05 - 09 2026

Barcelona

5900 € (Per Person)

Ref: #CUS6393_447856

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BIG BEN TRAINING CENTER

الأقسام المؤسسية المستهدفة:

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- [illegible] (CX).
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أهداف الدورة التدريبية:

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- [illegible] (KPIs) [illegible].
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منهجية الدورة التدريبية:

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خريطة المحتوى التدريبي (محاور الدورة التدريبية):

الوحدة الأولى: أساسيات تجربة العملاء ومراكز الاتصال

- [illegible] (CX).
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الوحدة الثانية: استراتيجيات تحسين الكفاءة التشغيلية

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الوحدة الثالثة: ضمان الجودة في التفاعلات مع العملاء

- [illegible] (KPIs) [illegible]
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ما الذي يميز هذه الدورة عن غيرها من الدورات؟

[illegible] [illegible] [illegible] [illegible] [illegible] BIG BEN Training Center [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible]

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