AI for Advanced Quality Control and Process Improvement Training Course



02 - 06 Nov 2026

Geneva

5900 € (Per Person)

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Course Introduction / Overview:

This course provides a comprehensive exploration of Artificial Intelligence (AI) applications in modern quality control and process improvement. In an era of Industry 4.0, traditional quality management methods are evolving, and AI is at the forefront of this transformation, enabling a shift from reactive defect detection to proactive and predictive quality assurance. This program, offered by BIG BEN Training Center, is designed to demystify AI and machine learning, providing participants with the practical knowledge to leverage these powerful technologies within their organizations. We will delve into how AI can automate inspections, predict failures, optimize complex manufacturing processes, and uncover hidden insights from operational data. Drawing on principles discussed by experts like Thomas C. Redman in works such as "Data Driven: Profiting from Your Most Important Business Asset," the course emphasizes the critical role of high-quality data in successful AI implementation. Participants will learn not just the "what" and "why" of AI in quality, but also the "how," gaining a strategic roadmap for deploying AI solutions that drive significant improvements in efficiency, reduce waste, and enhance product consistency, ultimately leading to greater operational excellence and a stronger competitive advantage in the global marketplace.

Target Audience / This training course is suitable for:

- Quality Control and Assurance Managers.
- Process and Manufacturing Engineers.
- Operations and Production Supervisors.
- Continuous Improvement and Lean Six Sigma Practitioners.
- Data Analysts and Scientists working in industrial sectors.
- Research and Development Professionals.
- IT Professionals involved in manufacturing systems.
- Supply Chain and Logistics Managers.

Target Sectors and Industries:

- Automotive and Aerospace Manufacturing.
- Pharmaceuticals and Life Sciences.
- Electronics and Semiconductor Production.
- Food and Beverage Processing.
- Heavy Machinery and Industrial Goods.
- Consumer Packaged Goods (CPG).
- Governmental bodies and regulatory agencies overseeing industrial standards.
- Energy and Utilities.

Target Organizations Departments:

- Quality Assurance and Quality Control.
- Production and Operations Management.
- Engineering and Technical Services.
- Continuous Improvement and Operational Excellence.
- Research and Development (R&D).
- Data Analytics and Business Intelligence.
- Information Technology (IT) and Systems Integration.
- Supply Chain and Logistics.

Course Offerings:

By the end of this course, the participants will have able to:

- Develop a strategic framework for integrating AI into existing Quality Management Systems (QMS).
- Apply machine learning models for predictive quality analytics and early fault detection.
- Implement computer vision techniques for automated visual inspection and defect classification.
- Utilize AI-driven tools for advanced root cause analysis and process optimization.
- Analyze unstructured data like customer feedback and maintenance logs using Natural Language Processing (NLP).
- Design robust data collection and management strategies to support AI initiatives.
- Evaluate the ROI and build a compelling business case for AI projects in quality control.
- Navigate the ethical considerations and challenges associated with deploying AI in manufacturing.
- Lead change management efforts to foster an AI-ready culture within their teams.

Course Methodology:

The training methodology at BIG BEN Training Center is designed to be highly interactive, practical, and engaging, ensuring that participants can translate theoretical knowledge into real-world application. This course moves beyond traditional lectures by incorporating a blended learning approach that includes expert-led presentations, detailed case study analyses of successful AI implementations in manufacturing, and collaborative group workshops. Participants will work in teams to tackle simulated challenges, such as designing an AI-powered inspection system or developing a predictive maintenance model. A significant portion of the course is dedicated to hands-on exercises using sample datasets, allowing attendees to gain practical experience with key concepts. Interactive sessions, Q&A panels, and peer-to-peer discussions are woven throughout the five days to foster a dynamic learning environment where experiences and insights can be shared. Our expert instructors provide continuous feedback and guidance, ensuring that every participant leaves with not only a deep understanding of AI in quality control but also the confidence to initiate and manage impactful AI projects within their own operational contexts. The focus is on building practical skills and strategic thinking for immediate application.

Course Agenda (Course Units):

Unit One: Foundations of AI in Quality and Process Management

- Introduction to Artificial Intelligence, Machine Learning, and Deep Learning.
- The evolution from Statistical Process Control (SPC) to AI-driven quality.
- Understanding the business case for AI in quality assurance.
- Key AI terminology and concepts for quality professionals.
- Types of machine learning models: supervised, unsupervised, and reinforcement learning.
- Exploring the role of data quality in successful AI implementation.
- Overview of the AI project lifecycle in an industrial context.

Unit Two: AI-Powered Quality Control and Automated Inspection

- Fundamentals of computer vision for quality control.
- Developing algorithms for automated visual defect detection.
- Using anomaly detection techniques to identify process deviations.
- Applying AI for non-destructive testing (NDT) analysis.
- Predictive quality analytics: forecasting product quality outcomes.
- Classification models for sorting and grading products automatically.
- Real-world case studies of AI in automated inspection systems.

Unit Three: Leveraging AI for Process Improvement and Optimization

- Introduction to process mining for discovering operational inefficiencies.
- AI-driven root cause analysis (RCA) techniques.
- Using machine learning to optimize manufacturing process parameters.
- Predictive maintenance for quality-critical equipment.
- Natural Language Processing (NLP) for analyzing operator logs and customer feedback.
- Simulation and digital twin technology for process enhancement.
- Building a framework for continuous improvement with AI.

Unit Four: Data, Tools, and Implementation of AI Models

- Strategies for collecting and preparing data for AI in quality.
- Feature engineering for industrial and sensor data.
- Overview of key AI platforms and tools for manufacturing.
- Steps for training, validating, and testing machine learning models.
- Integrating AI models with existing MES, SCADA, and QMS systems.
- Model deployment and monitoring in a production environment.
- Managing model drift and ensuring long-term performance.

Unit Five: Strategy, Governance, and the Future of AI in Quality

- Developing a strategic roadmap for AI adoption in quality management.
- Managing organizational change and building an AI-ready culture.
- Ethical considerations: bias, transparency, and accountability in AI.
- Calculating the Return on Investment (ROI) for AI quality projects.
- The role of human oversight in an AI-augmented quality environment.
- Future trends: Generative AI, federated learning, and edge AI in quality.
- Final project: Creating a blueprint for an AI initiative in your organization.

FAQ:

Qualifications required for registering to this course?

There are no requirements.

How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

Something to think about:

As AI-driven quality systems become more autonomous, what is the evolving role of the human quality professional in ensuring ethical oversight and handling complex, novel deviations that fall outside the model's training data?

What unique qualities does this course offer compared to other courses?

This course distinguishes itself by adopting a holistic and strategic perspective, moving beyond a purely technical discussion of algorithms. While many programs focus solely on the data science aspect, this training bridges the critical gap between AI theory and the practical realities of the factory floor. It is specifically designed for quality and operations professionals, translating complex AI concepts into actionable strategies for process improvement and control. The curriculum emphasizes the entire AI lifecycle, from building a solid business case and managing data infrastructure to deploying models and leading organizational change. We incorporate case studies from diverse industries, providing a broad understanding of real-world applications and challenges. Furthermore, the course places a strong emphasis on governance and ethics, preparing participants to be responsible leaders in the adoption of AI. Rather than just teaching how to use a tool, we cultivate a mindset of strategic innovation, empowering attendees to envision and implement a future-proof quality management system where human expertise is augmented, not replaced, by intelligent technology.