# Integrated Supply Chain and Contract Management Training Course



02 - 06 Nov 2026

Cape town

4600 € (Per Person)

Ref: #CM5078_294430

## Course Introduction / Overview:

This comprehensive course offers a deep dive into the critical intersection of supply chain management and contract management, two functions that are pivotal for organizational success. In today's complex global marketplace, a disjointed approach to procurement and contracting can lead to significant value leakage, increased risk, and operational inefficiencies. This program is designed to bridge that gap by providing a holistic framework for integrating these disciplines. Drawing on foundational principles articulated by experts like Sunil Chopra in his seminal work, "Supply Chain Management: Strategy, Planning, and Operation," the course moves beyond theory to practical application. Participants will explore the entire lifecycle, from strategic sourcing and supplier selection to contract negotiation, administration, and performance management. At BIG BEN Training Center, we empower professionals to build resilient, agile, and cost-effective supply chains by mastering the art and science of contract management, ensuring that commercial agreements drive operational excellence and mitigate potential disruptions effectively.

## Target Audience / This training course is suitable for:

- Supply Chain Managers and Professionals.
- Procurement and Sourcing Specialists.
- Contract Administrators and Managers.
- Logistics and Operations Managers.
- Commercial and Project Managers.
- Legal and Compliance Officers involved in procurement.
- Finance Professionals overseeing procurement budgets.
- Vendor and Supplier Relationship Managers.
- Anyone aspiring to a career in supply chain or procurement.

## Target Sectors and Industries:

- Manufacturing and Industrial Production.
- Retail and Consumer Goods.
- Construction and Engineering.
- Oil, Gas, and Energy.
- Information Technology and Telecommunications.
- Healthcare and Pharmaceuticals.
- Logistics and Transportation.
- Governmental agencies and public sector organizations.
- Aerospace and Defense.

## Target Organizations Departments:

- Procurement and Purchasing Department.
- Supply Chain Management Department.
- Logistics and Distribution Department.
- Contracts and Legal Department.
- Operations Management Department.
- Finance and Accounting Department.
- Project Management Office.
- Compliance and Risk Management Department.

## Course Offerings:

By the end of this course, the participants will have able to:

- Develop integrated strategies that align procurement activities with overall supply chain objectives.
- Master the complete contract lifecycle from drafting and negotiation to execution and closeout.
- Implement effective supplier relationship management (SRM) techniques to foster collaboration and innovation.
- Identify, assess, and mitigate risks throughout the supply chain and within contractual agreements.
- Analyze and structure robust Service Level Agreements (SLAs) to ensure performance and accountability.
- Enhance negotiation skills to secure favorable terms and build long-term partnerships.
- Apply best practices for contract administration and compliance monitoring.
- Leverage technology to optimize procurement processes and improve supply chain visibility.
- Resolve contract disputes and manage variations effectively to protect organizational interests.

## Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, engaging, and practical, ensuring that participants can immediately apply their learning in the workplace. We believe that adult learning is most effective when it combines expert knowledge with hands-on experience. Therefore, this course moves beyond traditional lectures to incorporate a rich blend of learning techniques. Sessions will feature in-depth presentations on core concepts, followed by dynamic group discussions and brainstorming sessions that encourage peer-to-peer learning. A significant portion of the course is dedicated to real-world case studies, allowing participants to analyze complex supply chain and contract scenarios and develop viable solutions. Interactive workshops and role-playing exercises, particularly in areas like contract negotiation and dispute resolution, provide a safe environment to practice and refine critical skills. Our expert instructors facilitate the learning process, providing continuous feedback and guiding participants to connect theoretical frameworks with their unique professional challenges.

## Course Agenda (Course Units):

### Unit One: Foundations of Integrated Supply Chain and Contract Management

- The strategic importance of supply chain management.
- Core principles of contract management and contract law.
- Understanding the critical link between supply chain operations and contractual obligations.
- Key terminology and concepts in procurement and contracting.
- Mapping the end-to-end procurement and supply chain process.
- The role of stakeholders in the integrated supply chain.
- Ethical considerations and professional standards in procurement.

### Unit Two: Strategic Sourcing and Supplier Relationship Management

- Developing a strategic sourcing plan.
- Market analysis and supplier identification techniques.
- Crafting effective Request for Proposals (RFPs) and tenders.
- Methods for supplier evaluation, qualification, and selection.
- Building a robust supplier relationship management (SRM) framework.
- Strategies for supplier collaboration and development.
- Performance scorecards and key performance indicators (KPIs) for suppliers.

### Unit Three: Mastering the Contract Lifecycle Management Process

- Fundamentals of contract drafting and structure.
- Key clauses and provisions in supply chain contracts.
- Techniques for effective contract negotiation and persuasion.
- Managing the contract award and execution process.
- Best practices in contract administration and documentation.
- Handling contract amendments, variations, and change orders.
- The contract renewal and closeout process.

## Unit Four: Risk Mitigation, Compliance, and Performance Management

- Identifying and assessing risks in the supply chain.
- Developing a comprehensive supply chain risk mitigation plan.
- Ensuring legal and regulatory compliance in procurement.
- Using contracts as a primary tool for risk allocation and management.
- Designing and monitoring Service Level Agreements (SLAs).
- Managing non-performance and breach of contract.
- Techniques for effective dispute resolution and conflict management.

## Unit Five: Advanced Strategies and Future Trends in Supply Chain Integration

- The impact of technology on supply chain and contract management.
- Introduction to e-procurement and digital contract platforms.
- Principles of sustainable and green supply chain management.
- Global sourcing and managing international contracts.
- Performance-based and outcome-based contracting models.
- Analyzing supply chain data for continuous improvement.
- The future of integrated supply chain and contract management.

# FAQ:

## Qualifications required for registering to this course?

There are no requirements.

## How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

## Something to think about:

In an era of increasing supply chain volatility and digital transformation, how can the strategic alignment of contract management and supply chain operations create a sustainable competitive advantage rather than just an operational efficiency?

## What unique qualities does this course offer compared to other courses?

This course distinguishes itself by adopting a truly integrated and holistic perspective, treating supply chain and contract management not as separate silos but as two deeply interconnected functions essential for modern business success. While many programs focus on either the operational aspects of logistics or the legalistic details of contracting, this course builds a robust bridge between them. It emphasizes how a well-crafted contract can drive supply chain performance and how operational realities must inform contractual terms. The curriculum is built on a foundation of practical application, moving beyond abstract theories to equip participants with actionable tools and strategies. Through immersive case studies and negotiation simulations based on real-world scenarios, attendees learn to navigate the complexities of supplier relationships, risk allocation, and performance management. The focus is on developing strategic thinking, enabling participants to design resilient supply chain frameworks that are commercially sound, legally robust, and operationally excellent, thereby creating tangible and sustainable value for their organizations.