



APPLIED PREDICTIVE ANALYTICS AND BUSINESS DATA MODELING TRAINING COURSE

19 - 23 OCT 2026

CAPE TOWN

4600 € (PER PERSON)

REF: #DM7066_273010



COURSE INTRODUCTION / OVERVIEW:

This comprehensive course provides a deep dive into the world of predictive analytics and data modeling, equipping professionals with the skills to transform raw data into strategic business assets. In today's data-driven landscape, the ability to forecast trends, understand customer behavior, and make informed decisions is paramount for competitive advantage. This program moves beyond theoretical concepts to focus on practical application, enabling participants to build, validate, and interpret predictive models that solve real-world business problems. As detailed by author Eric Siegel in his influential book, "Predictive Analytics: The Power to Predict Who Will Click, Buy, Lie, or Die," the true power of this discipline lies in its ability to guide proactive strategy. At BIG BEN Training Center, we have designed this curriculum to empower you with the methodologies for demand forecasting, customer churn prediction, and risk assessment. Participants will gain hands-on experience with key modeling techniques, including regression, classification, and time series analysis, ensuring they can confidently translate complex data insights into measurable business value and drive organizational growth through sophisticated data modeling.

TARGET AUDIENCE / THIS TRAINING COURSE IS SUITABLE FOR:

- Business Analysts.
- Data Analysts and Scientists.
- Marketing Managers and Analysts.
- Financial Analysts and Planners.
- Operations Managers.
- IT Professionals involved in business intelligence.
- Product Managers.
- Strategic Planners.
- Executives and Team Leaders seeking to leverage data.



TARGET SECTORS AND INDUSTRIES:

- Banking and Financial Services.
- Retail and E-commerce.
- Healthcare and Pharmaceuticals.
- Telecommunications.
- Manufacturing and Supply Chain.
- Insurance.
- Marketing and Advertising.
- Government and Public Sector Agencies.
- Consulting Services.

TARGET ORGANIZATIONS DEPARTMENTS:

- Finance and Accounting.
- Marketing and Sales.
- Operations and Logistics.
- Strategic Planning and Business Development.
- Information Technology and Data Management.
- Human Resources.
- Customer Service and Relations.
- Risk Management and Compliance.



COURSE OFFERINGS:

By the end of this course, the participants will have able to:

- Master the fundamentals of the predictive analytics lifecycle, from data preparation to model deployment.
- Apply various statistical and machine learning algorithms for prediction and classification.
- Develop robust data models to forecast business trends and outcomes accurately.
- Evaluate model performance using appropriate metrics and validation techniques.
- Translate complex analytical findings into clear, actionable business recommendations.
- Utilize data visualization to communicate insights effectively to stakeholders.
- Implement strategies for customer segmentation and churn prediction.
- Understand the ethical considerations and potential biases in data modeling.

COURSE METHODOLOGY:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring participants can immediately apply their learning in a professional context. This course blends expert-led instruction with hands-on workshops, allowing for a deep understanding of both the theory and application of predictive analytics. We emphasize a learning-by-doing approach, where participants will work with real-world business case studies and datasets to build and test their own data models. Collaborative group exercises and team-based projects encourage peer-to-peer learning and the development of problem-solving skills in a supportive environment. Interactive sessions, live demonstrations of modeling techniques, and open Q&A forums ensure that complex topics are made accessible and clear. Our expert instructors provide continuous feedback and personalized guidance throughout the five-day program, helping participants overcome challenges and build confidence in their analytical capabilities. The focus is not just on technical skills but on fostering the strategic thinking required to leverage data for impactful business decisions.



COURSE AGENDA (COURSE UNITS):

UNIT ONE: FOUNDATIONS OF PREDICTIVE ANALYTICS AND DATA PREPARATION

- Introduction to Predictive Analytics and its Business Applications.
- The Data Analytics Lifecycle and CRISP-DM Methodology.
- Understanding Different Types of Data and Measurement Scales.
- Techniques for Data Collection and Sourcing.
- Data Cleaning and Preprocessing for Model Readiness.
- Handling Missing Values and Outliers.
- Exploratory Data Analysis (EDA) and Data Visualization Fundamentals.

UNIT TWO: SUPERVISED LEARNING: REGRESSION AND CLASSIFICATION MODELS

- Introduction to Supervised Learning Concepts.
- Linear Regression for Predicting Continuous Outcomes.
- Multiple Regression and Variable Selection Techniques.
- Logistic Regression for Binary Classification Problems.
- Building and Interpreting Decision Trees for Business Rules.
- Understanding K-Nearest Neighbors (KNN) Algorithm.
- Evaluating Classification Model Performance: Confusion Matrix, Precision, and Recall.

UNIT THREE: ADVANCED MODELING AND UNSUPERVISED LEARNING TECHNIQUES

- Introduction to Ensemble Methods: Bagging and Boosting.
- Building Random Forest and Gradient Boosting Models.
- Introduction to Unsupervised Learning for Pattern Discovery.
- Customer Segmentation using K-Means Clustering.
- Hierarchical Clustering Techniques and Dendrograms.
- Association Rule Mining for Market Basket Analysis.
- Principal Component Analysis (PCA) for Dimensionality Reduction.



UNIT FOUR: TIME SERIES ANALYSIS AND BUSINESS FORECASTING

- Fundamentals of Time Series Data and its Components.
- Techniques for Smoothing Time Series Data.
- Moving Averages and Exponential Smoothing (SES, HES).
- Introduction to ARIMA Models for Forecasting.
- Seasonality and Trend Analysis in Business Data.
- Validating Forecasting Models and Measuring Accuracy.
- Practical Applications in Demand, Sales, and Financial Forecasting.

UNIT FIVE: MODEL DEPLOYMENT, ETHICS, AND STRATEGIC APPLICATION

- Best Practices for Model Validation and Cross-Validation.
- Strategies for Deploying Predictive Models into Production.
- Monitoring and Maintaining Model Performance Over Time.
- Ethical Considerations in Predictive Modeling and Algorithmic Bias.
- Communicating Analytical Results to Non-Technical Stakeholders.
- Developing a Data-Driven Business Strategy.
- Final Project: Building and Presenting a Predictive Model for a Business Case.

FAQ:

QUALIFICATIONS REQUIRED FOR REGISTERING TO THIS COURSE?

There are no requirements.

HOW LONG IS EACH DAILY SESSION, AND WHAT IS THE TOTAL NUMBER OF TRAINING HOURS FOR THE COURSE?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.



SOMETHING TO THINK ABOUT:

As predictive models become more integrated into business operations, how can organizations balance the drive for data-driven efficiency with the ethical responsibility to ensure fairness and avoid algorithmic bias?

WHAT UNIQUE QUALITIES DOES THIS COURSE OFFER COMPARED TO OTHER COURSES?

This course distinguishes itself by focusing squarely on the strategic business application of predictive analytics, rather than treating it as a purely technical or statistical exercise. While many programs concentrate heavily on algorithms and coding, our curriculum is designed to bridge the critical gap between data science and business strategy. We empower participants not just to build models, but to ask the right business questions, interpret model outputs in a commercial context, and translate complex findings into actionable plans that drive revenue and efficiency. The emphasis is on developing a holistic, problem-solving mindset. Through a curated selection of industry-relevant case studies, participants learn to navigate the ambiguities of real-world business data and make sound judgments. The program prioritizes the art of communication, ensuring graduates can confidently present their analytical insights to executive leadership and other stakeholders, thereby maximizing the impact of their work and cementing their role as invaluable strategic partners within their organizations.