



SENSITIVE BUILDINGS SECURITY AND EMERGENCY MANAGEMENT TRAINING COURSE

REF: #SM18800394



COURSE INTRODUCTION / OVERVIEW:

Protecting sensitive buildings has become one of the most demanding responsibilities facing modern organizations, as government facilities, critical infrastructure sites, data centers, energy plants, and high-value commercial properties face a growing range of threats, from unauthorized access and sabotage to terrorism, natural disasters, and complex emergencies. This Sensitive Buildings Security and Emergency Management Training Course offers a complete, end-to-end approach to facility protection, covering internal and external security, security planning, information gathering and analysis, coordination with security authorities, and the design of practical emergency plans and procedures. Participants will learn how to assess vulnerabilities, build layered physical security systems, develop risk-based security plans, and turn raw information into actionable security intelligence. Drawing on the principles presented by Mary Lynn Garcia in her book *The Design and Evaluation of Physical Protection Systems*, and the practical insights of Lawrence J. Fennelly in *Effective Physical Security*, the course connects proven theory with real operational practice. Participants will also explore how to manage emergencies inside facilities, including evacuation, sheltering, crisis communication, and business continuity, while working effectively with police, civil defense, and other security agencies. Delivered by BIG BEN Training Center, this course equips security professionals and facility leaders with the knowledge, confidence, and tools needed to protect people, assets, and operations, and to respond decisively when emergencies strike.

TARGET AUDIENCE / THIS TRAINING COURSE IS SUITABLE FOR:

- Security managers and directors.
- Facility security officers and supervisors.
- Emergency management and crisis response coordinators.
- Facility and building managers.
- Risk management and business continuity professionals.
- Health, safety, and environment officers.
- Security planners and analysts.
- Government security and protection personnel.
- Team leaders responsible for access control and guarding operations.
- Professionals seeking to develop their careers in facility security and emergency management.



TARGET SECTORS AND INDUSTRIES:

- Government agencies, ministries, and public authorities.
- Oil, gas, and energy facilities.
- Utilities, including power, water, and telecommunications.
- Banking and financial institutions.
- Airports, seaports, and transportation hubs.
- Healthcare facilities and hospitals.
- Data centers and information technology facilities.
- Embassies, diplomatic missions, and international organizations.
- Industrial and manufacturing plants.
- Hospitality, commercial towers, and large public venues.

TARGET ORGANIZATIONS DEPARTMENTS:

- Security and protection departments.
- Emergency and crisis management departments.
- Facility management and operations departments.
- Risk management departments.
- Health, safety, and environment departments.
- Business continuity departments.
- Administrative services and general services departments.
- Information security and intelligence units.



COURSE OFFERINGS:

By the end of this course, the participants will be able to:

- Assess threats and vulnerabilities facing sensitive buildings and facilities.
- Design layered internal and external security measures for facility protection.
- Apply access control, perimeter security, and surveillance principles effectively.
- Develop comprehensive, risk-based security plans aligned with organizational objectives.
- Gather, evaluate, and analyze security information to support sound decision-making.
- Build effective coordination and communication channels with security authorities.
- Prepare emergency plans and procedures suitable for different types of facilities.
- Manage evacuation, sheltering, and emergency response operations efficiently.
- Conduct security and emergency drills and evaluate their results.
- Strengthen business continuity and recovery capabilities after incidents.

COURSE METHODOLOGY:

This training course follows a practical, interactive methodology designed to transfer knowledge directly into workplace performance. Each session begins with a focused presentation of key concepts, frameworks, and best practices in facility security and emergency management, followed by guided discussions that encourage participants to relate the content to their own organizations and operational challenges. Real-world case studies form a central part of the learning experience, allowing participants to examine actual security incidents, emergency events, and facility protection failures, and to analyze what worked, what failed, and why. Participants work in small teams to complete hands-on exercises, such as conducting a facility vulnerability assessment, building a security plan, analyzing threat information, and drafting emergency procedures for a sample building. Tabletop simulations recreate realistic emergency scenarios, including fires, bomb threats, intrusions, and natural disasters, enabling participants to practice decision-making, coordination, and communication under pressure. Role-play activities strengthen the skills needed to coordinate with police, civil defense, and other security agencies. Throughout the course, the trainer provides continuous, constructive feedback on individual and team outputs, helping participants refine their thinking and improve their practical work. Short reviews at the end of each day reinforce key lessons and connect them to the following units. BIG BEN Training Center ensures that every participant leaves with practical tools, templates, and a clear action plan that can be applied immediately within their facilities.



COURSE AGENDA (COURSE UNITS):

UNIT ONE: SECURITY OF INTERNAL AND EXTERNAL FACILITIES

- Understanding the nature and classification of sensitive buildings.
- Identifying threats and vulnerabilities facing facilities.
- The concept of defense in depth and layered security.
- Perimeter security, fencing, barriers, and vehicle control.
- Access control systems for people, vehicles, and materials.
- CCTV surveillance and intrusion detection systems.
- Protecting critical internal areas, control rooms, and server rooms.
- Security guarding operations, patrols, and posts.
- Conducting a facility security survey and vulnerability assessment.

UNIT TWO: SECURITY PLANNING

- Principles and objectives of effective security planning.
- Security risk assessment and risk prioritization methods.
- Linking the security plan to organizational objectives.
- Developing security policies, standards, and procedures.
- Determining security resources, manpower, and budgets.
- Integrating physical, information, and personnel security.
- Setting security performance indicators and measurement.
- Reviewing, testing, and updating security plans.



UNIT THREE: INFORMATION GATHERING AND ANALYSIS

- The role of information in preventing security incidents.
- Sources of security information inside and outside the facility.
- Methods of collecting and recording security information.
- Evaluating the reliability of sources and the accuracy of information.
- Analyzing threats and identifying early warning signs.
- Recognizing suspicious behavior and hostile surveillance.
- Preparing security reports and threat assessments.
- Protecting sensitive information and controlling its circulation.

UNIT FOUR: COORDINATION WITH SECURITY AUTHORITIES

- The importance of coordination between facilities and security authorities.
- Defining roles and responsibilities of each party.
- Building effective communication channels and contact networks.
- Information sharing procedures and confidentiality requirements.
- Coordination during normal operations and during incidents.
- Joint planning and joint exercises with security agencies.
- Handling the incident scene and preserving evidence.
- Developing memoranda of understanding and coordination protocols.

UNIT FIVE: EMERGENCY PLANS AND PROCEDURES IN FACILITIES

- Principles of emergency management in facilities.
- Identifying potential emergency scenarios and their impacts.
- Building an integrated facility emergency plan.
- Emergency teams, their roles, and the chain of command.
- Evacuation, sheltering, and assembly point procedures.
- Responding to fires, bomb threats, intrusions, and natural disasters.
- Crisis communication with employees, visitors, and the public.
- Planning and evaluating emergency drills and exercises.
- Business continuity and recovery after emergencies.



FAQ:

QUALIFICATIONS REQUIRED FOR REGISTERING TO THIS COURSE?

There are no requirements.

HOW LONG IS EACH DAILY SESSION, AND WHAT IS THE TOTAL NUMBER OF TRAINING HOURS FOR THE COURSE?

This training course spans five days, with daily sessions ranging between 4 to 5 hours, including breaks and interactive activities, bringing the total duration to 20 - 25 training hours.

SOMETHING TO THINK ABOUT:

How can a facility strike the right balance between strict security measures and the openness required for daily operations, without weakening its protection or its ability to respond in an emergency?

WHAT UNIQUE QUALITIES DOES THIS COURSE OFFER COMPARED TO OTHER COURSES?

This course stands out because it treats facility security and emergency management as one integrated system rather than separate disciplines. Many programs focus only on guarding and physical barriers, or only on emergency response, while this course shows participants how security planning, information analysis, coordination with authorities, and emergency procedures support one another to create real resilience. Participants do not simply learn concepts; they apply them to realistic facility scenarios, such as assessing the vulnerabilities of a government building, analyzing warning signs before an intrusion, or managing a full evacuation during a fire or bomb threat. The course places strong emphasis on thinking like a security professional, encouraging participants to anticipate threats, question assumptions, and make sound decisions under pressure. It also highlights the human side of security, including security awareness, team leadership, and clear communication during crises, which are often the deciding factors in how an incident ends. Lessons drawn from real incidents around the world help participants understand how small planning gaps can lead to serious consequences, and how strong coordination can save lives and protect assets. The academic depth of the content is balanced with practical relevance, ensuring that every unit adds direct value to the workplace. With BIG BEN Training Center, participants gain a clear, structured approach they can use to strengthen the protection of sensitive buildings and to lead emergency operations with confidence.