern Healthcare Supply Chain

- Introduction to healthcare supply chain management.
- Key stakeholders and their roles in the supply chain.
- The impact of supply chain performance on patient care and safety.
- Unique challenges in healthcare logistics versus other industries.
- The regulatory landscape governing medical supplies and pharmaceuticals.
- Ethical considerations in healthcare procurement.
- Core financial metrics and key performance indicators (KPIs) for success.

Unit Two: Strategic Procurement and Sourcing

- The end-to-end procurement cycle in a healthcare setting.
- Developing a strategic sourcing plan for critical medical items.
- Supplier identification, evaluation, and qualification processes.
- The role and function of Value Analysis Committees (VAC).
- Leveraging Group Purchasing Organizations (GPOs) effectively.
- Mastering contract negotiation and management techniques.
- Implementing and optimizing e-procurement and procure-to-pay systems.

Unit Three: Inventory Control and Logistics Optimization

- Advanced inventory management models (JIT, Kanban, Par Levels).
- Strategies for managing pharmaceutical and high-value device inventory.
- Cold chain logistics for temperature-sensitive products.
- Warehouse design and distribution network optimization.
- Improving last-mile delivery to clinical points of use.
- Managing reverse logistics for returns, recalls, and medical waste.
- Leveraging technology like RFID and barcoding for inventory accuracy.

Unit Four: Risk Management, Quality, and Compliance

- Identifying and assessing vulnerabilities in the healthcare supply chain.
- Developing robust risk mitigation and business continuity plans.
- Ensuring product quality, traceability, and authenticity.
- Managing product recalls and preventing counterfeit medical products.
- Navigating compliance with FDA, and other regulatory bodies.
- Building a resilient and agile supply chain for disaster preparedness.
- Auditing suppliers for quality and ethical compliance.

Unit Five: Future Trends and Advanced Supply Chain Strategies

- Applying Lean and Six Sigma principles to healthcare logistics.
- Using data analytics and predictive modeling for demand forecasting.
- Implementing sustainable and green procurement practices.
- The potential of blockchain for enhancing transparency and security.
- Transitioning to value-based procurement models.
- Fostering collaboration between supply chain and clinical staff.
- Developing a long-term strategic roadmap for supply chain excellence.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can healthcare organizations balance the competing pressures of cost containment, regulatory compliance, and the ethical imperative of uninterrupted patient care within their supply chain strategies?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by moving beyond generic supply chain theory to address the specific, high-stakes complexities of the healthcare sector. While many programs focus broadly on logistics, our curriculum is meticulously designed to dissect the unique intersection of clinical needs, stringent regulations, and financial pressures that define healthcare procurement. We emphasize the development of a strategic mindset, teaching participants not just how to manage inventory but how to build a resilient supply chain that acts as a strategic partner in patient care. The content is rich with practical case studies drawn from real-world hospital and pharmaceutical scenarios, focusing on critical areas like cold chain integrity, value analysis, and navigating the GPO landscape. Unlike purely academic courses, our focus is on actionable intelligence and the cultivation of skills in risk mitigation, supplier relationship management, and regulatory navigation. The program fosters a deep understanding of how procurement decisions directly impact patient safety and clinical outcomes, a critical perspective often overlooked in standard logistics training. This holistic, healthcare-centric approach ensures participants are equipped to drive meaningful improvements in efficiency, compliance, and quality of care.