# Achieving Operational Excellence in Petrochemical Plants Training Course

30 Nov - 04 Dec 2026

Vienna

5800 € (Per Person)

Ref: #ACE2712_196811

## Course Introduction / Overview:

The petrochemical industry operates at the intersection of high risk, immense complexity, and significant economic value, where operational excellence is not just a goal but a fundamental necessity for survival and growth. This intensive training course is meticulously designed to equip professionals with the advanced knowledge and practical skills required to drive efficiency, safety, and profitability in petrochemical plant management. Drawing upon established principles of continuous improvement and risk management, the curriculum delves into the core pillars of operational excellence. As discussed by authorities like Stephen P. Chastain in works such as "Process Plant Layout," effective management integrates process safety, asset reliability, and lean methodologies into a cohesive strategy. This program, offered by BIG BEN Training Center, moves beyond theoretical concepts to provide a comprehensive framework for implementing world-class operational standards. Participants will explore how to systematically identify and eliminate waste, optimize production processes, manage asset integrity, and foster a deeply ingrained culture of safety and continuous improvement, ensuring their facilities operate at peak performance while adhering to the strictest environmental and safety regulations.

## Target Audience / This training course is suitable for:

- Plant Managers and General Managers.
- Operations and Production Managers.
- Process, Chemical, and Mechanical Engineers.
- Maintenance and Reliability Managers and Supervisors.
- Health, Safety, and Environment (HSE) Managers and Specialists.
- Quality Assurance and Quality Control Professionals.
- Turnaround and Shutdown Planners and Coordinators.
- Supply Chain and Logistics Managers within the petrochemical sector.
- Aspiring leaders and high-potential employees in the process industry.

## Target Sectors and Industries:

- Petrochemical and Chemical Manufacturing.
- Oil and Gas Refining and Processing.
- Plastics and Polymer Production.
- Fertilizer and Agrochemical Plants.
- Industrial Gas Production.
- Specialty Chemicals Manufacturing.
- Governmental regulatory bodies and national energy corporations.
- Engineering, Procurement, and Construction (EPC) companies.

## Target Organizations Departments:

- Operations and Production.
- Plant Management.
- Engineering and Technical Services.
- Maintenance and Reliability.
- Health, Safety, and Environment (HSE).
- Quality Assurance and Control (QA/QC).
- Project Management.
- Supply Chain and Logistics.
- Continuous Improvement and Process Excellence.

## Course Offerings:

By the end of this course, the participants will have able to:

- Develop and implement a comprehensive operational excellence framework tailored to petrochemical facilities.
- Master Process Safety Management (PSM) principles to mitigate operational risks effectively.
- Apply advanced reliability and maintenance strategies like RCM and RBI to enhance asset integrity.
- Utilize Lean and Six Sigma tools to eliminate waste and optimize process workflows.
- Lead and manage complex shutdown, turnaround, and outage (STO) events efficiently.
- Analyze key performance indicators (KPIs) to drive data-informed decision-making.
- Foster a proactive culture of safety, quality, and continuous improvement across all departments.
- Evaluate the impact of digitalization and sustainability trends on plant operations.

## Course Methodology:

The training methodology at BIG BEN Training Center is designed to be immersive, interactive, and highly practical, ensuring that participants can translate learned concepts into tangible workplace improvements. We employ a blended learning approach that combines expert-led presentations with dynamic group activities. The course heavily features in-depth case studies of real-world incidents and successes from the global petrochemical industry, allowing participants to analyze complex scenarios and develop effective problem-solving skills. Interactive workshops and simulation exercises will challenge teams to design process improvements, conduct risk assessments, and plan maintenance strategies in a controlled environment. Open discussions, Q&A sessions, and peer-to-peer knowledge sharing are integral to the learning process, fostering a collaborative atmosphere. Participants will receive continuous feedback from the instructor and their peers, reinforcing key concepts and building confidence. This hands-on, application-focused approach ensures that attendees leave not just with knowledge, but with the practical ability to drive operational excellence within their organizations.

## Course Agenda (Course Units):

### Unit One: Foundations of Operational Excellence in Petrochemicals

- Introduction to Operational Excellence (OpEx) models and frameworks.
- The unique challenges of the petrochemical operating environment.
- Establishing a strong safety culture as the bedrock of OpEx.
- Key Performance Indicators (KPIs) for petrochemical plant performance.
- Process mapping and value stream analysis for identifying inefficiencies.
- Understanding the link between operational discipline and business results.
- Leadership's role in driving and sustaining an OpEx culture.

### Unit Two: Advanced Process Safety and Risk Management

- Deep dive into the 14 elements of OSHA's Process Safety Management (PSM).
- Hazard and Operability (HAZOP) study principles and application.
- Layer of Protection Analysis (LOPA) for risk assessment.
- Techniques for effective incident investigation and root cause analysis.
- Management of Change (MOC) protocols and best practices.
- Emergency preparedness and response planning for high-hazard facilities.
- Human factors engineering in preventing process safety incidents.

### Unit Three: Asset Integrity and Reliability Management

- Principles of Reliability Centered Maintenance (RCM).
- Implementing a Risk-Based Inspection (RBI) program.
- Strategies for proactive and predictive maintenance (PdM).
- Corrosion management and material selection in harsh environments.
- Managing critical equipment and spare parts inventory.
- Failure Mode and Effects Analysis (FMEA) for critical assets.
- Measuring and improving Overall Equipment Effectiveness (OEE).

## Unit Four: Lean Operations and Continuous Improvement

- Applying Lean manufacturing principles to the process industry.
- Utilizing Six Sigma and DMAIC methodology for problem-solving.
- Kaizen events for rapid, focused improvement initiatives.
- Visual management and 5S for an organized and efficient workplace.
- Total Productive Maintenance (TPM) concepts and implementation.
- Statistical Process Control (SPC) for monitoring process stability.
- Reducing waste in energy, utilities, and raw material consumption.

## Unit Five: Strategic Management and Future Trends

- Best practices for Shutdown, Turnaround, and Outage (STO) management.
- Integrating supply chain management with plant operations.
- The role of digitalization, IoT, and AI in the modern petrochemical plant.
- Strategies for environmental compliance and sustainable operations.
- Developing effective operator training and competency programs.
- Financial acumen for operational managers and cost control strategies.
- Building a resilient organization capable of adapting to market changes.

# FAQ:

## Qualifications required for registering to this course?

There are no requirements.

## How long is each daily session, and what is the total number of training hours for the course?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

## Something to think about:

How can petrochemical plants effectively balance the immense pressure for cost reduction and efficiency with the non-negotiable imperatives of process safety and environmental stewardship?

## What unique qualities does this course offer compared to other courses?

This training course distinguishes itself by offering a holistic and integrated perspective on petrochemical plant management, moving beyond siloed technical training. While many courses focus narrowly on either process safety, maintenance, or lean principles, this program synthesizes these critical domains into a unified operational excellence strategy. The curriculum is built upon a foundation of real-world applicability, utilizing case studies drawn specifically from complex incidents and best practices within the global petrochemical industry, rather than generic manufacturing examples. This ensures the content is directly relevant to the unique high-hazard, capital-intensive environment participants work in. Furthermore, the course places significant emphasis on the strategic and leadership aspects of operational excellence, equipping managers not only with the tools but also with the cultural and change management skills necessary to drive sustainable improvement. It addresses contemporary challenges head-on, integrating crucial discussions on digitalization and sustainability, preparing leaders to build the resilient, efficient, and responsible petrochemical plants of the future.