GRC Software Implementation and Optimization Training Course



30 Nov - 04 Dec 2026

Cape town

4600 € (Per Person)

Ref: #GRC8541_289703

Course Introduction / Overview:

This comprehensive training course provides a deep dive into the strategic implementation and optimization of Governance, Risk, and Compliance (GRC) software solutions. In today's complex regulatory landscape, a well-implemented GRC platform is not just a tool but a cornerstone of organizational resilience and strategic decision-making. This program is designed to guide participants through the entire GRC software lifecycle, from initial planning and vendor selection to advanced optimization and performance measurement. We will explore how to transform a GRC system from a simple compliance repository into a dynamic, integrated risk management engine. Drawing on principles from thought leaders like Norman Marks and concepts discussed in works such as "World-Class GRC", the course emphasizes a practical, business-focused approach. Participants will learn to avoid common implementation pitfalls, ensure user adoption, and maximize the return on their technology investment. At BIG BEN Training Center, we are committed to equipping professionals with the skills to build and manage a GRC ecosystem that supports sustainable growth, enhances transparency, and provides actionable insights to leadership, ensuring the organization is prepared for current and future challenges.

Target Audience / This training course is suitable for:

- GRC Managers and Directors.
- Compliance Officers and Managers.
- Internal and External Auditors.
- IT Project Managers and IT Governance Professionals.
- Risk Management Professionals and Analysts.
- Business Analysts involved in GRC projects.
- Consultants specializing in GRC and ERM solutions.
- Information Security Managers.
- Legal and Corporate Governance Professionals.

Target Sectors and Industries:

- Banking and Financial Services.
- Healthcare and Pharmaceuticals.
- Technology and Telecommunications.
- Energy, Oil, and Gas.
- Manufacturing and Supply Chain.
- Insurance and Asset Management.
- Governmental Agencies and Public Sector Organizations.
- Consulting and Professional Services.

Target Organizations Departments:

- Internal Audit Department.
- Risk Management Department.
- Compliance and Ethics Department.
- Information Technology (IT) and Information Security.
- Legal and Corporate Secretariat.
- Finance and Accounting.
- Operations Management.
- Procurement and Vendor Management.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop a comprehensive business case and strategic roadmap for GRC software implementation.
- Master the process of requirements gathering, vendor evaluation, and software selection.
- Manage the GRC implementation project lifecycle from kickoff to go-live.
- Configure core GRC modules for risk, compliance, policy, and audit management.
- Plan and execute effective data migration and system integration strategies.
- Design and build insightful reports and dashboards for various stakeholders.
- Develop and implement a successful user adoption and change management plan.
- Optimize GRC system performance and workflows for maximum efficiency.
- Establish key performance indicators (KPIs) to measure the ROI of the GRC program.
- Anticipate future trends in GRC technology, including the role of AI and automation.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring that participants can immediately apply their learning in a real-world context. We move beyond theoretical lectures to a hands-on learning environment where active participation is key. The course utilizes a blend of expert-led instruction, detailed case studies of successful and failed GRC implementations, and collaborative group workshops. Participants will work in teams to analyze business scenarios, develop implementation plans, and design GRC workflows, fostering critical thinking and problem-solving skills. Interactive sessions, Q&A panels, and peer-to-peer discussions will provide a platform for sharing experiences and best practices. Practical exercises will simulate key stages of the GRC software lifecycle, from configuring a risk register to building a compliance dashboard. Our experienced instructors provide continuous feedback and personalized guidance, ensuring that every participant gains the confidence and competence to lead or contribute to GRC technology initiatives within their own organization. The focus is on building practical skills and strategic understanding, not just technical knowledge.

Course Agenda (Course Units):

Unit One: Foundations of GRC and Technology Strategy

- Defining the Pillars of Governance, Risk, and Compliance (GRC).
- The Evolution from Siloed Functions to Integrated GRC.
- Building a Compelling Business Case for GRC Automation.
- Understanding Key GRC Frameworks (COSO, ISO 31000, NIST).
- Mapping Organizational Processes to GRC Software Capabilities.
- An Overview of the GRC Software Market and Vendor Landscape.
- Developing a Strategic GRC Technology Roadmap.

Unit Two: Planning and Selecting the Right GRC Solution

- Conducting a Thorough Needs Analysis and Requirements Gathering.
- Defining Critical Success Factors and Key Performance Indicators (KPIs).
- Creating an Effective Request for Proposal (RFP) for GRC Software.
- A Structured Approach to Vendor Evaluation and Scoring.
- Conducting Effective Vendor Demonstrations and Proof-of-Concepts (POCs).
- Negotiating Contracts and Service Level Agreements (SLAs).
- Assembling the GRC Implementation Project Team and Defining Roles.

Unit Three: The GRC Software Implementation Lifecycle

- Project Kickoff and Establishing a Governance Structure.
- Phase-Based vs. Agile Implementation Methodologies.
- Core Configuration of Risk, Compliance, and Audit Modules.
- Designing and Implementing Automated Workflows and Controls.
- Strategies for Data Migration and Data Quality Management.
- Integrating the GRC Platform with Other Enterprise Systems (e.g., ERP, HRIS).
- User Acceptance Testing (UAT) Planning and Execution.

Unit Four: Driving Adoption and Optimizing Performance

- Developing a Comprehensive Change Management and Communication Plan.
- Designing and Delivering Effective End-User Training Programs.
- Strategies to Overcome Resistance and Foster User Adoption.
- Post-Go-Live Support and System Stabilization.
- Monitoring System Performance and Identifying Optimization Opportunities.
- Mastering GRC Reporting, Analytics, and Dashboard Creation.
- Fine-Tuning Workflows and Automating Manual Processes.

Unit Five: Advanced GRC Management and Future Trends

- Establishing a GRC Center of Excellence (CoE).
- Measuring and Communicating the Return on Investment (ROI) of GRC.
- Advanced Techniques in Continuous Controls Monitoring (CCM).
- The Role of Artificial Intelligence (AI) and Machine Learning in GRC.
- Scaling the GRC Platform to Address Emerging Risks and Regulations.
- Managing Third-Party and Vendor Risk within the GRC Ecosystem.
- Future-Proofing Your GRC Program for Long-Term Success.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

As GRC software increasingly incorporates AI and predictive analytics, how might the traditional roles of compliance and audit professionals evolve to leverage these technologies rather than be displaced by them?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by adopting a holistic, strategic lifecycle approach rather than focusing narrowly on the technical features of a specific software. While many courses teach how to use a tool, we teach how to leverage the tool to build a resilient and value-driven GRC program. Our curriculum is built around real-world challenges and strategic objectives, addressing the critical "why" behind the "how". A key differentiator is our significant emphasis on the often-neglected post-implementation phases of optimization and user adoption, which are crucial for realizing the long-term value and ROI of a GRC investment. We move beyond basic configuration to explore advanced reporting, workflow automation, and performance tuning. The course integrates principles of project management, change management, and business analysis within the GRC context, providing a multi-disciplinary skill set. By focusing on vendor-agnostic principles and best practices, the skills learned are transferable across any leading GRC platform, ensuring participants gain enduring knowledge rather than temporary, tool-specific training. This strategic perspective equips leaders to not only implement software but to mature their organization's entire governance, risk, and compliance posture.