



STRATEGIC BUSINESS INTELLIGENCE FOR EXECUTIVES TRAINING COURSE

19 - 23 OCT 2026

KUALA LUMPUR

5200 € (PER PERSON)

REF: #BUI8046_54553



COURSE INTRODUCTION / OVERVIEW:

In today's fast-paced corporate world, the ability to translate vast amounts of raw data into actionable insights is no longer a luxury, but a necessity for strategic leadership. This comprehensive training course, offered by BIG BEN Training Center, is designed to provide senior leaders and executives with the knowledge and tools to drive data-informed decisions and secure a competitive advantage. We move beyond simple data reporting to focus on a holistic, strategic approach to business intelligence, a concept explored in depth by authors like Thomas H. Davenport in his book, "Competing on Analytics: The New Science of Winning." This program helps you build a strong framework for understanding data governance, predictive analytics, and the integration of business intelligence with corporate strategy. By mastering the art of strategic business intelligence, participants will learn how to anticipate market shifts, optimize operational efficiency, and identify new growth opportunities, all while fostering a data-driven culture within their organizations. It is about creating a roadmap for success, leveraging insights to navigate complex business landscapes and ensuring long-term profitability and sustainable growth. This course provides a clear and practical guide to turning business intelligence into a core capability for any organization.

TARGET AUDIENCE / THIS TRAINING COURSE IS SUITABLE FOR:

- Senior executives, CEOs, and corporate leaders.
- Chief Financial Officers (CFOs) and Chief Operations Officers (COOs).
- IT and data management professionals seeking a strategic perspective.
- Marketing and sales directors.
- Business analysts and project managers.
- Department heads and managers responsible for strategic planning.
- Professionals involved in performance management and operational efficiency.

TARGET SECTORS AND INDUSTRIES:

- Technology and IT services.
- Banking and finance.
- Retail and e-commerce.
- Healthcare and pharmaceuticals.
- Manufacturing and supply chain.
- Government agencies and public sector organizations.
- Telecommunications and media.

- Energy and utilities.

TARGET ORGANIZATIONS DEPARTMENTS:



- Executive Leadership.
- Strategy and Corporate Planning.
- Finance and Accounting.
- Marketing and Sales.
- Information Technology and Data Analytics.
- Operations and Supply Chain Management.
- Human Resources.
- Research and Development.

COURSE OFFERINGS:

By the end of this course, the participants will have able to:

- Formulate a strategic business intelligence roadmap aligned with corporate objectives.
- Drive data-based decision-making to gain a competitive advantage and improve operational efficiency.
- Identify and manage key performance indicators (KPIs) and business metrics effectively.
- Understand the principles of data governance and data quality to ensure reliable insights.
- Leverage predictive analytics and forecasting to anticipate market trends and consumer behavior.
- Implement data visualization and storytelling techniques to communicate insights to stakeholders.
- Foster a data-driven culture and lead successful business intelligence projects within their organizations.
- Navigate the challenges of integrating data from disparate sources and legacy systems.

COURSE METHODOLOGY:

This training course uses a highly interactive and practical methodology designed to immerse participants in the real-world application of strategic business intelligence. The approach goes beyond traditional lectures and instead focuses on dynamic, engaging activities that promote deep understanding and skill development. We will use a variety of teaching methods, including structured case studies based on actual business scenarios. These studies will challenge participants to apply concepts and frameworks in a practical context. Group work and collaborative exercises will encourage peer-to-peer learning and the exchange of diverse perspectives. Participants will also engage in hands-on sessions with business intelligence tools and dashboards to better understand how to analyze data and create effective reports. Continuous feedback will be provided by expert instructors to help participants refine their skills. Our goal is to ensure that every participant leaves the BIG BEN Training Center with the confidence and ability to immediately apply these concepts in their own roles, transforming strategic planning and decision-making for their organizations. This methodology ensures that the learning is not only comprehensive, but also directly relevant and impactful.

COURSE AGENDA (COURSE UNITS):

UNIT ONE: THE FOUNDATION OF STRATEGIC BUSINESS INTELLIGENCE

- Defining strategic business intelligence and its role in modern leadership.
- Understanding the shift from descriptive to predictive and prescriptive analytics.
- Creating a data-driven culture within an organization.
- Identifying key business questions that business intelligence can answer.
- Aligning business intelligence initiatives with corporate strategy.
- Best practices in data governance and data quality management.
- Exploring the essential components of a robust business intelligence strategy.



UNIT TWO: DATA MANAGEMENT AND ARCHITECTURE FOR EXECUTIVES

- Understanding data warehousing and data lakes for strategic decision-making.
- The importance of master data management and metadata.
- Ensuring data integrity and security for business intelligence initiatives.
- Evaluating data sources, from internal systems to external big data.
- Developing a data pipeline that supports efficient and timely insights.
- Architectural considerations for scalable and flexible BI solutions.
- Data modeling and its impact on analytical outcomes.

UNIT THREE: ADVANCED ANALYTICS AND FORECASTING FOR LEADERS

- Using statistical analysis to uncover hidden trends and correlations.
- Introduction to predictive analytics and forecasting models.
- Applying machine learning concepts to business intelligence challenges.
- Using data mining techniques for customer segmentation and behavior analysis.
- Risk assessment and mitigation through data analysis.
- Measuring and interpreting the results of advanced analytics.
- Case studies on how companies use data to predict future performance.

UNIT FOUR: DATA VISUALIZATION AND COMMUNICATING INSIGHTS

- Principles of effective data visualization and dashboard design.
- Telling a compelling story with data.
- Presenting complex information clearly and concisely to non-technical stakeholders.
- Creating interactive dashboards that enable self-service analytics.
- Common mistakes in data visualization and how to avoid them.
- Using data to influence and drive organizational change.
- Leveraging dashboards for real-time performance tracking and reporting.

UNIT FIVE: IMPLEMENTING AND LEADING A BUSINESS INTELLIGENCE INITIATIVE

- Developing a business case for a business intelligence project.
- Identifying key stakeholders and managing their expectations.
- Choosing the right business intelligence tools and platforms.

- Planning a phased rollout and ensuring high user adoption.
- Measuring the return on investment (ROI) of a business intelligence project.
- Leading a business intelligence team and fostering collaboration.
- Sustaining and evolving the business intelligence strategy over time.



FAQ:

QUALIFICATIONS REQUIRED FOR REGISTERING TO THIS COURSE?

There are no requirements.

HOW LONG IS EACH DAILY SESSION, AND WHAT IS THE TOTAL NUMBER OF TRAINING HOURS FOR THE COURSE?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

SOMETHING TO THINK ABOUT:

How can an organization's existing data infrastructure, including its limitations and strengths, fundamentally reshape the strategic possibilities and a business intelligence roadmap for its leadership?

WHAT UNIQUE QUALITIES DOES THIS COURSE OFFER COMPARED TO OTHER COURSES?

This training course is specifically designed for executives and senior leaders, focusing not on the technical minimum of tools, but on the strategic application of business intelligence. It is a program for those who make decisions, not just those who generate reports. The content is tailored to address high-level challenges like fostering a data-driven culture, securing executive buy-in for new initiatives, and using business intelligence to achieve a lasting competitive advantage. Instead of simply teaching data analysis, we teach how to lead with data. The methodology heavily incorporates real-world, industry-specific case studies and interactive discussions, ensuring that the insights gained are immediately applicable to corporate strategy and operational management. This course provides a holistic, top-down perspective, teaching participants to ask the right questions and understand the full lifecycle of a business intelligence initiative. We also integrate the latest industry trends, such as predictive analytics and the use of AI, within a strategic framework, preparing leaders to not just react to data, but to proactively shape their organization's future.