



# **Specialized Network Administration for Government Agencies Training Course**



**18 - 22 May 2026**



**Kuala Lumpur**

**5200 € (Per Person)**

**Ref: #TEL2716\_465330**



## **Course Introduction / Overview:**

This training course is designed to equip public sector IT professionals, network administrators, and cybersecurity specialists with the unique skills needed to manage and secure government networks. In a world of increasing digital threats, securing public network infrastructure is paramount for protecting sensitive data and maintaining operational continuity. This program, offered by BIG BEN Training Center, provides a comprehensive framework for understanding the core principles of network security, compliance, and governance as they apply specifically to the public sector. We will explore key concepts such as data privacy regulations, risk management, and incident response. The curriculum is informed by the academic work of authors like James D. Anderson, whose book, *The Public Sector Network*, provides a foundational and detailed understanding of the unique challenges faced by government IT. This course goes beyond a simple overview of network management to provide a deep understanding of how to implement secure, resilient, and compliant networks that serve the public interest. We prepare participants to be leaders who can build more efficient and trusted digital government services.

## **Target Audience / This training course is suitable for:**



- Public sector network administrators.
- IT and cybersecurity specialists.
- Compliance officers.
- Government agency managers.
- System architects.
- Legal and policy advisors.
- Information security officers.
- Government agencies and equivalents.

### **Target Sectors and Industries:**

- Government and Public Administration.
- Defense and National Security.
- Public Utilities.
- Healthcare.
- Education.
- Telecommunications.
- IT and Managed Services.
- Critical Infrastructure.

### **Target Organizations Departments:**



- IT and Network Operations.
- Cybersecurity.
- Information Security.
- Legal and Compliance.
- Strategic Planning.
- Records Management.
- Internal Audit.
- Policy and Regulation.

## **Course Offerings:**

By the end of this course, the participants will have able to:

Understand the specific network security threats to the public sector.

Implement secure network architecture and configuration.

Ensure compliance with government regulations and standards.

Develop a robust network risk management plan.

Master network monitoring and incident response.

Manage data privacy and sensitive information.

Implement access control and authentication protocols.

Design and maintain a resilient government network.

## **Course Methodology:**



This training course uses a highly practical and case-study driven methodology. The program is built on real-world examples of government network challenges and successful security implementations. Participants will work in teams to develop a network security plan for a hypothetical government agency, applying the tools and frameworks learned in the course. We will use interactive workshops to practice skills like vulnerability analysis and incident response simulation. The curriculum is designed to be a collaborative experience where participants can share their unique challenges and innovative solutions. Our trainers, with extensive experience in the field, will provide direct feedback and guidance throughout the course. BIG BEN Training Center is committed to providing a dynamic and practical learning environment, ensuring that participants leave with the skills and confidence to lead effective government network administration initiatives.

## **Course Agenda (Course Units):**

### **Unit One: Foundations of Government Network Administration**

- The unique challenges of government networks.
- Governance and compliance frameworks.
- Key regulations and standards.
- Network architecture for the public sector.
- The role of data privacy.
- Risk management and assessment.
- Case studies of government network breaches.

### **Unit Two: Secure Network Design and Configuration**



- Network segmentation and isolation.
- Firewall configuration and intrusion detection.
- Virtual Private Networks (VPNs).
- Access control and user authentication.
- Securing wireless networks.
- Router and switch hardening.
- Network device management.

### **Unit Three: Monitoring, Incident Response, and Recovery**

- Network monitoring tools.
- Threat detection and analysis.
- Developing an incident response plan.
- Forensic analysis of network events.
- Business continuity and disaster recovery.
- Data backup and restoration.
- Security audits and reporting.

### **Unit Four: Data Privacy and Compliance**

- Data classification.
- Data protection regulations.
- Privacy by design.
- Records management and retention.
- Auditing for compliance.
- Encryption and secure data transfer.
- Managing access to sensitive data.

### **Unit Five: The Future of Government Networks**



- The impact of 5G and IoT.
- Cloud computing in the public sector.
- Zero-trust security models.
- AI and machine learning for security.
- Leadership in government IT.
- Career pathways in public sector cybersecurity.
- The future of digital government.

## **FAQ:**

### **Qualifications required for registering to this course?**

There are no requirements.

### **How long is each daily session, and what is the total number of training hours for the course?**

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

### **Something to think about:**

How can network administrators in the public sector move beyond a reactive security posture to a strategic, proactive approach that anticipates emerging threats and builds a truly resilient digital infrastructure?

### **What unique qualities does this course offer compared to other courses?**



This training course is unique because it provides a dedicated, strategic focus on the practical administration and security of networks within the government sector. While other programs may cover general network administration, our curriculum is designed to empower professionals with the specific skills needed to address the unique challenges of government networks, from strict compliance regulations to critical data protection. The program is a hands-on experience, with exercises that directly simulate the challenges and decisions involved in a real-world incident response or security audit scenario. We go beyond theoretical concepts to provide a clear, actionable roadmap for balancing the need for public service delivery with the imperative of building a secure and trusted digital environment. This course is for professionals who want to lead their organizations toward a more efficient, secure, and compliant future.