Public Sector Governance, Risk, and Compliance Training Course

27 - 31 Dec 2026

Amman

3800 € (Per Person)

Ref: #GRC1730_243996

Course Introduction / Overview:

This comprehensive training course is designed to equip public sector professionals with the essential skills and knowledge to navigate the complex landscape of modern governance, risk management, and compliance (GRC). In an era of increasing public scrutiny and demand for transparency, establishing robust GRC frameworks is no longer optional but a fundamental requirement for ensuring public trust and effective service delivery. This program delves into the unique challenges and responsibilities faced by government and public entities, moving beyond generic corporate models to provide context-specific strategies. As influential academic Mark H. Moore discusses in his seminal work, "Creating Public Value: Strategic Management in Government," the ultimate goal of public administration is to create tangible value for citizens. This course, offered by BIG BEN Training Center, directly addresses this by teaching participants how to build resilient organizations that can manage risks proactively, adhere to complex regulatory requirements, and uphold the highest standards of ethical conduct and accountability. Participants will explore practical tools and internationally recognized frameworks to integrate GRC principles into their strategic planning and daily operations, fostering a culture of integrity and performance excellence.

Target Audience / This training course is suitable for:

- Public Sector Managers and Directors.
- Government Officials and Public Administrators.
- Risk Management Professionals.
- Compliance Officers and Managers.
- Internal and External Auditors.
- Policy Advisors and Analysts.
- Finance and Procurement Managers in the public sector.
- Board Members of public entities and state-owned enterprises.
- Legal and Regulatory Affairs Professionals.
- Project Managers overseeing public initiatives.

Target Sectors and Industries:

- Federal, State, and Local Government Agencies.
- Public Education Institutions and School Districts.
- Public Healthcare Organizations and Hospitals.
- State-Owned Enterprises and Public Corporations.
- Public Utilities and Infrastructure Authorities.
- Non-Profit Organizations receiving public funding.
- Regulatory Bodies and Supervisory Agencies.
- Law Enforcement and Public Safety Departments.

Target Organizations Departments:

- Executive Leadership and Administration.
- Finance and Treasury Departments.
- Internal Audit and Assurance.
- Legal and Compliance Departments.
- Policy and Strategy Units.
- Operations and Service Delivery.
- Procurement and Contract Management.
- Human Resources.
- Information Technology and Cybersecurity.
- Project Management Offices (PMO).

Course Offerings:

By the end of this course, the participants will have able to:

- Develop and implement an integrated GRC framework tailored to the public sector context.
- Identify, assess, and mitigate strategic, operational, financial, and reputational risks.
- Establish effective internal controls to ensure regulatory compliance and prevent fraud.
- Enhance transparency and accountability in public sector operations.
- Foster a culture of ethical decision-making and integrity throughout the organization.
- Align risk management practices with strategic objectives and public value creation.
- Master techniques for effective stakeholder communication and engagement.
- Improve performance monitoring and reporting mechanisms for governance oversight.
- Navigate the complexities of public procurement and contract risk.
- Lead change initiatives to embed a robust GRC culture within their teams.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, engaging, and practical, ensuring that participants can immediately apply their learning in their professional roles. We move beyond traditional lecture-based formats to create a dynamic learning environment. The course heavily utilizes real-world case studies drawn from various public sector contexts, allowing participants to analyze governance failures and successes to extract actionable lessons. Facilitated group discussions and collaborative workshops encourage the sharing of diverse experiences and perspectives, enriching the learning process for all. Practical exercises, such as risk assessment simulations and control design activities, provide hands-on experience with key GRC tools and techniques. Our expert instructors act as facilitators, guiding participants through complex topics and providing personalized feedback. The program emphasizes a participatory approach, where active involvement is key to mastering the concepts. This blend of theoretical knowledge and practical application ensures a comprehensive understanding of public sector GRC, empowering participants to drive meaningful improvements within their organizations.

Course Agenda (Course Units):

Unit One: Foundations of Public Sector Governance

- Introduction to Governance, Risk, and Compliance (GRC) in the Public Sector.
- The Unique Context of Public Sector Accountability and Public Trust.
- Key Principles of Good Governance for Government Entities.
- Understanding the Roles and Responsibilities of Key Governance Bodies.
- Ethical Frameworks and Codes of Conduct for Public Officials.
- The Legislative and Regulatory Environment for Public Sector Operations.
- Distinguishing Between Public and Private Sector Governance Models.

Unit Two: Strategic Risk Management Frameworks

- Introduction to Enterprise Risk Management (ERM) for the Public Sector.
- Implementing the ISO 31000 Risk Management Standard.
- Developing a Risk Appetite Statement and Establishing Risk Tolerances.
- Techniques for Risk Identification and Categorization.
- Qualitative and Quantitative Risk Assessment Methods.
- Developing Effective Risk Mitigation and Treatment Plans.
- Monitoring, Reviewing, and Reporting on Risk Management Activities.

Unit Three: Compliance and Internal Controls

- Understanding the Public Sector Compliance Landscape.
- Designing and Implementing an Effective Compliance Management System.
- The COSO Framework for Internal Controls.
- Key Controls for Financial, Operational, and Compliance Processes.
- Strategies for Fraud Prevention, Detection, and Response.
- Conducting Internal Investigations and Managing Whistleblower Programs.
- Ensuring Data Privacy and Information Security Compliance.

Unit Four: Performance, Accountability, and Assurance

- Linking GRC to Organizational Performance and Strategic Objectives.
- Developing Key Performance Indicators (KPIs) and Key Risk Indicators (KRIs).
- The Role of Internal Audit in Providing Assurance.
- Preparing for and Managing External Audits and Regulatory Reviews.
- Effective Reporting to Management, Boards, and Stakeholders.
- Mechanisms for Public Reporting and Enhancing Transparency.
- Leveraging Technology for GRC Automation and Data Analytics.

Unit Five: Cultivating a Resilient GRC Culture

- The Role of Leadership in Championing GRC.
- Change Management Strategies for Embedding GRC Practices.
- Training and Communication Programs for Building GRC Awareness.
- Managing Stakeholder Engagement and Reputational Risk.
- Crisis Management and Business Continuity Planning for Public Entities.
- Integrating GRC into Public-Private Partnerships (PPPs).
- The Future of GRC in the Public Sector: Trends and Challenges.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can public sector entities balance the need for innovative, agile service delivery with the rigid demands of risk aversion and regulatory compliance?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by moving beyond generic, corporate-centric GRC models to focus exclusively on the nuanced and complex environment of the public sector. While other programs may offer a one-size-fits-all approach, our curriculum is meticulously designed to address the specific challenges of public accountability, legislative mandates, and the imperative to create public value. We emphasize the practical application of internationally recognized frameworks like ISO 31000 and COSO within a government context, using case studies that resonate with the realities of public administration. The course uniquely integrates the three pillars of governance, risk, and compliance into a single, cohesive strategy, teaching participants how to break down organizational silos and foster a holistic culture of integrity and resilience. Rather than just presenting theoretical concepts, our methodology prioritizes interactive workshops and peer-to-peer learning, enabling participants to develop tangible solutions for their own organizations. The focus is not just on avoiding negative outcomes but on leveraging robust GRC as a strategic enabler for more effective, efficient, and trusted public service delivery.