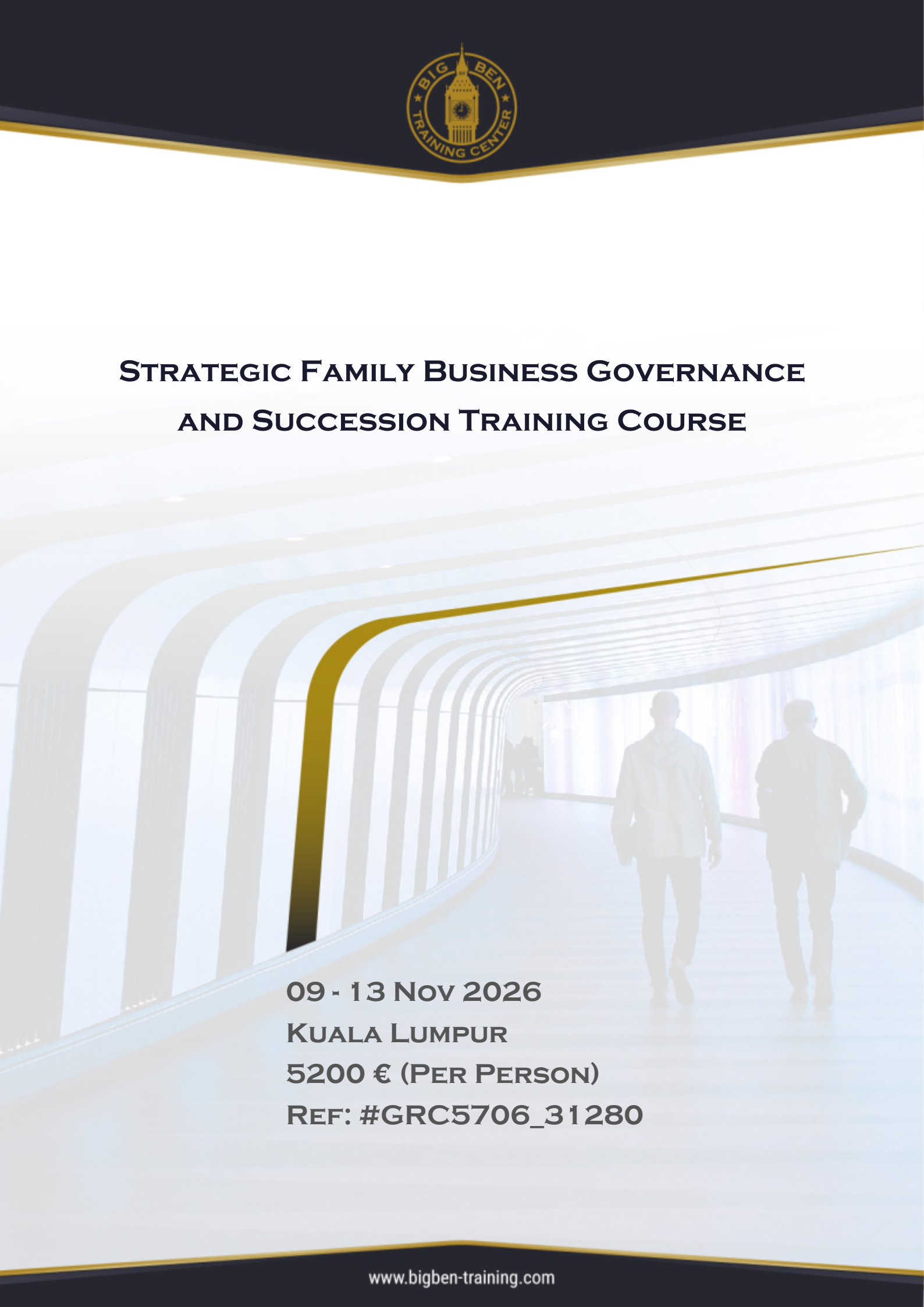
Strategic Family Business Governance and Succession Training Course



09 - 13 Nov 2026

Kuala Lumpur

5200 € (Per Person)

Ref: #GRC5706_31280

Course Introduction / Overview:

Family businesses represent the backbone of the global economy, yet they face a unique and complex set of challenges that blend professional objectives with personal relationships. This specialized training course is meticulously designed to address these intricacies, providing a comprehensive roadmap for ensuring long-term sustainability, harmony, and prosperity. Drawing upon foundational concepts from leading academics like John A. Davis, whose work in "Generation to Generation: Life Cycles of the Family Business" has shaped the field, this program delves into the critical interplay between family, ownership, and management. Participants will explore proven governance frameworks and strategic succession planning models that are essential for navigating generational transitions smoothly. At BIG BEN Training Center, we have crafted a curriculum that moves beyond theory, offering practical tools to build a robust family constitution, manage conflict constructively, and preserve both wealth and legacy. This course empowers family enterprise stakeholders to professionalize their operations while honoring the core values that define their heritage, ensuring the business thrives for generations to come.

Target Audience / This training course is suitable for:

- Family Business Owners and Founders.
- Next-Generation Family Members and Potential Successors.
- C-Suite Executives (CEOs, CFOs, COOs) in Family-Owned Companies.
- Non-Family Executives working in family businesses.
- Members of the Board of Directors and Advisory Boards.
- Family Council Members.
- Family Office Managers and Staff.
- Wealth Managers and Financial Advisors serving family businesses.
- Legal Counsel and Consultants specializing in family enterprises.

Target Sectors and Industries:

- Manufacturing and Industrial Production.
- Retail and Consumer Goods.
- Real Estate and Construction.
- Agriculture and Agribusiness.
- Hospitality and Tourism.
- Professional Services (Law, Accounting, Consulting).
- Technology and Innovation.
- Healthcare and Pharmaceuticals.
- Governmental and Public Sector entities that regulate or support family enterprises.

Target Organizations Departments:

- Executive Management and Leadership.
- Strategic Planning and Business Development.
- Finance and Accounting.
- Human Resources.
- Legal and Compliance.
- Operations Management.
- Shareholder Relations.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop robust governance structures, including family councils and advisory boards.
- Design and implement a comprehensive and fair succession plan.
- Establish a family constitution and clear shareholder agreements.
- Master communication strategies to prevent and resolve family conflicts.
- Align family values with business strategy for long-term sustainability.
- Implement effective wealth management and estate planning techniques.
- Integrate non-family executives successfully into the business culture.
- Define roles and responsibilities for family and non-family members clearly.
- Prepare the next generation for future leadership and ownership roles.
- Create a strategic framework for preserving the family's legacy and wealth.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be immersive, practical, and highly interactive, ensuring that participants can translate learned concepts into actionable strategies for their own family enterprises. We employ a blended learning approach that combines expert-led presentations with collaborative workshops and real-world case study analysis. Participants will engage in dynamic group discussions, sharing experiences and gaining diverse perspectives from their peers. A significant portion of the course is dedicated to hands-on exercises, including role-playing scenarios for conflict resolution and workshops for drafting foundational governance documents like a family constitution. This experiential learning process is reinforced by continuous feedback from the instructor and peer-to-peer review sessions. Our focus is on fostering a confidential and supportive environment where complex and sensitive family business issues can be explored openly, enabling participants to develop tailored solutions and a clear action plan for implementation post-training.

Course Agenda (Course Units):

Unit One: The Foundations of the Family Enterprise

- The unique dynamics of family businesses.
- Understanding the Three-Circle Model (Family, Business, Ownership).
- Identifying stages in the family business life cycle.
- Common challenges and paradoxes in family firms.
- The role of family values and culture in business success.
- Case studies of successful multi-generational family businesses.
- Defining the family's vision and mission for the future.

Unit Two: Designing Effective Governance Structures

- The importance of a formal governance framework.
- Establishing and running an effective family council.
- The role of the Board of Directors versus an Advisory Board.
- Crafting a comprehensive family constitution or charter.
- Developing clear shareholder agreements and buy-sell provisions.
- Policies for family employment, compensation, and performance.
- Ensuring transparency and accountability in decision-making.

Unit Three: Strategic and Structured Succession Planning

- Differentiating between management and ownership succession.
- Identifying and assessing potential successors.
- Developing a leadership pipeline for the next generation.
- Creating a detailed succession timeline and transition plan.
- The role of the incumbent leader in the transition process.
- Communicating the succession plan to stakeholders.
- Managing the emotional aspects of letting go.

Unit Four: Wealth Management and Legacy Preservation

- Strategies for intergenerational wealth transfer.
- Introduction to estate planning, trusts, and holding structures.
- Protecting business assets from family and external risks.
- The role of a family office in managing wealth.
- Philanthropy and its role in the family legacy.
- Educating the next generation on financial responsibility.
- Balancing reinvestment in the business with shareholder liquidity.

Unit Five: Leadership, Communication, and Conflict Resolution

- Managing interpersonal dynamics and family relationships.
- Developing effective communication strategies for the family.
- Proactive conflict resolution models and techniques.
- Fostering entrepreneurship and innovation in subsequent generations.
- Integrating and motivating non-family executives.
- Building a culture of meritocracy and professionalism.
- Final project. creating a personalized action plan for your family business.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can a family business balance the preservation of its founding values with the need for innovation and adaptation in a rapidly changing market?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by adopting a holistic and deeply integrated approach to the complex world of family enterprises. While many programs focus narrowly on either the technical aspects of governance or the psychological elements of family dynamics, our curriculum weaves these critical threads together into a cohesive framework. We move beyond generic business theories to provide specialized, actionable strategies tailored specifically to the unique ecosystem where family, ownership, and management intersect. The content is grounded in both seminal academic research and contemporary best practices, ensuring participants receive a balanced perspective that is both intellectually rigorous and eminently practical. A key differentiator is the emphasis on creating a "living" governance system and a dynamic succession process, rather than static documents. The methodology prioritizes peer-to-peer learning within a confidential setting, allowing participants to benchmark their challenges and solutions against those of other family business leaders. Ultimately, this course is not just about survival; it is about building a framework for sustained growth, generational harmony, and a lasting legacy.