Strategic Dispute Resolution in Construction Training Course



19 - 23 Oct 2026

Milan

5900 € (Per Person)

Ref: #CON5115_61204

Course Introduction / Overview:

This training course is designed to equip construction professionals, project managers, and legal experts with the strategic and technical skills needed to successfully navigate and resolve construction disputes. The inherent complexity and high stakes of the construction industry make conflicts inevitable, but effective dispute resolution can prevent costly litigation and project delays. This program, offered by BIG BEN Training Center, provides a comprehensive framework for understanding the core principles of dispute avoidance and resolution, from various negotiation strategies and mediation techniques to arbitration and adjudication. We will explore key concepts such as claim management, expert determination, and the FIDIC dispute resolution framework. The curriculum is informed by the academic work of authors like John Uff, whose books and articles provide a foundational and detailed understanding of the legal principles behind effective conflict management. This course goes beyond a simple overview of legal theory to provide a deep understanding of how to implement real-world solutions that ensure contract compliance, risk mitigation, and operational continuity. We prepare participants to be leaders who can build more efficient and profitable construction initiatives.

Target Audience / This training course is suitable for:

- Construction project managers.
- Contracts managers.
- Legal counsel and paralegals.
- Engineers and architects.
- Commercial managers.
- Site managers.
- Procurement professionals.
- Government agencies and equivalents.

Target Sectors and Industries:

- Construction.
- Real Estate Development.
- Infrastructure.
- Architecture and Engineering.
- Project Management.
- Utilities.
- Oil and Gas.
- Government and public administration agencies.

Target Organizations Departments:

- Contracts and Legal.
- Project Management Office (PMO).
- Commercial.
- Procurement.
- Risk Management.
- Operations.
- Strategic Planning.
- Finance.

Course Offerings:

By the end of this course, the participants will have able to:

- Understand the causes and types of construction disputes.
- Master various dispute resolution methods.
- Implement effective claim management strategies.
- Negotiate and mediate conflicts successfully.
- Apply principles of arbitration and adjudication.
- Draft clear dispute notices and documentation.
- Navigate the FIDIC dispute resolution process.
- Develop a proactive strategy for dispute avoidance.

Course Methodology:

This training course uses a highly practical and case-study driven methodology. The program is built on real-world examples of complex construction disputes and the strategies used to resolve them. Participants will work in teams to analyze and resolve a hypothetical construction dispute, applying the tools and frameworks learned in the course. We will use interactive workshops to practice skills like negotiation and documentation. The curriculum is designed to be a collaborative experience where participants can share their unique challenges and innovative solutions. Our trainers, with extensive experience in the field, will provide direct feedback and guidance throughout the course. BIG BEN Training Center is committed to providing a dynamic and practical learning environment, ensuring that participants leave with the skills and confidence to effectively manage legal and contractual risks.

Course Agenda (Course Units):

Unit One: Foundations of Construction Disputes

- Common causes of construction disputes.
- Types of disputes (delay, payment, scope).
- The importance of dispute avoidance.
- Dispute resolution spectrum (negotiation to litigation).
- The role of contracts in preventing disputes.
- Introduction to claims management.
- Case studies in dispute.

Unit Two: Claim Management and Documentation

- Identifying valid claims.
- Claim documentation and record-keeping.
- Drafting a formal notice of claim.
- Quantifying claims (time and cost).
- Delay analysis techniques.
- Negotiation and settlement.
- Practical examples of claim submittals.

Unit Three: Negotiation and Alternative Dispute Resolution

- The art of negotiation.
- Mediation process and its benefits.
- Conciliation and its role.
- The role of a third-party neutral.
- Dispute Boards and their function.
- Expert determination.
- Interactive role-playing.

Unit Four: Adjudication and Arbitration

- Adjudication as a fast-track solution.
- The adjudication processes.
- Introduction to arbitration.
- Arbitration vs. Litigation.
- The arbitration processes.
- Enforcement of arbitral awards.
- FIDIC dispute resolution framework.

Unit Five: Strategic Avoidance and the Future

- Developing a dispute avoidance strategy.
- The role of communication and relationships.
- Risk allocation in contracts.
- Strategic leadership for conflict management.
- The impact of technology on disputes.
- Career pathways in dispute resolution.
- The future of construction conflicts.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

How can a deeper understanding of dispute resolution and a proactive approach to claim management empower professionals to move beyond simply reacting to conflicts and become strategic assets in ensuring project success and profitability?

What unique qualities does this course offer compared to other courses?

This training course is unique because it provides a dedicated, strategic focus on dispute resolution in construction. While other programs may cover general project management or legal concepts, our curriculum is designed to empower professionals with the specific skills needed to address the unique challenges of resolving conflicts in the construction industry. The program is a hands-on experience, with exercises that directly simulate the challenges and decisions involved in a real-world contractual dispute or claim management scenario. We go beyond theoretical concepts to provide a clear, actionable roadmap for balancing the demands of a complex project with the imperative of delivering a successful project while navigating conflicts. This course is for professionals who want to lead their organizations toward a more efficient, profitable, and secure future.